

# Our Community Plan

2004  
- 2009



## **Nadder Valley Community Area**

Ansty, Berwick St John, Berwick St Leonard, Chicklade, Chilmark, Donhead St Andrew, Donhead St Mary, Fonthill Bishop, Fonthill Gifford, Fovant, Hindon, Swallowcliffe, Sutton Mandeville, Tisbury, Tollard Royal, West Tisbury

We  South Wiltshire

# Our community, Our vision

The South Wiltshire Strategic Alliance is a partnership of the public, private, voluntary and community sectors in Salisbury and South Wiltshire.

Its mission is to work together to create 'a safe and caring place, where it is easy to get about and where value for money services contribute to a high quality of life and environment, with equality of opportunity for all'.

## Strategic Priorities

The Alliance has four strategic priorities for the district for 2004 to 2009. These priorities were determined by matching the feedback from

consultation (bottom-up priorities) with countywide priorities (top-down priorities).

Three of the strategic priorities are community-driven:

- Access to services (including rural transport)
- Affordable housing
- Crime and anti-social behaviour

A fourth priority arose out of work by the Wiltshire Strategic Board:

- Alliance partners as exemplary employers (healthy workforce, green organisations, basic skills for all employees)

## Which organisations form the South Wiltshire Strategic Alliance?

- Churches Together
- Council for Voluntary Service
- Environment Agency
- Government Office for the South West
- Salisbury College
- Salisbury District Council
- Salisbury Health Care NHS Trust
- South Wiltshire Action Against Poverty
- South Wiltshire Agenda 21
- South Wiltshire and Kennet Learning Partnership
- South Wiltshire Economic Partnership
- South Wiltshire Primary Care Trust
- The Army
- Wiltshire Association of Local Councils
- Wiltshire Constabulary
- Wiltshire County Council
- Wiltshire Fire Brigade
- Wiltshire Racial Equality Council
- Wiltshire Wildlife Trust

South  
Wiltshire  
Strategic  
Alliance

[www.southwilts.community/site/swsa](http://www.southwilts.community/site/swsa)



Fonthill Bishop

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# What is community planning?

**C**ommunity planning is a means of involving local people, of all ages, in decisions about the future of their communities. These plans set out local priorities, actions proposed by the South Wiltshire Strategic Alliance partners and areas that require further work in the future.

This community plan was produced through consultation within the Community area, People's Voice surveys and questionnaires, and it will allow people to influence service delivery and improvement.

This document is structured following the themes in the 'Wiltshire Community Strategy':

- Social Care and Health
- Countryside and Land Based Issues
- Housing and the Built Environment
- The Wiltshire Economy
- Transport
- Crime and Community Protection
- Educations, Skills and Learning
- Culture
- Better Access To Services.

## What is the **Nadder Valley** Community Plan?

It sets out the community's priorities (as determined through consultation) and what will be done to address them.

The Nadder Valley Community Plan replaces the 'Tisbury Community Plan', which was published in 1999.

The plan includes all the parishes listed on the front cover.

# this plan How will be monitored ?

**M**onitoring of the plan will be carried out through a number of mechanisms:

- Six-monthly progress reports to Salisbury District Council's Western Area Committee.
- Six-monthly monitoring reports for all six community plans in the district to the Alliance.

- A summary annual report for the Alliance annual conference, involving a wide range of stakeholders.


Updates to this plan will also be prepared, outlining progress made since publication and proposing new actions where appropriate.

## Community profile

### The Geographical Area

**T**he Nadder Valley community area is made up of 16 rural parishes. Although the pull of Salisbury is felt as one moves eastward through this area, many residents turn to neighbouring

small towns in Dorset or Somerset – Shaftesbury, Gillingham, or Wincanton – for immediate needs.

Cranborne Chase & West Wiltshire Downs Area of Outstanding Natural Beauty (AONB) covers the entire community area. 



## Population

Although the area's population is small, a relatively high rate of inward migration is forecast

- In 2002, there were 1,588 jobs in the area, for a total population of 7,252.
- The population is older than average, with 25.4% over the age of 65 (the national average is 15.9%).
- 19.7% of the population is under 16 years of age (the national average is 20.1%).
- A slightly higher than average proportion of the workforce has qualifications.

