



WILTSHIRE

DIRECTORY OF
DRUG AND ALCOHOL
SERVICES

DRUGS &
ALCOHOL

January 2011

9th Edition

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Disclaimer – Please note that those organisations whose services are quality assured through a commissioning process by either Wiltshire County Council or NHS Wiltshire are marked with * in the list of contents. Otherwise no such assurance can be made, or responsibility taken by Wiltshire Community Safety partnership.

FOREWORD

Wiltshire Community Safety Partnership's is committed to achieving a downward shift in drug and alcohol use. Delivering high quality drug and alcohol services to support Wiltshire families and individuals who are affected by drugs and alcohol essential is important.

The Wiltshire Alcohol Strategy aims to minimise the health harms, violence and anti-social behaviour associated with alcohol, while ensuring that people are able to enjoy alcohol safely and responsibly. One of the key priorities in implementing the Strategy is to ensure that everybody who needs it can identify, locate and access the most appropriate service for them, their clients or their families to address alcohol related harm.

This directory provides professionals and the public with up to date details of the services available across the county. It is vital that in a large and primarily rural area people are aware of the services available. The directory is as comprehensive as possible at the time of publication.

How to access treatment and care services for drugs and/or alcohol in Wiltshire:

Wiltshire Community Safety Partnership commission a range of treatment and care services across Wiltshire for individuals and their families and friends who are affected by problems with drugs and/or alcohol misuse. Services can be accessed in the following ways:

Adult services

Single Point of Entry – Telephone 0845 603 6993

This service covers all of Wiltshire and is for adults aged 18+. The Single Point of Entry service is run by New Highway and provides an initial assessment of need for drug and alcohol users who are not already in treatment. This enables individuals to receive the right type of treatment and support. Treatment services may be provided by a range of different organisations across Wiltshire and further details are available in this Directory.

Referral

Referral to the Single Point of Entry can be through GPs, Children's Services, Probation, Substance Misuse Treatment Agencies, Housing Services, Voluntary Community Agencies and people can also refer themselves.

Drug Intervention Programme (DIP)

For clients coming in to community treatment services from the criminal justice system (Court, Police cells, Prison etc) there are different arrangements in place. Please refer to the Drug Intervention Programme (DIP) Service currently provided by Cranstoun. Further details are available in this Directory page 26.

Young People services

Motiv8 is Wiltshire's free and confidential service for young people. The team of drug and alcohol workers come from a wide range of backgrounds have specialist knowledge and experience of working with young people using substances. See page 13-14 for details.

Wiltshire also has 2 excellent websites that support young people.

www.sparksites.co.uk and www.wiltshirepathways.org

Support for carers and family members

Families, carers and significant others can often be affected when a person has problems with drug and/or alcohol misuse. There are a number of agencies that can help and further details are available in this Directory. The following support groups are run in Wiltshire for Carers, family members and others affected by substance misuse:

Action on Addiction/Families Plus – Telephone 01747 832015
Salisbury and Trowbridge group

Standby Support Group – Telephone 07514 527036
Chippenham group

Wiltshire Addiction Support Project (WASP) – Telephone 01225 775558
Carers Buddy Line.

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NATIONAL AND LOCAL SOURCES OF INFORMATION AND SUPPORT		
Local Sources		
Alcohol Concern	www.alcoholconcern.org.uk	Alcohol Concern is the national agency on alcohol misuse campaigning for effective alcohol policy and improved services for people whose lives are affected by alcohol-related problems.
Alcohol and Drug Advice	www.wiltshire.gov.uk/alcoholanddrugsadvice	Wiltshire Council Drug and alcohol advice. Provides information, local campaigns, drug & alcohol training programme.
The LINE	0800 51 11 11 text 07786 51 11 11 www.q2a.co.uk	Confidential information, advice and support for young people 365 days a year 10 am – 10 pm
Narcotics Anonymous South West	0117 924 0084	Helpline.
Safer schools Website	www.wiltshire.gov.uk/saferschools	The website provides easy access to information, advice and support on a wide range of issues, including worries about drugs and alcohol. Designed for students, parents, carers, teachers and the wider school community.
Sparksite	www.sparksite.co.uk	Confidential help and advice on issues that concern young people.
WASP (Wiltshire Addiction Support Project)	See pages 25-26	Short and Long term Support Groups for drug and alcohol problems. Peer support, Buddy phone, Advocacy, Training courses, Sports, Quick Access Clinics, Drop In, Acupuncture (from 6.15 pm).
Wiltshire single point of entry	0845 603 6993 www.newhighway.org.uk	New Highway is Wiltshire's single point of entry and referral route for drugs and alcohol treatment. Please see page 9 & 10 of the directory booklet.

