

Hackney carriage and private hire newsletter

May 2018

Salisbury cycle race – rank closures

As part of the recovery programme for Salisbury, the city will host cycling's Grand Final of the OVO Energy Tour Series on Thursday 31 May 2018.

Wiltshire Council is supporting Britain's leading televised cycle race series in partnership with Salisbury City Council and the event will highlight how the city is recovering following the incident two months ago. The evening races, which start at 6pm will be supplemented with a programme of events and live entertainment running throughout the day in the Market Place.

As part of this there will be road closures in place on Thursday 31 May 2018, that will affect the New Canal Street and Minster Street Ranks and during this time they will be out of action. Parking suspensions will be in place from 6am until 11.59 (or until roads are safe to open). On this date, taxi drivers will be able to use the old night-time rank that is located in Malthouse Lane. On this occasion, it is intended that signage will be put up on the ranks to advise of this relocation.

Access to pre-arranged pick-ups will be possible from outside Tesco's on Castle Street, by following the diversion that will be in place from Scots Lane to Chipper Lane.

Taxi drivers are politely asked not to park in Millstream approach car park as this area is

being used to manage the Salisbury Red and Park and Ride.

Appropriate behaviour

Our staff are here to carry out a service that includes responsibility for enforcement and are carrying out a process on behalf of the Council.

Any rude, aggressive or abusive behaviour will not be tolerated towards our staff.

Any applicant witnessed doing so will be dealt with accordingly. Initially this will be through the penalty points scheme. However, persistent offenders risk suspension/revocation of their licence or refusal to grant or renew.

If you have a complaint about the service you should put this in writing to: fleet.licensing@wiltshire.gov.uk or speak to a taxi trade representative. Details of trade representatives can be found at the bottom of this newsletter.

Taxi ranks - litter

Can drivers please be aware that they should not leave litter on taxi ranks, this includes cigarette ends. All litter should be disposed of in an appropriate receptacle, if none available litter should be taken away and disposed of appropriately.

Fees and charges 2018/19

Please note: This table only contains fees that have changed, for a full list of fees for 2018/2019 please see our website. These fees will come into effect on the 1 June 2018

Hackney Carriage Vehicle - Initial Licence	£218
Hackney Carriage Vehicle - Annual Renewal	£206
Hackney/Private Hire Drivers – three year Initial Application	£266
Hackney/Private Hire Drivers – three year	£243
Hackney/Private Hire Drivers – three year - Payment Plan	£85
Private Hire Drivers - three year Initial Application	£266
Private Hire Drivers - three year	£243
Private Hire Drivers - three year - Payment Plan	£85
Private Hire Vehicle - Initial Licence	£218
Private Hire Vehicle - Annual Renewal	£206
Private Hire Operator - five year	£490
Private Hire Operator - five year - Payment Plan	£103
DBS Fee	£60
LOLER Certs	£72 + VAT

Equality Act 2010 update

The Equality Act was updated in February; the update to this act requires that a list of all designated WAV vehicles will be maintained and available to the public. All licensed drivers have now been invited to apply for a medical exemption and certificates have been issued to those who meet the criteria.

The list of designated vehicles has now been published on our website and can be found at: <http://www.wiltshire.gov.uk/licences-permits-transport>.

Any drivers of designated vehicles on the list that do not hold a valid medical exemption

certificate or fail to display a valid medical exemption certificate in the designated vehicle they are driving will be subject to the following duties:

- To carry the passenger while in the wheelchair;
- Not to make any additional charge for doing so;
- If the passenger chooses to sit in a passenger seat to carry the wheelchair;
- To take such steps as are necessary to ensure that the passenger is carried in safety and reasonable comfort; and
- To enable the passenger to get into or out of the vehicle;
- If the passenger wishes to remain in the wheelchair, to enable the passenger to get into and out of the vehicle while in the wheelchair;
- To load the passenger's luggage into or out of the vehicle;
- If the passenger does not wish to remain in the wheelchair, to load the wheelchair into or out of the vehicle.