The community area is affluent overall, but there are significant pockets of deprivation. The Sunshine Healthy Living Project, established in 2003, aims to address issues of social exclusion in the area.

The Citizens Advice Bureau holds a monthly outreach service in Tisbury surgery that helps clients with a range of issues, including debt advice and benefit take-up.

The South Wiltshire Credit Union is keen to open a collection point in Tisbury.

## Homes

- 3% of homes are second homes, the highest proportion in the county.

- 66.5% of homes are owner-occupied.
- 33.5% of households live in rented accommodation, a high proportion for Wiltshire.
- 18% of households comprise a lone elderly person, a much higher proportion than the Wiltshire average of 13.9% and the national average of 14.4%.
- 9.3% of households do not have heating in the whole house, with fuel poverty being a particular issue in the Fonthill ward (in the top 40% of wards nationally where more than one tenth of income is spent on heating).

Although there is some good quality tourist accommodation in the community area, there is a lack of bedspaces, especially B&B.

## Community Safety

This area is a very safe place to live. During the period April 2002 to March 2003, the community area had the lowest crime rates per person in the county, with:

- 17 burglaries
- 22 vehicle crimes
- 39 violent crimes

## Transport

Tisbury has a rail station on the Exeter to Salisbury line. It provides both local services and

a direct service to London Waterloo in under two hours.

Car ownership and long-distance commuting are above average due to essential need. Only 12% of households do not have access to a car. However, these households are isolated because nowhere in the surrounding area has an hourly bus and several settlements are served by buses that run less than daily.

There are just two A-roads passing through the area – the A 303 running east-west and the A 30

Salisbury-Shaftesbury road. There is one B-road and the remainder are lesser roads.

Although Tisbury is close to several towns, the nature of the road network is such that the village is still fairly remote.

## Schools

There are six primary schools in the area, two independent schools and no secondary schools.



# How this **plan** was put together

**D**uring the summer of 2003, the South Wiltshire Strategic Alliance distributed a Community Questionnaire to all 49,000 households in the district

Some 37% were returned, of which 1,390 were from the Nadder Valley district. The results from the questionnaire showed your priorities across the area and these were:

1. Looking after the roads
2. Houses local people can afford
3. Looking after the environment
4. Public transport
5. Reducing crime
6. Protecting local facilities

People also wrote comments about the specific issues under those headings that were causing concern.

In addition we have information from previous community planning workshops held in 1999 and 2001, from a panel of local residents known as 'The Peoples Voice' and from a panel of young people known as 'Tomorrows Voice'.

All this data, in conjunction with views and opinions of Parish Councils, District and County Councillors and community groups, has been brought together to form 'Your Community Plan'.

The purpose of this plan is to publish the results of what local people would like to see in their communities but also, more importantly, the plan will help influence partner organisations of the Alliance to address priorities in your area.

The plan will directly affect policy making and strategic planning. It will also help community groups by showing what is being achieved and how partner organisations can support this.

We recognise that in every parish there are volunteers working on projects, giving up their time to make a difference in their community.

Some of the projects highlighted in this plan will need to be taken forward by you, the community.

Publication of the plan is not completion of the consultation process. Work will need to continue around specific target groups, topics and geographical areas as necessary – especially

as we recognize that we have not fully addressed the needs of less accessible groups.

South Wiltshire Action Against Poverty will take this work forward.

In addition to the community plans, local Parish Plans are currently being discussed in a number of areas, including Tisbury, Fovant, Chitterne, Donhead St Mary and Hindon. These will influence the future development of local strategies and policies.

**The following pages list community priorities and actions. Local residents and community groups have raised each priority and the actions provide details of existing or proposed projects to help resolve the priorities.**

# Social Care & Health

Rural populations require efficient, readily available, social and health care services.

## What are the community priorities?

- Access for all, especially disabled and older people to improve and maintain their independence.
- Promote healthy living practices through food and exercise.
- Establish lines of communication to link services.
- Improve local GP services and 24-hour cover.
- Access to NHS dentist in community area.
- Family Centre in Tisbury to provide front line health and social services.
- Realising the South Wiltshire Strategic Alliance vision of equality for all.
- Improve ability of ambulance service to find their way to patients in rural areas.

