

Churchfields Business Action Group

Minutes of meeting – Thursday 15th April 2004

At Salisbury District Council's Commercial Services' Training Room, Stephenson Road,
Churchfields

Present: Chairman – Neil Philpott (Signs in Motion)
Inspector Kevin Hagger (Wiltshire Police)
WPC Wendy Mason (Wiltshire Police)
Jamie Lawes (Wiltshire Police – Support Staff)
Barry Strange (Wiltshire Police – Support Staff)
Community Safety Officer Louise Dugan (Wiltshire Police)
Derek Bray (Camera Securities Ltd)
Robin Ives (County Tile Warehouse)
Pat Brooks (PM Total Maintenance Services Ltd)
Paul Gower (Salisbury Glass Centre)
Colin Warren (Plastering and Artexing Training School)
David Medcalf (Scats)
David Richmond (Dunlop Hiflex)
Nick Darbyshire (SDC Commercial Services)
Claire Mawson (SDC Economic Development)
Richard Weavis (SDC Economic Development)

Apologies: None

1. INTRODUCTIONS

Neil Philpott introduced himself as the new Chairman of the Action Group and welcomed everyone to the meeting.

2. PRESENTATIONS

Inspector Kevin Hagger – Churchfields Business Watch Scheme

- Statistics taken by the local police show that there is a low level of reported crime on Churchfields.
- The police would like all crime reported, no matter how small to give them an accurate view of what is happening on the estate. This will help allocate police resources to Churchfields and help return stolen equipment.
- There are various government and community safety funds available for CCTV and crime prevention measures. These are only available to areas with statistics that show there is a problem, hence the need for better reporting.
- The Business Watch scheme has now been launched. It operates like Neighbourhood Watch and works using the co-operation of businesses around the estate to lookout for and report any suspicious activities. It is hoped the scheme will act as a catalyst for crime reporting on the estate.
- For Business Watch, Churchfields has been divided into 10 zones (see enclosed map). Each zone will need coordinators who will act as a central point of contact for that zone to disseminate and collect crime information. Neil Philpott and WPC Wendy Mason have been and will be speaking to people about taking on a coordinator role in their zone. If you would like to put your name down or suggest someone please contact Neil on 01722 416945 or Wendy on 01722 411444 ext 896.
- Individual zones are being assessed by the police to look at simple and cheap solutions of reducing crime and 'designing out crime'. These are simple solutions such as putting wheelie bins away to reduce hiding places and so they cannot be used to climb into windows etc.

- **What next** Commitment and drive is needed from the business community to take Business Watch forward. A network of coordinators is needed and reporting must be improved.

To report a crime phone Salisbury Police station on 01722 411444 and speak to the Crime Desk, your call will be logged and you will be given a crime number.

Call 999 in emergencies

Derek Bray (Camera Security Services Ltd) – CCTV

- As the company that has successfully installed CCTV on the Kingsway Industrial Estate, Wilton, Camera Security Services Ltd have looked at providing a similar service for Churchfields.
- A provisional CCTV proposal and an estimated cost for the installation of a camera security system on the industrial estate have been put together.
- Camera Security's Services proposal is to install three dual units on the entrances to the estate (Stephenson Road, Brunel Road and Farm Lane) these will be used to capture vehicle registration numbers 24 hours a day. They also suggest eight other dome units situated in areas around the estate.
- The eight units will all be motion sensitive and monitored out of hours along a broadband connection. When a sensor detects movement the dome camera will be activated and can be moved to follow activity. Recording can be either continuous or event driven. The system will automatically connect with the remote-monitoring centre when the system is armed. The system involves installing loudspeakers with the cameras. These allow the remote CCTV operator to broadcast live messages to the zone and to challenge any suspicious individuals observed on the site.
- The cost of installation for the whole system is approximately £230,000 including all civil works. This equates to £1430 per business if all on the estate take part. The maintenance and monitoring cost could then be as low as £5 per month. This is just a provisional proposal, other options can be looked at in order to reduce the cost of the system such as mounting cameras onto buildings.
- Individual zones could look at installing CCTV systems for their own areas. Security barriers are another option.
- To contact Camera Security Services Ltd ring 01249 440099.
- **What next.....**If you are interested in putting your name on a list of businesses interested in CCTV ring Neil Philpott on 01722 416945 or speak to your Business Watch Coordinator (a list of coordinators will be circulated shortly).

The Churchfields Business Action Group have also been approached by another CCTV provider Alert Systems Ltd, these can be contacted on 01225 775666

3. Discussion and Any Other Business

- CCTV whilst a good deterrent does not solve crime and simple, cheap alternatives can be very effective at reducing criminal activity.
- One retail business on the estate mentioned having problems with drug users in the store interfering with stock.
- Parking around the estate is still causing concern. This has always been an issue for the action group. A programme of yellow lining around dangerous junctions will be carried out shortly. This should help solve some of the problems regarding safety and manoeuvring around the estate.
- Speeding is a problem, possible traffic calming measures can be looked at.

If there are any issues you would like to discuss or be raised at the next Action Group meeting please contact Neil Philpott on 01722 416945