National Sources		
Adfam	0207 553 7640 www.adfam.org.uk	Provides a service for families and friends of drug users.
Al-Anon and Alateen	0207 403 0888 www.al-anonuk.org.uk	Self help groups offering support to families / friends of drinkers. Alateen is for those aged 12-17 who have been affected by another's drinking. Helpline: 10 am – 10 pm everyday.
Alcoholics Anonymous	0845 769 7555 help@alcoholics-anonymous.org.uk www.alcoholics-anonymous.org.uk	Helpline open 24 hours a day for those concerned about their own or another's drinking.
Cocaine Anonymous	0800 6120225 www.cauk.org.uk	Meeting Notes: Newcomers Step Meeting Station Hill Baptist Church (Access Through Back Entrance) Station Hill Chippenham SN15 1EG Tues 19:00 - 20:00
Down Your Drink	www.downyourdrink.org.uk	Online programme for people who are worried about their drinking.
Drinkaware	020 7766 9900 www.drinkaware.co.uk	Drinkaware aims to tackle alcohol misuses and alcohol related harm in the UK. We provide free publications and give small grants to community initiatives. We also maintain the consumer website for sensible drinking information: www.drinkaware.co.uk .
Drinkline	0800 917 8282	Offers confidential information and advice on sensible drinking to anyone concerned about alcohol misuse, including people with alcohol problems, their families, friends, carers. 7 days a week, 24 hours a day.
DrugScope	020 7520 7550 www.drugscope.org.uk	National membership organisation for the drug sector providing balanced drug information to professionals and public.

Families Anonymous	0845 1200660 www.famanon.org.uk office@famanon.org.uk 1 pm – 4 pm Weekdays 6 pm – 10 pm Weekdays 2 pm – 10 pm Weekends	Does someone you care about use drugs. Meetings are held for discussion, asking questions etc. Ring number or visit website for further details. Calls answered by volunteers.
FRANK	0800 776600 www.talktofrank.com	Offers advice and information to people concerned about drugs, including drug users, their families, friends and people who work with them. Available 24 hours a day, 365 days a year in 120 languages.
FRANK	0800 917 8765 www.talktofrank.com	As above, but for those people with hearing impairments.
The National Association for Children of Alcoholics NACOA	0800 358 3456 Helpline@nacoa.org.uk www.nacoa.org.uk	Free national helpline to provide information, advice and support to children of alcoholics and those concerned with their welfare. Helpline: Mon & Fri 10 am – 7 pm Tue/Wed/Thur 10 am – 9 pm Sat 10 am – 3 pm
NHS Choices	www.drinking.nhs.uk	Website providing alcohol information, advice and guidance.
Prgress2work (delivered by Shaw Trust)	Team Leader – Cheryl Milner 079 676 11351	Support for individuals who are in or have completed a treatment programme for drug misuse. You must be in receipt of job centre plus benefits and wish to access training, education and employment.
Release	0845 4500 215 www.release.org.uk ask@release.org.uk	Information & support on drugs & legal issues. Helpline: 11 am – 1 pm & 2 pm – 4 pm
Re-solv	Info Line: 01785 810762 information@re-solv.org www.sniffing.org.uk www.re-solv.org	This website contains information for anyone concerned about volatile substance abuse, sometimes referred to as inhalant abuse or glue sniffing.
Roofie Foundation	0800 783 2980 info@roofie.com www.roofie.com	A specialised agency dealing with issues around DFSA (drug facilitated sexual abuse) caused by drinks spiking. 9 am – 9 pm helpline.

Organisation Name	ACTION ON ADDICTION (Previously Clouds)
Address	Clouds House East Knoyle Salisbury SP3 6BE Tel: 01747 830733 Fax: 01747 830783
Email	admin@actiononaddiction.org.uk
Opening hours	Admin: Weekdays 9.00 am – 5.00 pm Treatment Centre: 24 hours a day
Services offered	Residential treatment (C) Aftercare (C) Cognitive analytic therapy (C) Families Plus (C – see page10) Centre for Addiction Treatment Studies (C) Health promotion (C) Working recovery – community and work based training programme (B) Structured day treatment (B) Continuing care (B) Pre-treatment Group (B)
Catchment area	National and international
Who service is for	Residential service for people aged 18+ from all backgrounds and any area, with drug/alcohol problems. Those in recover from alcohol and/or drug dependence but requiring ongoing support. Families, partners or other affected by another's use of drugs and / or alcohol. Professional / others wishing to work in this field.
Policy / ethos	Our vision is to have a world of 'People free from addiction and its effects' (to encompass substance dependencies and other compulsive disorders) by providing interrelated services of the highest quality and effectiveness that have a clear and ethical basis and meet the real needs of our clients. We are founder members of EATA, Clouds House having been awarded EATA accreditation, and Action on Addiction has achieved the investor in People standard.
Referral procedure	Please telephone for details
Cost	On application

