

BVPI		Q1	Q2	Q3	Q4	Target		On Target?	
						GOV	WC	GOV	WC
63	Energy Efficiency - The average SAP rating of Local Authority owned dwellings	67.12	67.12						
66a	Local Authority rent collection and arrears: Proportion of rent collected	93.44%	96.77%						
66b	Number of Local Authority tenants more than 7 weeks in arrears as a percentage of the total number of tenants	5.37%	15.42%						
66c	Percentage of Local Authority tenants in arrears who have had notices seeking possessions served.	1.80%	4.00%						
66d	Percentage of Local Authority Tenants who have been evicted as a result of rent arrears.	0.02%	0.04%						
66B (Old)	Local Authority rent collection and arrears: rent arrears of current tenants as a proportion of the authority's rent roll	1.96%	2.38%						
72 (old)	The percentage of urgent repairs completed within Government time limits.	98.60%	97.36%						
74.1	Satisfaction of tenants of council housing with the overall service provided by their landlord. i) All Tenants	77.54%	79.62%						
74.2	Satisfaction of tenants of council housing with the overall service provided by their landlord. ii) black and minority ethnic tenants	57.89%	33.33%						
74.3	Satisfaction of tenants of council housing with the overall service provided by their landlord. iii) non-black minority ethnic tenants	75.00%	80.00%						
75.1	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord i) All Tenants	50.96%	55.25%						
75.2	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord ii) black and minority ethnic tenants	52.63%	50.00%						
75.3	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord iii) non-black minority ethnic tenants	100.00%	50.00%						
164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the Good Practice Standards for social landlords on tackling harassment included in Tackling Racial Harassment: Code of Practise for Social Landlords?	yes	yes						
184.1	The proportion of LA homes which were non-decent.	3.25%	3.25						
184.2	The percentage change in proportion of the non-decent LA homes between 1st April 2008 and 1st April 2009.	-3.25	-3.25						
211a	The proportion of planned repairs and maintenance expenditure on HRA dwellings compared to responsive maintenance expenditure on HRA dwellings	36.71%	65.35%						

BVPI		Q1	Q2	Q3	Q4	Target		On Target?	
						GOV	WC	GOV	WC
211b	The proportion of expenditure on emergency and urgent repairs to HRA dwellings compared to non-urgent repairs expenditure to HRA dwellings	9.56%	16.00%						
212	Average time taken to re-let local authority housing	36.32	44.76						
507	Tenant's satisfaction with repairs service.	96.03%	96.19%						

✓	X
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X

BVPI QUARTERLY REPORT 2004/2005

BVPI		Q1	Q2	Q3	Q4	YTD Average	Target		On Target?	
							GOV	SDC	GOV	SDC
63	Energy Efficiency - The average SAP rating of Local Authority owned dwellings						61	63		
66.1	Local Authority rent collection and arrears: Proportion of rent collected						98.60%	99.00%		
66.2	Local Authority rent collection and arrears: rent arrears of current tenants as a proportion of the authority's rent roll						1.80%	1.90%		
68	Average re-let time for dwellings let in the previous financial year.						26	29		
72	The percentage of urgent repairs completed within Government time limits.						97.00%	98.00%		
74.1	Satisfaction of tenants of council housing with the overall service provided by their landlord. i) All Tenants						86.00%	86.00%		
74.2	Satisfaction of tenants of council housing with the overall service provided by their landlord. ii) black and minority ethnic tenants						N/A	N/A		
74.3	Satisfaction of tenants of council housing with the overall service provided by their landlord. iii) non-black minority ethnic tenants						N/A	N/A		
75.1	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord i) All Tenants						70.00%	62.00%		
75.2	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord ii) black and minority ethnic tenants						N/A	62.00%		

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BVPI QUARTERLY REPORT 2004/2005

BVPI		Q1	Q2	Q3	Q4	YTD Average	Target		On Target?	
							GOV	SDC	GOV	SDC
75.3	Satisfaction of tenants of council housing with opportunities for participation in management and decision making in relation to housing services provided by their landlord iii) non-black minority ethnic tenants						62.00%	62.00%		
164	Does the authority follow the Commission for Racial Equality's code of practice in rented housing and follow the Good Practice Standards for social landlords on tackling harassment included in Tackling Racial Harassment: Code of Practise for Social Landlords?						YES	YES		
180.1	The energy consumption /m ² /sq of the local authority operational property, compared with comparable buildings in the UK as a whole.									
180.2	The average lamp circuit energy consumption for street lights compared with the UK national average.									
184.1	The proportion of LA homes which were non-decent at 1st April 2004 .						N/A	N/A		
184.2	The percentage change in proportion of the non-decent LA homes between 1st April 2004 and 1st April 2005 .						N/A	N/A		
185	Percentage of responsive (but not emergency) repairs during 2003/2004, for which the authority both made and kept and appointment						N/A	57.00%		
507	Tenant's satisfaction with repairs service.						N/A	95.00%		