## What is being done?

The Hospital Alternatives Team (HAT), working with District Nurses, focuses on the needs of older people.

The team seeks alternatives to hospital admission in order to avoid inappropriate use of acute hospital beds, a prolonged and unnecessary stay in hospital or an inappropriate admission to long-term residential or nursing care.

Wiltshire Health Promotion Service encourages healthy eating and physical activity – an on-going rolling programme of work.

The Sunshine Healthy Living Project has improved basic rural facilities with new outreach services that have encouraged healthier lifestyles, reduced social isolation and increased access to advice on health.

Projects in 2004/05 with the Sunshine Healthy Living project

- Community garden in Tisbury.
- Healthy cooking courses.
- Employment support for people with mental health issues.
- Supported local access to IT.
- Project web site.

The Expert Patient programme designed to allow long-term patients to manage their own healthcare (courses available in the community area on demand).

A new out-of-hours GP service was introduced by the South Wiltshire Primary Care Trust in 2004 which aims to improve coverage for the area.

## What will be done?

The SWSA will be working to improve links between services from 2005/06 as part of its priority to improve access to services.

The South Wiltshire Primary Care Trust (PCT) has submitted a bid (2004) for a new health facility in Tisbury.

The PCT is taking over responsibility for dentistry in 2005. As part of this new responsibility, it will seek to improve access to NHS dental care in Tisbury as a high priority. Quality of NHS dental care will also be improved.

South Wiltshire Action Against Poverty to identify social exclusion and poverty in our community and put in place measures to address them.

## Organisations associated include:

- South Wiltshire Primary Care Trust
- Avon and Wiltshire Mental Health Partnership Trust
- Wiltshire County Council (Adult and Community Services)
- South Wiltshire Action Against Poverty.
- Sunshine Healthy Living Project.
- Anchor Staying Put.

# Countryside and Land-based Issues

As part of an Area of Outstanding Natural Beauty, the Nadder Valley can provide healthy sustainable employment in a rural environment.

## What are the community priorities?

- Work in conjunction with the Cranborne Chase and West Wiltshire Downs Area of Outstanding Natural Beauty (AONB) Management Plan.
- Encourage diversification of redundant buildings.
- Promote waste minimisation and renewable energy (42% of Tisbury residents in favour of biomass production for renewable energy – People's Voice Survey 2004).
- Efficient removal of abandoned vehicles.
- Encourage renewable energy schemes and energy efficiency.
- The impact of the Countryside and Rights of Way (CROW) Act on footpaths and public access.

## What is being done?

- AONB Partnership Forum are implementing a management plan for the area.
- Local Plan allows for the conversion of rural buildings for community, employment and, subject to certain criteria, residential uses.
- Salisbury District Council, Wiltshire Waste Partnership and the Wiltshire Wildlife Trust are actively working together to promote home composting.

- 'Re-Think Rubbish' directory lists a number of outlets and businesses that will re-use or recycle different materials.
- A new contract was agreed in 2003 for more efficient removal of abandoned vehicles.

## What will be done?

- One long-term community wildlife project to be identified by the community with support from the Wiltshire Wildlife Trust to implement the project.
- Salisbury District Council and its partners the Wiltshire Waste Partnership are working to achieve a 31% recycling target by 2010.
- A community-composting site will be established by the end of 2005.

## Organisations associated include:

- Cranborne Chase and West Wiltshire Downs Area of Outstanding Natural Beauty (AONB).
- Countryside Agency.
- Environment Agency.
- Wiltshire County Council (Rights of Way).
- Salisbury District Council (Environmental Services).
- Wiltshire Rural Regeneration Partnership.
- Wiltshire Wildlife Trust.

# Better Access to Services

Efficient lines of communication can improve information transfer so people can see that their opinions have been acknowledged.

## What are the community priorities?

- Provide a list of contact numbers for services and organisations.
- Increase awareness of Internet facilities.
- Publicise events on the Internet.
- Broadband facilities in rural districts

## What is being done?

- A list of contact numbers is provided at the

back of this plan.

- Log on to **www.southwilts.com** for useful links and advice on developing community web sites.