Organisation Name	ACTION ON ADDICTION FAMILIES PLUS
Address	Jill Cunningham House East Knoyle Salisbury SP3 6BE Tel: 01747 832015 Fax: 01747 932030
Opening hours	Monday to Friday 9.00 am – 5.00 pm
Services offered	Family Support Groups Family Therapy Couples Counselling One to One Counselling Residential Family Programmes (One Week) M-PACT (Moving parents and children together) offering support for families affected by addiction Training for professionals
Catchment area	Wiltshire and surrounding counties
Who service is for	Anyone affected by another's drug and alcohol dependence
Policy / ethos	To offer help, hope and freedom from alcohol and drug dependency by providing interrelated services of the highest quality and effectiveness, which have a clear and ethical basis and meet the real needs of our clients.
Referral procedure	Self referral
Cost	Family support groups free. Funding possible for other services

Organisation Name	ALABARE
Address	12 Duke Street Trowbridge Wiltshire BA14 8EA
Email	enquires@alabare.co.uk
www	www.alabare.co.uk
Opening hours	Monday, Tuesday & Thursday 10.00 am – 1.30 pm
Services offered	<ul style="list-style-type: none"> • Day centre services, includes information and advice • Use of lunch and beverage facilities • Access to IT suite is available through the drop in service
Catchment area	West Wiltshire area
Who service is for	All people between the ages of 17 to 65 years of age
Policy / ethos	Our mission is to enable and empower disadvantaged people to maintain or regain their feeling of self worth by offering constructive care and unconditional acceptance within the boundaries of safe and legal practice. We aim to provide all people with options to build back their lives and independency.
Referral procedure	N/A
Cost	N/A

Organisation Name	AMBER
Address	Bythesea Lodge Bythesea Road Trowbridge Wiltshire BA14 8HR Tel: 01225 759900 Fax: 01225 759909
www	www.amberweb.org
Opening hours	Monday to Friday 09:00 am to 5:30 pm for Recruitment
Services offered	Residential support for homeless 17-30 year old males and females. Must be clean from class A drugs. Cannabis users are expected to be able to give a clean test after 28 days. Support for substance misusers, counselling and aftercare in a drug free environment.
Catchment area	Wiltshire and beyond
Who service is for	Unemployed 17 – 30 year old males and females
Policy / ethos	To provide residential support and activities to improve self-esteem and motivation. To help young people into sustainable rewarding employment and accommodation
Referral procedure	Please contact Chris Bath on 01225 759905 or email chris.bath@amberweb.org for Initial Referral Form. Interview and research is then conducted prior to acceptance.
Cost	Prices on application

Organisation Name	DRUGS AND HOMELESS INITIATIVE
Address	15-16 Milsom Street Bath BA1 1DE Tel: 01225 329411 Fax: 01225 334734
Email	info@drugsandhomeless.org
Opening hours	Monday to Friday 9.00 am – 5.00 pm
Services offered	Supported 'dry' house accommodation for ex-offenders or people at risk of offending due to substance misuse.
Catchment area	Wiltshire and Somerset
Who service is for	Supported Housing: for men and women who have had contact with the Criminal Justice System or are at risk of offending due to substance misuse and have identified a need to be abstinent of all drugs and alcohol.
Policy / ethos	Client centred approach
Referral procedure	Self-referral, referral from statutory and voluntary organisations. Please contact DHI for further information.
Cost	No charge

Organisation Name	HELP COUNSELLING SERVICE
Address	Bridge House Stallard Street Trowbridge BA14 9AE Tel: 01225 767459
Email	helpcounselling@talktalkbusiness.net
www	www.helpcounselling.co.uk
Opening hours	Office hours 9.00 am – 2.30 pm Counselling Monday – Friday 9.00 am – 2.30 pm and Thursday evening as arranged
Services offered	Personal, one-to-one counselling
Catchment area	West Wiltshire
Who service is for	Anyone in West Wiltshire with personal or family problems, aged 16 +
Policy / ethos	Help Counselling Service is an independent local charity offering an open access service regardless of religion, race, culture or sexual orientation. It is a member organisation of B.A.C.P. with a 'Code of Ethics and Practice' based on their guidelines and subject to their complaints procedure.
Referral procedure	No formal referral is required, although any professional can refer, or clients can self refer by making contact themselves either by telephone or dropping in. Referral from Doctors.
Cost	Free / low cost