Penalties for breaching the duties above, in Section 165 of the Equality Act 2010, are as follows:

- A person who breaches the duties in Section 165 is liable on summary conviction to pay a fine not exceeding level three on the standard scale and the current maximum for this is £1,000
- Any person that receives a conviction under Section 165 should have consideration made as to whether they remain a fit and proper person to hold a taxi or private hire driver licence.

Section 172 of the Equality Act 2010 enables vehicle owners to appeal against the decision of a LA to include their vehicles on the designated list. That appeal should be made to the Magistrate's Court, and must be made within 28 days of the vehicle in question being included on the LA's published list.

Full details of the changes can be found at https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/593350/access-for-wheelchair-users-taxis-and-private-hire-vehicles.pdf

General Data Protection Regulation (GDPR) - update

New legislation will come in to force on 25 May 2018 in relation to notifying data subjects, this includes any person we hold personal data for, about how The Council hold and process your personal data.

We will shortly be updating our application forms to include information on this issue.

Trade representatives

Details of the current Trade representatives and contact details:

Paul Carter (West)
Email: pjcarter@blueyonder.co.uk
Tel: 07986 517319

Adrian Berridge (West)
Email: adrian@starlinetaxis.co.uk
Tel: 07824901751

Mike Henley (West)
Email: aanddtaxis@googlemail.com
Tel: 01225 751332

Glenn Sharp (East)
Email: glenn@devizestaxis.co.uk
Tel: 07855 416738

The Trade representative role involves liaison between the compliance team and the taxi and private hire trade. Quarterly meetings are held in Devizes to communicate and discuss items with the trade. You will be expected to attend at least 50% of these meetings. This is your chance to have your say and put forward the views of the taxi and private hire trade within your area.

If you wish to be considered for this role please send us an email at: fleet.licensing@wiltshire.gov.uk. The email will need to contain the following information:

Your Full Name:

Contact Details: an email address is essential for this role

Company you work or are associated with:
Reason for applying:

Name, badge number and contact number of person nominating you:

Name, badge number and contact number of person seconding that nomination:

You must be nominated and seconded by a licensed driver that is not connected in anyway to you or your business.

Link to interactive roadworks map

There is a direct link from the Wiltshire Council website to the interactive roadworks map for Wiltshire, this shows where roadworks are being carried out and who is responsible for them should you have any queries. This can be found at: <http://www.wiltshire.gov.uk/parkingtransportandstreets/roadshighwaysstreetcare/roadsandtraffic/roadworks.htm>

Road closures

South

Salisbury - Footpath 66 (The Market Place) and Queen Street, Artisan Market, Various Dates 2018

Salisbury - Footpath 66 (The Market Place) and Queen Street, "Foodie Friday" Market, Various Dates 2018

Salisbury - Footpath 66 (The Market Place) and Queen Street, Vintage Market, Various Dates 2018

Salisbury - Footpath 66 (The Market Place)
and Queen Street, Street Food Sunday, 29
July 2018

Salisbury and Durnford - Stratford Road /
Avon Bridge, Beech Walk and Phillips Lane,
Race for Life (Cancer Research UK), 10 June
2018

Salisbury - various roads, Mayor Making
Ceremony, 19 May 2018

East

Devizes - Sidmouth Street, Alzheimers
Support Royal Street Party, 19 May 2018

North

Royal Wootton Bassett - various roads,
Carnival, 19 May 2018

Cricklade - High Street (Part), Community
Street Fair, Sunday 17 June 2018

Corsham - Post Office Lane and High Street
(Part), Food Festival Street Fair, 16 June
2018

Calne - Church Street (Part), Parade for
Rededication of War Memorial, 26 May 2018

Calne - A4 New Road (Part), Church Street
(Part) and Various Roads, Summer Festival
and Christmas Festival, 30.06.2018 and
01.12.2018

West

Westbury - various roads, Summer
Celebration (Westbury Town Council), 6 July
to 8 July 2018

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www.wiltshire.gov.uk