## What will be done?

- All exchanges in the area are being upgraded to enable access to broadband.
- SWSA priority to improve access to services across the district by 2009.



Donhead St Mary

# The Wiltshire Economy

**A rural community relies on local service and retail provisions to develop and maintain employment opportunities.**

## What are the community priorities?

- Maintain specific services, especially post offices and local pubs. Tisbury High Street needs protection and enhancing.
- Promote use of local produce, e.g. through farmers' markets.
- Encourage schemes that provide access to learning and employment
- Support the agricultural economy and encourage local employment

## What is being done?

- Salisbury District Council provides up to 100% relief on business rates to general stores, post offices and petrol filling stations in rural settlements where the population is less than 3,000.
- Salisbury Food and Drink Festival promoting local produce – first one held in September 2004. Due to become an annual event.
- Moped access project-provides opportunity to secure employment or further education.

## What will be done?

- Local communities to set up action groups to

address the risk to local services.

- In 2005/06 the district council will investigate means to strengthen its policy to address the continuing decline of shops and services in rural areas and local centres such as Tisbury.
- Maintain agricultural practices but also help promote and develop alternative enterprises, e.g. biofuel production in conjunction with DEFRA and the AONB.
- Local community to establish a group of volunteers to set up a collection point for the South Wiltshire Credit Union in Tisbury.

## Organisations associated include:

- South Wiltshire Economic Partnership
- Chambers of Commerce
- Federation of Small Businesses
- Salisbury District Council (Business rates, tourism, economic development)
- Wiltshire County Council (Farmers Markets)
- South Wiltshire Regional Development Agency
- South Wiltshire Credit Union – Aspire
- Citizens Advice Bureau

# Education, Skills and Learning

In a changing rural community we need to provide employment for traditional crafts and new technology

## What are the community priorities?

- Utilise existing facilities, such as schools or village halls to provide learning opportunities for groups of all ages and abilities.
- Establish links with 'hard to reach groups' to develop personal skills.
- Promote the use of the internet and the building of personal, organisation and community web sites.
- Increase publicity of learning programmes through the local media, Vale FM, Blackmoor Vale and Parish magazines.
- Concerns about closure of Nadder Middle School.
- The need for a Tisbury pre-school facility.

## What is being done?

- In November 2004, Wiltshire County Council agreed to sell the main building at Nadder Middle School to Thistledown School and to sell or lease the school hall to a charitable trust formed by the community on terms to be agreed.

## What will be done?

- South Wiltshire Learning Partnership, in conjunction with Learning and Skills Council, to identify education needs for the area and develop strategic options.
- The Youth Development service aims to work with 5% of the 13-19 population not in education or employment, or 'at risk' through drug use, crime or teenage pregnancy.
- Provide a young person's public access terminal based in the youth development centre.
- Encourage consultation on the needs for pre-school requirements.

## Organisations associated include:

- Wiltshire County Council (Education, Libraries)
- Colleges.
- Schools

# Transport

Rural transport facilities should be flexible according to the needs of the local population.

## What are the community priorities?

### Public Transport:

- Introduce community transport linked to public and private sectors to reduce traffic and improve efficiency – especially hospital transport links.
- Maintain South West Trains level of service and increase coaches on overcrowded trains.
- Better-integrated transport, e.g. a bus link from Salisbury station to Salisbury District Hospital.

### Roads:

- 90% of residents in the area are dissatisfied with road maintenance – the highest level of dissatisfaction in the county.
- The area has poor access routes from the east and south, with narrow roads experiencing regular over-run of verges by traffic. A significant increase in population has caused further strain on the road network.

- Traffic calming schemes, speed limits and signs, as long as these are in keeping with the rural landscape.
- Improve facilities for pedestrians and cyclists, especially in the light of new major housing developments.
- Improved street lighting on crossroads and paths, possibly linked to renewable energy schemes, e.g. solar power.

## What is being done?

- Tisbus, Link schemes and Salisbury District Community Transport all currently operate in the area.
- Court Street, Hindon Lane and Tisbury Row were resurfaced in 2004. An extensive part of the local road network is receiving repairs, followed by resurfacing in 2004/2005 with particular attention being focused on the south and western approaches to Tisbury, the communities in the two Donhead parishes and the west end of the Chalk Valley.