Organisation Name	MEN'S SEXUAL HEALTH
Address	31a The Brittox Devizes Wiltshire SN10 1AJ Tel: 01380 801951 or if no reply 07970 473962
Email	info@wsmsmh.org.uk
www	www.menssexualhealth.org.uk
Opening hours	Vary, ring for conformation Emergency contact on mobile number
Services offered	Advice, information and support on sexual health, drugs and alcohol Free condoms and lubricant Advocacy Drop-ins Counselling (by appointment) Training and resources for external agencies Public events
Catchment area	Wiltshire and Swindon
Who service is for	All men who are sexually active within Wiltshire & Swindon including gay and bisexual men, and men who have sex with men (will also endeavour to help or refer lesbians, transgender people, and friends and families of gay people).
Policy / ethos	Men's Sexual Health exists to promote better health amongst all sexually active men including gay and bisexual men, and men who have sex with men, within Wiltshire & Swindon.
Referral procedure	Self-referral or through other agencies
Cost	No charge to clients

Organisation Name	MOTIV8 - YOUNG PEOPLE'S SUBSTANCE MISUSE, HARM REDUCTION AND TREATMENT SERVICE
Address	<p>Targeted Youth Support Services 124 Wilton Road Salisbury Wiltshire SP2 7JX</p> <p>Tel: 01722 341644 Fax: 01722 341655</p> <p>The Line, Tel: 0800 511111, Text: 07786 511111, Web/e-mail: www.q2a.co.uk</p> <p>Targeted Youth Support Services The Martins 56A Spa Road Melksham Wiltshire SN12 7NY</p> <p>Tel: 01225 793616 Fax: 01225 793556</p>
Opening hours	<p>Mon/Tue/Wed/Thurs: 8.45 am – 5.20 pm Fri: 8.45 am – 4.20 pm (Salisbury closed between 1 – 2 pm)</p>
Services offered	<p>Consultation, support and advice to all 'generic' youth orientated services. Range of treatment interventions to young people with complex substance misuse needs. Substitute prescribing (contact service for further details). Access to and information on appropriate needle exchange facilities. Harm Reduction Services available.</p> <p><i>Alcohol awareness programme for young people who have had some involvement with the police.</i></p>
Catchment area	Wiltshire Council
Who service is for	Young people up to their 19 th birthday who are resident within Wiltshire Council area
Policy / ethos	<p>Non-judgmental services for those misusing/at risk of misusing substances Harm reduction philosophy Actively encouraging partnership working</p>
Referral procedure	<p>Direct referrals from young people, parents and carers Referrals accepted from partner agencies following the completion of a screening assessment (S.U.S.T.) Contact offices above for further information <i>Referrals can also be made via The Line</i></p>
Cost	Free

Organisation Name	MOTIV8 - THE YOUNG PEOPLE'S DRUG AND ALCOHOL SERVICE
	<p>Alcohol Awareness Programme</p> <p>What can we offer you?</p> <p>We have already worked with many young people by helping them to know about the ups and downs of using alcohol and drugs, while providing handy tips on how to keep you safe.</p> <p>In addition to this, we are now running an Alcohol Awareness Programme (The adult scheme is called ARPOV-Alcohol Referral Programme for Offenders and Victims) for young people (up to 18 yrs) who have had some involvement with the police.</p> <p>What can you expect from the programme?</p> <p>The programme consists of two sessions. Each session takes about 90 minutes to complete looking at the issues involved with alcohol and offending. The sessions involve young people working alongside one another in a variety of ways, from group work to watching DVDs. Refreshments are provided, and transport to and from the sessions may be available.</p> <p>Who can go on the programme?</p> <p>Any young person aged 18 or below who has been arrested for an alcohol-related offence or who is at risk of offending.</p> <p>How can the programme help?</p> <p>Attendance on the programme may be taken into consideration regarding any court attendance, penalty points, fines and any work that has been undertaken with the Wiltshire Youth Offending Service. Places on the course can be booked following a short assessment meeting.</p> <p>What else do you need to know?</p> <p>The new alcohol awareness programme covers the whole of Wiltshire.</p>

Organisation Name	NHS WILTSHIRE STOP SMOKING SERVICE
Address	Southgate House Pans Lane Devizes Wiltshire SN10 5EQ Tel: 01380 733891
Email	NHSstopsmoking@wiltshire.nhs.uk
Text	Text: 'QUIT' to 07800 001 146
www	http://www.wiltshire.nhs.uk/Public/Your-health-wellbeing/Help-to-stop-smoking.htm
Opening hours	Office Open 8.30 -5.30 Mon – Friday Clinics available evenings and Saturday Check Website for times and venues
Services offered	Confidential stop smoking support and advice and access to stop smoking products on prescription 1-2-1 Support, Drop-in clinics and telephone support Specialist advisors available for pregnant women and mental health patients Venues include: GP surgeries, pharmacies, health centers and hospitals
Catchment area	Wiltshire
Who service is for	Anyone who want to stop smoking and remain smoke free
Policy / ethos	Non- judgmental, friendly, understanding and holistic approach. Provided locally. Please phone for further details.
Referral procedure	Self Referral or referral from other health professionals/support workers
Cost	Free support. Prescriptions may need to be paid for depending on circumstances

