

## Community Connecting

### Meet Jack . . .

A referral was made on behalf of Jack to support him to be able to travel independently to Swindon College from his home in Ramsbury.

Jack met with his Community Co-ordinator and they got to know one another by completing some the profiling stage of the service. During these meetings they spoke about what support Jack felt he needed to be able to travel independently.

They spent time looking at bus routes and timetables to and from College and one of the areas of support indentified was to create a more user-friendly bus timetable for Jack.

Jack applied for a bus pass to enable him free travel to college.

Jack and his Community Co-ordinator started to use the bus in the summer in readiness for his September start and then walked to the college together trying out different walking routes.

Jack's confidence grew very quickly and with the personalised bus timetables Jack was able to see what time buses he could get to and from college.

Jack started college in September and was using a temporary bus pass until his permanent pass arrived. On one occasion Jack was denied free travel as the bus driver did not think that he had to correct bus pass.

Jack remained calm and contacted his support network and returned to college, as this was a safe place for Jack to wait. This scenario was discussed during travel training and Jack successfully followed the plan.

Jack is now travelling independently to college by bus and is very happy with his achievements.

Jack has also taken the skills and knowledge learnt from travel training and used them to catch a bus outside of Wiltshire whilst he was on a family holiday.

Supported by James Gibson  
**Community Connecting**  
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"I am much more confident now with travelling by public transport and I now know what to do if things go wrong"

Jack

"Jack is less fazed about travelling by public transport and now goes to youth club by bus independently"

Sarah, Jack's Mum