## What will be done?

- Wiltshire County Council to work with the Wiltshire Rural Partnership to develop more community/voluntary transport where existing services are not meeting needs.
- Establish meetings in 2005 to assess starting a Good Neighbour Link Scheme in the Tisbury area.
- Traffic management issues to be discussed further as part of the Local Transport Plan consultation in 2004/2005 taking account of road access constraints.
- Wiltshire County Council does not allocate funding for enhancement of street lighting.

However, the upgrading of street lighting is generally included in traffic schemes.

## Organisations associated include:

- Salisbury Joint Transport Team
- Link Schemes
- Tisbus
- Private bus and train companies
- Wiltshire Rural Transport Association
- Wiltshire County Council (Roads)
- Highways Agency



The Fovant Badges

# Culture

A community can be brought together through cultural activities, from carnivals to local societies. Our heritage includes the Fovant Badges and Wardour Castle.

## What are the community priorities?

- Utilise the mobile library and assess how to increase the services it could offer.
- Listen to the local community about their ideas for recreation, leisure, sports and the arts. What will be the future of Tisbury swimming pool and sports centre after Nadder Middle School closure?
- Work in partnership with other communities who are seeking similar facilities to improve funding opportunities.
- Research innovative projects to provide leisure and cultural activities for children and young people, such as music festivals.
- Future of Youth Club in Tisbury.
- Utilise village halls and schools more efficiently.

## What is being done?

- Donhead St Mary children's leisure facilities under review.

- Wiltshire Youth Arts Partnership provides access to creative opportunities for young people aged 13-21 years.
- Wiltshire Alternative Youth Sports Partnership develops alternative sports opportunities for young people.
- Wiltshire County Council assessing option for youth club relocation.
- AONB Community grant fund to be available for specific community projects.
- The Extended Schools Programme utilises school buildings beyond the school day.

## What will be done?

- There is a library in Tisbury and mobile services are not usually provided within a two-mile proximity. Need to assess demand for a mobile library plus stop in the hinterlands of Tisbury. Local community to identify where such a stop would best be sited.



- In 2006, SDC will decide whether to transfer all of its sports and leisure facilities, including Tisbury, to a charitable trust. With the changes in local schools provision, SDC will again review the level of sports provision and consult with local users on any proposed changes. Community ownership in some form may be a long-term possibility.
- WCC is looking at options for re-location of the Youth Centre, including the potential of the old Court Room as a youth venue.

## Organisations associated include:

- Wiltshire County Council (Libraries and Heritage, Extended Schools, Youth Service)
- English Heritage
- National Trust
- Wiltshire Alternative Youth Sports Partnership
- Salisbury District Council



Wardour Castle

# Crime and Community Protection

Although Wiltshire is one of the safest counties in the country, crime and anti-social behaviour are still a concern within the community.

## What are the community priorities?

- Encourage involvement in Community Safety and Watch schemes.
- Regular communication with the police.
- Support and develop youth activities.

## What is being done?

- Community Safety Partnership, Rural and Neighbourhood Watch Schemes on-going.
- New civilian appointment for the police to staff the enquiry office to allow for continued police presence on the streets.
- 35% of Tisbury residents communicate directly with their local police station regarding the activities of the Wiltshire Police Force.
- Tisbury Youth Development Service provides 3 sessions weekly of youth work provision and there are plans to extend the opening.

- Continue the Leisure Credit Scheme, rewarding young people for voluntary work in the community.

## What will be done?

- 'Call a Friend Scheme' soon to be introduced to the community and surrounding district.
- Salisbury Domestic Violence Forum to raise awareness of domestic violence in rural areas as an important issue and hidden crime.

## Organisations associated include:

- Wiltshire Constabulary
- Community Safety Partnerships
- Victim Support
- Neighborhood Watch
- Domestic Violence Forum
- Wiltshire County Council (Youth Development Service, incl. Leisure Credit Scheme)

# Housing and the Built Environment

Although the number of people employed on the land has fallen, diversification, increased mobility and a desire to live in the country has created the need for more housing.