Organisation Name	New Highway (formerly Bath Area Drug Advisory Service)
Address	29 – 33 Warminster Road Westbury BA13 3PD Tel: 01373 824060 Fax: 01373 825177
Email	info@newhighway.org.uk
www	www.newhighway.org.uk
Opening hours	Monday – Friday 9.30 am – 4.00 pm Phone lines closed 12 – 12.30 pm
Services offered	DROP IN SERVICES THROUGHOUT WILTSHIRE – PLEASE RING FOR DETAILS <ul style="list-style-type: none"> • Information and Advice on drug and alcohol issues • Assessment and referral to Wiltshire drug and alcohol treatment services • Needle Exchange, harm reduction, safer sex information, advice & referral to blood borne virus testing • Brief assessment and care planned one to one support • Complimentary therapies including ear acupuncture • Outreach in rural communities including satellite services • Shared care with General Practitioners (GPs) • Participation in group work such as our Structured Day Programme • Alcohol Brief Intervention and support for hazardous & harmful drinking • Alcohol Course for people with alcohol related offences (ARPOV) Drug Rehabilitation Requirement service
Catchment area	Wiltshire
Who service is for	Free confidential advice, information and support to anyone concerned about their own or somebody else's drug use
Policy / ethos	We believe in Recovery. We provide advice, support and treatment that helps people fulfil their potential as they move from being dependent to living independently and making positive contributions to all aspects of community living
Referral procedure	Self-referral or agency
Cost	Free

Organisation Name	NEW HIGHWAY ALCOHOL BRIEF INTERVENTION SERVICE (ABIS)
Address	29 – 33 Warminster Road Westbury Wiltshire BA13 3PD Tel: 01373 824060 Fax: 01373 825177
Email	info@newhighway.org.uk
www	www.newhighway.org.uk
Opening hours	Mon – Fri 9.30 am - 4.00 pm
Services offered	Alcohol Brief Intervention Service (ABIS) A service where people can gain knowledge and understanding of their alcohol use and drinking patterns and decide if they want to make changes and learn the techniques to do so. After attending an alcohol awareness course, there are three 1-1 sessions with our alcohol worker to set goals and give you support to maintain changes. The course and the 1:1 sessions are held in Chippenham, Westbury and Salisbury.
Catchment area	Wiltshire
Who service is for	For people who are concerned about their alcohol use and would benefit from knowledge and support to make changes.
Policy / ethos	We believe in Recovery. We provide advice, support and treatment that helps people fulfil their potential as they move from being dependent to living independently and making positive contributions to all aspects of community living.
Referral procedure	Access to this service is through New Highway single point of entry Tel. 0845 6036993
Cost	Free

Organisation Name	SHAW TRUST – PROGRESS2WORK
Address	6c Littlebrook Centre Bath Road Melksham SN12 6LP
Email	Cheryl.milner@shaw-trust.org.uk
www	www.shaw-trust.org.uk
Opening hours	Outreach project
Services offered	Support clients who have had history of substance misuse back into training, education and/or employment.
Catchment area	Wiltshire & Swindon
Who service is for	Clients that are in receipt of Job Centre Plus benefits
Referral procedure	Drug and Alcohol agencies and self referral
Cost	Free if fit Job Centre Plus eligibility criteria

Organisation Name	SPECIALIST DRUG AND ALCOHOL SERVICE - (KENNET, NORTH & WEST WILTSHIRE)
Address	Court Mills House Court Street Trowbridge BA14 8BR Tel: 01225 759940 Fax: 01225 759941
Email	enquiries@newhighway.org.uk
www	www.newhighway.org.uk
Opening hours	Mon, Tues, Wed, Fri 9.00 am – 5.00 pm but Thur 9.00 am – 7.00 pm (Appointments outside these hours by prior arrangement only)
Services offered	<ul style="list-style-type: none"> • Advice & Information • Specialist Prescribing • GP Shared Care • Health Promotion Information • Needle Exchange • Signposting • Residential Rehabilitation Funding and Advice • Community and Inpatient Detoxification • Low Threshold Prescribing Clinics • HIV, Hepatitis B, Hepatitis C Testing, Vaccination and Treatment • Structured Day Programme • Family/Carer Support • Treatment of co-existing mental health and substance misuse problems
Catchment area	Kennet, North & West Wiltshire
Who service is for	People with drug and alcohol problems who also have complex needs, eg mental health, physical health, legal or complex social problems. We provide a service for the drug and alcohol users themselves and also their carers or family members.
Policy / ethos	To enable people to make changes in their lives to reduce to a minimum the harm and difficulties experienced as a result of their drug and / or alcohol use, by themselves, their families and the wider community.
Referral procedure	We receive referrals after initial assessment, if treatment needs are complex. We also accept referrals from Community Mental Health Teams, probation and Social Services and self-referrals. Call 0845 603 6993 to refer yourself or another.
Cost	Any services that are funded through Community Care, eg residential rehabilitation, may require a contribution from the client, determined by a financial assessment.

