

Welcome to the latest edition of the Families and Children's Transformation Programme (FACT) newsletter for partners. We will be regularly sharing updates on the latest news as the programme moves to new ways of working.

TOP 10 Ways		We can affect a Culture Change RIGHT NOW
1. Talk More Email Less 	2.  "Want some free money?"  "I'm not a big fan of honey" Actively Listen with ears open and laptop closed	
4.   Make time to laugh together - All work and No play ...	3.  Talk to anyone - No hierarchy here	
5.  Sit where it makes sense to sit - Move around and meet new people	6. #EPIC  Send Epic Impressions	
8.  Be bold and courageous, have a go even though it is scary, Say no to your inner voice some times	7.  Be kind, Always	
9.  Recognise that circumstances drive behaviours - it is rarely personal to you	10.  Meet differently, meet productively - Workshops, Curious conversations, Brain-storms and problem solving rather than meetings to confirm "We did what we said we would do"	

Changing culture

FACT is an ambitious programme which will benefit children, young people and families in Wiltshire.

There is a huge amount of work ongoing and the newsletter updates progress on the projects that will make a positive difference.

To make these important changes we all have to look at the wider approach – the culture we adopt to carry out this work.

This graphic represents some suggestions that can be applied by anyone in their work – what do you think? Do you agree? Would you add, change or take anything away. Let us know at FACT@wiltshire.gov.uk.

Family Engagement Events

FACT is launching a short survey with families to help understand what's important to them and how they want to be supported during times of need.

The survey will be online but we are also going out to family fun events during the summer to speak to parents and carers.

The feedback we receive will help shape a shared partnership strategy which will be the steer for our work in the future.

The survey is available online via the link [Families and Children's Transformation survey 2018](#) and will also be on the council's consultation portal until 7th September 2018. If you have any way of promoting this through your work with children and families, it will help the programme get the best response possible.

The programme will also be attending a number of family events over the summer to gather face-to-face feedback. The dates are as follows:

- 8 August – Friary Fun Day
- 15 August – Bishopdown Green Fun Day
- 23 August – Bemerton Heath Fun Day
- Devizes International Street Festival & Carnival 26/27 August

Partnership event

Feedback from the family engagement events will be shared at the Partnership Strategy Co-production event on Friday 28 September at the Corn Exchange in Devizes. The day will start at 9.30am (refreshments from 9am) and will close at 4pm. Lunch will be provided.

We have already written to board members asking to confirm representatives who can attend. If you would like to be a part of this day which will feature a range of activities please email FACT@wiltshire.gov.uk by Friday 17th August. A formal invite will be sent out shortly with the agenda and details of speakers.

There will also be an opportunity to provide space for stands with general information and advice on services so let us know if you would like to have space for this at the event again at FACT@wiltshire.gov.uk.

Reducing Parental Conflict Programme

This is a national programme to help deal with parental conflict. As a partnership we are participating in the Contract Package Area part of the programme that will see providers in the area delivering a range of new interventions.

The programme has a range of information and advice including awareness and low intervention skills as well as some additional training to deliver the interventions. The focus is to reduce parental conflict and improve family dynamics and child outcomes.

The support includes:

- Trialling face to face interventions for mothers and fathers in intact and separated families
- Evaluating whether outcomes are improved for workless families and building evidence on implementation so we better understand effective delivery
- Producing guidance and training to support local authorities and their

partners to address parental conflict and integrate this work into their family services

- Sharing learning, advice and providing support through our team of Integration Leads in partnership with our Local Authority Ambassadors.
- Publishing a Family Evidence Resource on [GOV.UK](http://gov.uk) showing how child development can be influenced negatively by multiple disadvantages

Further information is on the Reducing Parental Conflict Hub on the EIF website <http://reducingparentalconflict.eif.org.uk/> You can also email rpc.programme@dwp.gsi.gov.uk and we will link you in with our Integration Team so you can benefit from the support available

Right choice

Right Choice is the new school platform which replaces the previous WISEnet system. It provides a simple and easy way to communicate with all Wiltshire Schools.

Through Right Choice you can...

- Use the interactive messaging facility for quick and convenient communication
- Communicate between schools quickly and easily
- Banners for news articles and specific promotions
- Provide quotes and confirm requests for work
- Arrange meetings and bookings
- Send and receive documents
- Set automated alerts and notifications of important communications

- Easy to use reporting tools to provide the management information you need
- Powerful document management for distributing information to the right people
- Comprehensive history tracking and audit trail throughout the system
- Automated, customisable alerts/ notifications to schools and services

The Right Choice is the new single route to develop awareness of services and opportunities for Wiltshire schools. By using one route for communication with schools we will build the Right Choice brand, develop sales and awareness of the unique services and support that Wiltshire Council offers the local education sector.

Need some training? Want to know more? Contact Ruth Starr
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