## What are the community priorities?

- Maintain the character of the rural landscape.
- More affordable housing.
- Concern about the impact of future developments – some Parish Councils believe the local road network does not have the capacity to support extra housing in the area.
- Hindon Lane in Tisbury requires a footpath.
- Promote energy efficiency in the home – 46% of Tisbury residents would improve energy efficiency in their homes (according to the 2004 People's Voice survey).
- Development of redundant sites such as RAF Chilmark and the Parmiter site in Tisbury.

## What is being done?

- Encouragement to develop Parish Plans and Village Design Statements in as many parishes as possible. These plans will strengthen each community's position when planning applications are determined.
- Free energy efficiency advice is available on 0800 512012.
- Strategic Sites Register is taking forward consultation on redundant sites for re-

development – including RAF Chilmark.

- The Salisbury District Local Plan seeks to achieve a minimum of 25% affordable homes on all major housing developments. Planning policies will now seek higher proportions of affordable housing, based on demonstrated local needs.

## What will be done?

- Aim for up to 40% contribution from developers on qualifying sites (target to achieve at least 25 new affordable homes by 2011).
- The local plan also contains a policy which enables communities to promote rural exception housing sites for local needs housing.
- The South Wiltshire Strategic Alliance has adopted affordable housing as a key priority for 2004-09.

## Organisations associated include:

- Salisbury District Council (incl. Tenants Panel).
- South Wiltshire Strategic Alliance.
- Housing Developers.
- Housing Associations.

# USEFUL **CONTACT** NUMBERS

| ORGANISATION   | PHONE / WEBSITE  |
|--|--|
| <b>Anchor Staying Put</b> – Dedicated to improving the quality of life of older people   | 01722 333391 / <a href="http://www.stayingput.org.uk">www.stayingput.org.uk</a>  |
| <b>ASK (Parenting Wiltshire)</b> – Support for parents of children aged 8-17   | 01380 871200 / <a href="http://www.askwiltshire.org.uk">www.askwiltshire.org.uk</a>  |
| <b>Aspire</b> - South Wiltshire Credit Union – non-profit making financial co-operative  | 01722 336894 / <a href="http://www.communityfirst.org.uk/credit-union.htm">www.communityfirst.org.uk/credit-union.htm</a>  |
| <b>Avon and Wiltshire Mental Health Partnership NHS Trust</b> – Providing specialist mental health services                                      | 01225 731731 / <a href="http://www.wiltshire.nhs.uk/awp">www.wiltshire.nhs.uk/awp</a>  |
| <b>Churches Together</b> – Working and witnessing together in a Common Life  | 01722 411966 / <a href="http://www.churches-together.org.uk">www.churches-together.org.uk</a>  |
| <b>Citizens Advice Bureau</b> – providing free, independent and confidential advice  | 01722 327222 / <a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>  |