Organisation Name	SPECIALIST DRUG AND ALCOHOL SERVICE (SOUTH WILTSHIRE)
Address	Foxley Green Fountain Way Salisbury SP2 7FD Tel: 01722 820390 Fax: 01722 820389
Opening hours	Monday – Thursday 9.00 am – 5.00 pm Wednesday 9.00 am – 5.00pm Friday 9.00 am – 4.00 pm. (appointments outside these hours by prior arrangement only) Evening clinic available by arrangement.
Services offered	Advice and Information Specialist Prescribing GP Shared Care Health Promotion Information Needle Exchange Signposting Residential Rehabilitation Funding and Advice Community and Inpatient Detoxification Low Threshold Prescribing Clinics HIV, Hepatitis B, Hepatitis C Testing, Vaccination & Treatment Structured Day Programme Family/Carer Support Treatment of co-existing mental health and substance misuse problems Psychosocial Interventions
Catchment area	South Wiltshire and Salisbury City
Who service is for	People with drug and alcohol problems who also have complex needs, eg mental health, physical health, legal or complex social problems. We provide a service for the drug and alcohol users themselves and also their carers or family members.
Policy / ethos	To empower people to make changes in their life and reduce to a minimum the harm and difficulties experienced as a result of their drug and/or alcohol use, so helping aid their journey of recovery toward a fulfilling and successful life reintegrated within their community.
Referral procedure	Please phone 0845 603 6993 to refer yourself
Cost	Free NHS Service. Any services that are funded through Community Care, e.g. residential rehabilitation, may require a contribution from the client, determined by a financial assessment.

Organisation Name	SWINDON AND WILTSHIRE ALCOHOL AND DRUG SERVICE	
Address	Bradford House 13 Milton Road Swindon SN1 5JE Tel: 01793 695405	Bridge House Stallard Street Trowbridge BA14 9AE Tel: 01225 776477
Opening hours	Monday to Friday 9.00 am – 5.00 pm Evenings by appointment	
Services offered	Information, advice, support, counselling. Family support and structured day programme (Swindon) for individuals concerned about their own or someone else's drinking or drug taking. The service hosts an open access assessment clinic on Monday mornings 9.00 am – 10.30 am Tuesday and Thursday 1 pm –pm except bank holidays.	
Catchment area	Swindon and Wiltshire	
Who service is for	Anyone aged over 18 years concerned about his or her own or another person's drinking.	
Policy / ethos	Person centred approach offering a wide range of supportive interventions	
Referral procedure	Self referrals by telephone on either of the above numbers or by calling into the Swindon centre on Monday mornings (except Bank Holidays) between 9.00 and 10.30 am.	
Cost	Free	

Organisation Name	THE STEP ASIDE CONSULTANCY
Address	5 Brown Street Salisbury SP1 1HE
Email	ask@thestepasideconsultancy.co.uk thestepaside@yahoo.com
www	www.thestepasideconsultancy.co.uk
Opening hours	Structured day programmes. Always contact admin.
Services offered	Foundation Programme. 6 weeks Aftercare 6 weeks Relapse Prevention 6 weeks Home Detox Support Recovery without Rehab Family Recovery without Rehab Family Therapy Individual sessions Generic counselling (for those not in addiction) 4 week Intensive programme ALL TREATMENT PROGRAMMES ARE TAILORED TO THE INDIVIDUAL
Catchment area	Global
Who service is for	The Step Aside Consultancy LTD is an independent 'not for profit' organisation offering a community based service for anyone with alcohol/drug problems. Those in recovery from alcohol and or drug dependence but requiring continuing support in order to maintain sobriety. Family members & others affected by another's drug and or alcohol use.
Policy / ethos	Our mission is to motivate individuals to make and sustain change in their lives, regaining a sense of self worth, to reintegrate fully in their local community through education, training, learning new skills, preparation for and gaining employment whilst receiving ongoing encouragement and support. Achieving a happier, healthy and responsible way of life. The team offer constructive care and unconditional acceptance within the parameters of safe and ethical practice.
Referral procedure	Self referral, G.P's, other treatment providers/agencies
Cost	Treatment prices start @ £60.00 per week. Individual sessions £35.00. We offer 'assisted' places.

