



Member loyalty scheme – terms and conditions

- 1) All members who attend a Wiltshire Council leisure centre at least 12 times in any month will be entered into a prize draw to win a free month's membership.
- 2) There will be one winner drawn each month across all sites.
- 3) Member is defined as anyone on a Life Zone, Fitness Zone or Swim Zone membership category, irrespective of whether they have a single, pairs, senior / concession or family membership.
- 4) This promotion applies to adults only.
- 5) Attendance is defined by any activity that the member engages in at the leisure centre and includes fitness suite use, group exercise class attendance, a swim or water based exercise class, any court booking or activity that requires the member to check in with reception or through the Pulse kiosk system.
- 6) The draw will be conducted monthly and will generate a random winner.
- 7) The winner will be contacted directly via telephone or email.
- 8) Direct debit winners will get the next month allocated free to their account. Annual membership winners will have an additional free month added to the expiry date of their membership.
- 9) Members, who are part of a pairs or family membership, will receive a reduction of their next month direct debit relative to the single amount of that relevant membership category. For example a Life Zone pairs member wins and would therefore receive a reduction of £38.50 in their next month direct debit payment. If an annual member, who is part of a pairs or family membership, wins then the expiry date of their membership will be extended by a month.



- 10) Winners will be asked for permission to announce them as the monthly winner on social media and a photograph will be requested also. A consent form will be required to be completed.
- 11) All amenities are subject to change without notice
- 12) Wiltshire Council has the right to change or update these terms and conditions without notice.
- 13) This offer is not to be used in conjunction with any other promotional offer.

For any further information please contact leisure.admin@wiltshire.gov.uk