| <b>Clarence</b> – For reporting road and lighting defects and hazards  | 0800 232323 / <a href="mailto:clarence@wiltshire.gov.uk">clarence@wiltshire.gov.uk</a> or <a href="http://www.wiltshire.gov.uk/clarence">www.wiltshire.gov.uk/clarence</a> |
| <b>Community First</b> – in the forefront of community development   | 01380 722475 / <a href="http://www.communityfirst.org.uk">www.communityfirst.org.uk</a>  |
| <b>Community Safety Partnership</b> – Working in partnership with the Wiltshire Police to implement the Community Safety Strategy                | 01722 411444 / <a href="http://www.communitysafety.info/_southwilts">www.communitysafety.info/_southwilts</a>  |
| <b>Countryside Agency / Commission for Rural Communities</b>   | 01242 533222 / <a href="http://www.countryside.gov.uk">www.countryside.gov.uk</a>  |
| <b>Cranborne Chase and West Wiltshire Downs Area of Outstanding Natural Beauty</b> – Covering 379 square miles, the sixth largest in the country | 01725 516925 / <a href="http://www.ccvwdaonb.org.uk">www.ccvwdaonb.org.uk</a>  |
| <b>Energy Efficiency Helpline</b> – Wiltshire Wildlife Trust runs the Energy Efficiency Advice Centre  | 0800 512012 / <a href="http://www.wiltshirewildlife.org">www.wiltshirewildlife.org</a>   |
| <b>English Heritage</b> – Making sure that the historic environment is properly cared for  | 0117 975 0700 / <a href="http://www.english-heritage.org.uk">www.english-heritage.org.uk</a>   |
| <b>Environment Agency</b> – Looking after your environment   | 08459 713411 / <a href="http://www.environment-agency.gov.uk">www.environment-agency.gov.uk</a>  |
| <b>DEFRA (Government Department for Environment, Food and Rural Affairs)</b>   | 08459 335577 / <a href="http://www.defra.gov.uk">www.defra.gov.uk</a>  |
| <b>Gas Leaks</b>   | 0800 111999  |
| <b>Government Office for the South West</b>  | 0117 900 1700 / <a href="http://www.gosw.gov.uk">www.gosw.gov.uk</a>   |
| <b>Highways Agency</b>   | 08457 504030 / <a href="http://www.highways.gov.uk">www.highways.gov.uk</a>  |
| <b>Learning and Skills Council (Wiltshire and Swindon)</b> – all education and training of people over 16 other than those at university         | 0845 0194170 / <a href="http://www.lsc.gov.uk">www.lsc.gov.uk</a>  |
| <b>National Rail Information</b>   | 08457 484950 / <a href="http://www.nationalrail.co.uk">www.nationalrail.co.uk</a>  |
| <b>National Trust</b>  | 01985 843600 / <a href="http://www.nationaltrust.org">www.nationaltrust.org</a>  |
| <b>Neighbourhood Watch</b>   | 01722 435213 / <a href="http://www.nhw-wilts.org.uk">www.nhw-wilts.org.uk</a>  |
| <b>NHS direct</b> – 24-hour telephone information service  | 0845 46 47 / <a href="http://www.nhsdirect.nhs.uk">www.nhsdirect.nhs.uk</a>  |
| <b>Salisbury College</b>   | 01722 344344 / <a href="http://www.salisbury.ac.uk">www.salisbury.ac.uk</a>  |
| <b>Salisbury Council for Voluntary Service</b> – supporting and developing voluntary organisations, community groups and charities               | 01722 416363 / <a href="http://www.salisbury.cvs.org.uk">www.salisbury.cvs.org.uk</a>  |