Organisation Name	WASP - (Wiltshire Addiction Support Project)
Address	12a Duke Street Trowbridge Wiltshire BA14 8EA (near Wilts Times Office) Tel: 01225 775558 Contact Andrew Davidson: 07525 730586
Email	andrew.davidson@homecall.co.uk
www	www.wasp-support.org.uk
Opening hours	Mon, Tues, Thurs – 10 am – 2.00 pm and by appointment
Services offered	Support Groups (Trowbridge, Chippenham & Salisbury) Advocacy, Advice and Signposting Acupuncture and Training Naloxone Support and Training Sports Drop In Quick Access Clinic Support (Chippenham and Trowbridge) for Methadone Prescriptions Peer Support Help with Fares to Groups and Meetings
Support Groups	Short and Long term Support Groups for drug and alcohol problems. Peer support, Buddy phone, Advocacy, Training courses, Sports, Quick Access Clinics, Drop In, Acupuncture (from 6.15 pm) before the sessions: <u>Mondays:</u> 7 – 9 pm at 12a Duke Street, Trowbridge <u>Tuesdays:</u> 7-9 pm at Salvation Army Hall, Foghamshire Street Chippenham
Drop Ins	Mon, Tues and Thurs: 10 am-4 pm 12a Duke Street, Trowbridge <u>Thursdays:</u> 7 – 9 pm at Alabare Community Centre Friary Estate Carmelite Way Salisbury. <u>Friday's</u> Abstinence Group 3.00 pm-4.30 pm 12a, Duke street Trowbridge

Organisation Name	WASP - (Wiltshire Addiction Support Project) <i>continued</i>
Contacts	<p>User and Carer Development Co-ordinator Andrew Davidson, 07525 730586 Email: Andrew.davidson@homecall.co.uk</p> <p>Chairman: Steve Owen, 07515 851225 Stevejowen@hotmail.co.uk</p> <p>V/Chair & Buddy Phone: Dave Payne, 07860 506702 Buddy Phone 8 am-10 pm 7 days a week, dave-payne@live.com</p> <p>Carers Lead, Julie Franklin. Carers Helpline phone 07850 603457</p> <p>Salisbury Lead, John Finn, 07875 496439</p> <p><u>Hep C Group</u> Meets 1st Friday of every month, 12 midday-2 pm, 12a, Duke Street, Trowbridge, Mo Evans 07775 559271</p>
Catchment area	Wiltshire
Who service is for	People 18 and above, anybody thinking of or involved with drug and alcohol treatment services, or those not sure where to start.
Policy / ethos	Challenging ineffective treatment and improving the quality of lives for people in drug and alcohol treatment. Long term aftercare support and to help people into, and continue long term recovery.
Referral procedure	Self referral, referral from all specialist teams, GP's, Peer referrals
Cost	Free, some help offered with fares

Organisation Name	WILTSHIRE & SWINDON USERS' NETWORK
Address	The Independent Living Centre St. George's Road Semington BA14 6JQ Tel: 01380 871800 Fax: 01380 871507
Email	Assistant.wsun@btconnect.com
www	www.wsun.co.uk
Opening hours	Monday to Friday 9.00 am – 5.00 pm
Services offered	Supporting Service Users to have their voice in the planning of services.
Catchment area	Wiltshire
Who service is for	Past, present and potential users of health and social services.
Policy / ethos	To support the empowerment of users to act as agents of change to bring about services that are more responsive to all user needs.
Referral procedure	Self-referral
Cost	Free

Organisation Name	WILTSHIRE DRUG INTERVENTIONS PROGRAMME (DIP) SERVICE
Address	Cranstoun DIP Wiltshire The Office Beaufort Mansions 55-57 Stallard Street Trowbridge Wiltshire BA14 8HP Tel: 01225 777052
www	http://www.cranstoun.org/services/cranstoun-dip-wiltshire.aspx
Opening hours	Hours: Mon - Fri 9am – 5 pm
Services offered	<ul style="list-style-type: none"> • Specialist assessment, access to treatment, case management and continued support for substance misusing offenders, at any stage in the Criminal Justice system • 1-2-1 support, advice and information • A 24-hour referral help line • A rapid next day appointment system
Catchment area	Wiltshire
Who service is for	<p>Clients can refer themselves and access our services at any point within the Criminal Justice System. We have experienced drug workers working in partnership with colleagues in:</p> <ul style="list-style-type: none"> • Police Stations • Prisons • Courts • Probation • Community Drugs Agencies
Policy / ethos	<p>All aspects of confidentiality will be discussed with you during your contact with us. Ordinarily what you tell us remains confidential to the team. However, there may be times when we have to talk to other agencies, which we will discuss with you first.</p> <p>We seek to deliver a quality service to people regardless of their gender, race, sexuality, nationality, religious beliefs, disability and any other improper ground. In al of our work we try to promote this important principle.</p>
Referral procedure	Clients can refer themselves and access our services at any point within the Criminal Justice System
Cost	Free

Organisation Name	CARERS SUPPORT NORTH WILTS
Address	41 New Road Chippenham SN15 1HL Tel: 01249 444110 Fax: 01249 445104
Email	office@carersnw.co.uk
<p>Carers Support North Wilts offers support, advice and information to people who provide care for their family and friends Advice and information on services you may be able to receive A home visit if required Carers Information Pack A free and confidential service Open Monday – Friday 9.00 am – 5.00 pm</p>	

Organisation Name	CARERS SUPPORT WEST WILTS
Address	Independent Living Centre St. Georges Road Semington Trowbridge BA14 6JQ Tel/Fax: 01380 871690
Email	admin@csww.co.uk
<p>Carers Support West Wilts offers free and confidential information, advice and support to people looking after their relatives or friends who because of disability, illness, mental health diagnosis, dependency issues or the effects of old age, cannot manage at home without help.</p>	

Organisation Name	CARERS SUPPORT SOUTH WILTS
Address	15 New Street Salisbury SP1 2PH Tel: 01722 322746
Email	admin@salisburycarers.co.uk
Carers Support South Wilts offers support, advice and information to anyone looking after a friend or family member.	

Organisation Name	CARERS SUPPORT KENNET
Address	The Old School House 23 The High Street Pewsey SN9 5AF Tel: 01672 564265
Email	office@kennetcarers.org.uk
Opening Hours - 9.00 am – 4.30 pm Mon-Fri	
<ul style="list-style-type: none"> • 24 hr answer phone • A free, confidential and informal service offering support to anyone who provides care/support for a family member or a friend • One to one support • Advice • Information • Just someone to talk to who understands • Specialist Mental Health/Drug & Alcohol, Carer Support Worker 	



www.WiltshirePathways.org is the website of Wiltshire Children & Young People's Services Partnership and is run on behalf of the Wiltshire Children's & Young People's Trust. It contains the Partnership's extensive database of information about services that support children & young people (and families) who need additional help – what the services do and how to contact them. It describes services that respond to the whole range of difficulties that children & young people may encounter. It is not solely concerned with substance misuse but guides children, young people and their families with drugs and alcohol problems to services and support that can help them.

The information in this service directory can be searched by:

- type of problem (eg young people involved in alcohol misuse);
- type of help required (eg alcohol and drug support);
- type of service (eg counselling);
- geographical area (including by targeted services and a facility to select services to be printed off in your own local phone directory);
- age;
- level of need;
- who the help is for (eg parents or young people);

In addition, the website contains a section on "Troubled Children", which details Wiltshire's arrangements for accessing child & adolescent mental health services. Included are referral and contact information and a link to the database "What works for troubled children". This database was developed for the Partnership by Oxford University and consists of 1000 brief "articles" about what works in responding to the needs of children & young people with emotional, behavioural and other mental health problems, including in relation to substance misuse.

Training courses for those working to support mis-users are available on the site (covering such areas as "Binge drinking", "Cannabis and young people" and "Steroids and performance enhancing drugs" and more) and can be applied for online. Go to the main menu on www.wiltshirepathways.org and under "Training" click on Drugs and Alcohol.

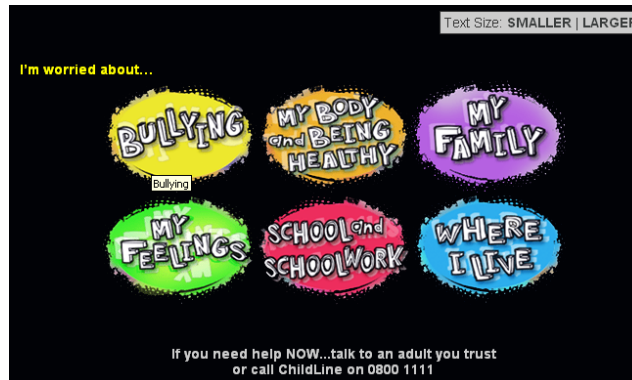
www.sparksite.co.uk/entries/go_urgent

www.slipperyfish.org.uk



The directory of services held on www.wiltshirepathways.org has also been made available to children and young people (in a style and language suitable for them) via two separate websites.

“Go Urgent” is the Pathways ‘Finding help’ service directory provided to over 12’s via the young people’s website www.Sparksite.co.uk which is run by young people themselves in conjunction with Wiltshire Council’s Development Service for Young People and Wiltshire College. The directory is searchable by whatever the young person is worried about (such as drugs, drinking, smoking, etc).



For under 12’s there is an age appropriate ‘Finding help’ facility at www.slipperyfish.org.uk which gives only basic and simplified information. Again, the directory can be searched on what the young person is worried about (for example, “someone in my family drinks, smokes or takes drugs”).



General enquiries concerning the Trust and its affiliated websites can be made by emailing Pathways@wiltshire.gov.uk.

ADDITIONAL NOTES

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**Produced by Public Health NHS Wiltshire
on behalf of Wiltshire Community Safety Partnership**