# USEFUL CONTACT NUMBERS

| ORGANISATION  | PHONE / WEBSITE   |
|---|---|
| <b>Salisbury District Council</b> – Providing key services such as housing, planning, benefits, leisure centres, refuse collections and recycling | 01722 336272 / <a href="http://www.salisbury.gov.uk">www.salisbury.gov.uk</a>   |
| <b>Salisbury District Hospital</b>  | 01722 336262 / <a href="http://www.salisburyhealthcare.org">www.salisburyhealthcare.org</a>   |
| <b>South Wiltshire Action Against Poverty</b> – Made up of statutory and voluntary agencies in rural and urban areas of South Wiltshire           | 01722 434568 / <a href="http://www.swaap.co.uk">www.swaap.co.uk</a>   |
| <b>South Wiltshire Economic Partnership</b> – The focal point for communication about all economic issues   | 01722 434329 / <a href="http://www.southwiltshire.com">www.southwiltshire.com</a>   |
| <b>South Wiltshire Learning Partnership</b>   | 0845 0194176  |
| <b>South Wiltshire Primary Care Trust</b> – community health services   | 01722 341319 / <a href="http://www.southwiltshirepct.nhs.uk">www.southwiltshirepct.nhs.uk</a>   |
| <b>South West Regional Development Agency</b> – Rural development advice  | 0117 9330200 / <a href="http://www.southwestrda.org.uk">www.southwestrda.org.uk</a>   |
| <b>South Wiltshire Strategic Alliance</b> – Bringing together public, private and voluntary sector interests                                      | 01722 434641 / <a href="http://www.southwilts.com/site/swsa">www.southwilts.com/site/swsa</a>   |
| <b>Sunshine Healthy Living Project</b> – tackling underlying causes of ill-health in the Tisbury area.  | 01722 415600 / <a href="http://www.southwilts.com/site/Sunshine-Healthy-Living-Project">www.southwilts.com/site/Sunshine-Healthy-Living-Project</a> |
| <b>The Army</b>   | 01722 320445 / <a href="http://www.army.mod.uk">www.army.mod.uk</a>   |
| <b>Tisbury and District Sports Centre</b>   | 01747 871141 / <a href="http://www.salisbury.gov.uk">www.salisbury.gov.uk</a>   |
| <b>Tisbury library</b>  | 01747 870469 / <a href="http://www.wiltshire.gov.uk/libraries">www.wiltshire.gov.uk/libraries</a>   |
| <b>Tisbus</b> – Local transport service   | 01747 870203 / <a href="http://www.geocities.com/tisbus">www.geocities.com/tisbus</a>   |
| <b>Victim Support</b> – Helping residents cope with the effects of crime  | 0845 3030900 / <a href="http://www.victimsupport.org">www.victimsupport.org</a>   |
| <b>Wiltshire Alternative Youth Sports Partnership</b> – To support development of challenging sports opportunities for young people               | <a href="http://www.southwilts.co.uk">www.southwilts.co.uk</a>  |
| <b>Wiltshire and Swindon Domestic Violence Intervention Partnership</b>   | 01225 709493 / <a href="http://www.wiltshire.police.uk">www.wiltshire.police.uk</a>   |
| <b>Wiltshire Association of Local Councils</b> – Working closely with Parish and Town councils to be more effective and democratic.               | 01380 722475 / <a href="http://www.nalc.gov.uk">www.nalc.gov.uk</a>   |
| <b>Wiltshire Constabulary (Tisbury)</b>   | 01747 870203 / <a href="http://www.wiltshire.police.uk">www.wiltshire.police.uk</a>   |
| <b>Wiltshire County Council</b> – Responsible for education, libraries, social services, roads, trading standards and other key services.         | 01225 713000 / <a href="http://www.wiltshire.gov.uk">www.wiltshire.gov.uk</a>   |
| <b>Wiltshire Fire Brigade</b>   | 01722 439300 / <a href="http://www.wiltshirefirebrigade.com">www.wiltshirefirebrigade.com</a>   |
| <b>Wiltshire Market Towns Partnership</b> – market town regeneration  | 01225 757587 / <a href="http://www.wmtp.org.uk">www.wmtp.org.uk</a>   |
| <b>Wiltshire Racial Equality Council</b>  | 01225 766439 / <a href="http://www.wiltsrec.org.uk">www.wiltsrec.org.uk</a>   |
| <b>Wiltshire Rural Regeneration Council</b> – Encouraging the sustainability of rural communities   | 01793 645156 / <a href="http://www.greatwesternenterprise.co.uk">www.greatwesternenterprise.co.uk</a>   |
| <b>Wiltshire &amp; Swindon Community Transport</b> – Working to develop community based transport projects  | 01225 776655 / <a href="http://www.wiltshirecommunitytransport.org.uk">www.wiltshirecommunitytransport.org.uk</a>                                   |
| <b>Wiltshire Wildlife Trust</b> – A sustainable future for wildlife and people  | 01380 725670 / <a href="http://www.wiltshirewildlife.org">www.wiltshirewildlife.org</a>   |

For further information on the community plan or to discuss your involvement in potential projects please contact your:

**Nadder Valley community planner**

c/o The Partnership Team Manager  
South Wiltshire Strategic Alliance  
The Council House  
Bourne Hill  
Salisbury, SP1 3UZ

**Email: [swsa@salisbury.gov.uk](mailto:swsa@salisbury.gov.uk)**

**Tel: 01722 434641**

or look at the SWSA website at

**[www.southwilts.com/site/swsa](http://www.southwilts.com/site/swsa)**

SWSA works in partnership with:

**Task Force Shaftesbury**

Tel: 01747 855448

[www.taskforceshaftesbury.org.uk](http://www.taskforceshaftesbury.org.uk)

**Three Rivers Partnership, Gillingham**

Tel: 01747 821278

[www.threeriversgillingham.org.uk](http://www.threeriversgillingham.org.uk)

South  
Wiltshire  
Strategic  
Alliance

***This booklet is available in large print from 01722 434641***