

Building resilient communities

- **Help local communities develop their own priorities and improvements**

Development of community area partnerships (CAPs) has run parallel to work associated with setting up and establishing the Area Boards. They represent key mechanisms by which local people become involved in developing priorities and improvements in their communities. As such Wiltshire Council and the Wiltshire Forum of Community Area Partnerships (WfCAP) have been working together to support the establishment of CAPs by local people with the aim that there will be one for each community area. This also includes support for the development of community plans by local people which are current and reflect community needs. This work is ongoing but good progress has been made with 85% of community plans complete.

- **Improve the way Wiltshire organisations work together to plan and deliver services in local communities.**

introduction of the Wiltshire Speedwatch scheme is an example. A single point of access to public services ensures issues are considered in a collaborative manner.

All of Wiltshire's community engagement activities are now delivered through a single locality framework of multi agency Area Boards and Community Area Partnerships. LDF consultation is an emerging model of good practice in this area.

Police and NHS resources have been provided to support the new locality arrangements. NHS Community Engagement Officers and Police Inspectors are permanent members of the Area Boards and the Police have realigned NPT boundaries, management structures and IT systems to support the new arrangements.

The 18 Area Boards are each supported by a dedicated Community Area Manager (a senior appointment with a multi-agency remit). The CAMs work across departmental, agency and sector boundaries to facilitate joined-up problem solving and partnership working at locality level.

Wiltshire's locality arrangements are delivered in accordance with the Wiltshire COMPACT.

A dedicated Voluntary and Community Sector Unit sits within the Wiltshire Council organisational framework to realign commissioned services and service level agreements with the 3rd Sector.

A dedicated Equalities Unit sits within the Wiltshire Council organisational framework to drive inclusivity and cohesion across cultural and social communities.

Service specific commitments set out in the Area Boards Handbook and the council's constitution.

Leader's commitment to ensure all key cabinet decisions are first discussed at community area level.

The area arrangements have drawn on recent academic learning (INLOGOV and University of Southampton) and incorporated a range of highly innovative approaches, including participatory budgeting, issue books, community issue system, community and social networking and deliberative democracy approaches. These arrangements are set out in more detail in the Area Boards Handbook

The Community Area Managers are developing expertise through

- orientation training with local authority departments and partners such as NHS
- academic partnerships for example the involvement of Professor Gerry Stoker
- pilot approaches and development workshops
- individual learning and team specialism's
- collaboration with equalities and diversity team

'Community profiling, using multi-agency data to target needs in Wiltshire – building on previous work.

Supporting National Indicators 1 – 5 and 7

- **Build a strong and vibrant voluntary sector**

Supporting the Citizen's Advice Bureau merger (including financially) for countywide service

Primary Care Trust grant-funding is going through the corporate Voluntary and Community Sector Support Unit to make better use of joint resources

Work in progress to review Wiltshire Compact

Establishment of corporate Voluntary and Community Sector (VCS) Support Unit in the Council.

Tendered for countywide VCS infrastructure support service so that there is a consistent, comprehensive service for all VCS organisations that need support, including re-establishment of Volunteering Bureau.

Working with Wiltshire Infrastructure Consortium to develop National Indicator 7 Delivery Plan – on creating the environment for a thriving third sector.

Planning of Partnership Improvement Programme (through IDeA funded project to improve relationship between VCS, the Council and PCT).

Secondment from VCS to assist with new funding framework (started Oct 09)

Wiltshire Infrastructure Consortium (WIC) have appointed a new manager to support its work with infrastructure voluntary sector organisations.

- **. Create stronger and more inclusive communities**

Work under this area reflects:

- NI 1 - % of people who believe people from different backgrounds get on well together in their local area
- NI 35 Building resilience to violent extremism
- NI 36 Protection against terrorist attack
- NI 140 Fair treatment by local services

Working in partnership to encourage inclusive communities will mean greater resilience, enabling a positive impact on the quality of life of local communities.

- **Help young people to succeed at school and take part in positive activities**

Standards of children's attainment at preschools and schools in 2009 continue to show improvements particularly at foundation stage and GCSE though Key Stage 2 results have declined slightly. Narrowing the achievement gaps for vulnerable groups is also showing some improvements. Ofsted inspection of schools showed significant progress in the last academic year however a new inspection framework came into operation in September which will mean that it will be more challenging to get good results.

Participation in positive activities continues to be encouraged through a variety of initiatives including the continued roll out of extended schools services providing more opportunities, funding of projects through the Wiltshire Young People's Opportunity Funds and the approval from Cabinet for play sites future improvements. Visits to Sparksite and listeners to SPARK radio also keep growing and development of each Community Area Young People's Issues Group is going well and they are now submitting bids to Area Boards for funding for more opportunities.

NI	NI Name	2007/08 Full Year	2008/09 Full Year	2009/10 Target	2009/10 Q2	On Target	2010/11 Target	Comment (if 'on target' is N) (Note: trend is 3 year unless only 1 year's previous data available)
LAA designated targets								
NI 004	% of people who feel they can influence decisions in their locality.	-	31.90%		-	-	35.09%	The figure is from the 2008/09 survey; this will be replaced by results from a local survey later in 2009/10. The National result for 08/09 is 28.9%, making Wiltshire 6th highest out of 56 Unitary Councils.
NI 007	Environment for a thriving third sector.	-	18.2%		-	-	23%	National Survey of Third Sector Organisations set baseline in 08/09. Targets were set as part of the LAA refresh process in March 2009. Wiltshire was above the national average - 18.2 % in Wiltshire compared to 16.2 % nationally.
NI 110	Young people's participation in positive activities.	66%	74.10%	78.10%	-	-	82.10%	This indicator is measured using the Tellus survey. In 09/10 this will take place in Q3 and be reported in Q4. DCSF are requiring an audit in a designated week in February 2010 - guidance not yet available.
LAA local targets								
NI 006	% who have given unpaid help at least once per month in the last 12 months.	-	29.60%		-	-		The figure is from the 2008/09 survey; this will be replaced by results from a local survey later in 2009/10. The National result for 08/09 is 23.2%, making Wiltshire 4th highest out of 56 Unitary Councils.
NI 001	% of people who believe people from different backgrounds get on well together in their local area.	-	83%		-	-		The figure is from the 2008/09 survey; this will be replaced by results from a local survey later in 2009/10. The National result for 08/09 is 76.4%, making Wiltshire 4th highest out of 56 Unitary Councils.
ESDTRA 1	Local Transport Plan indicator on transport and accessibility	91	91		-	-		Figure available Q4
LAA mandatory targets								
NI 072	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy.	53%	57%	57.20%	57.40%	Y	59%	57.4% is the final outturn annual figure for 2009. This exceeds out target 2009/10 target of 57.2%.
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2.	70%	73%	80%	70.50%	-	81%	Provisional result
NI 075	Achievement of 5 or more A* - C grades at GCSE or equivalent including English and Maths	49.30%	53.20%	58%	55.30%	-	59%	Provisional result
NI 087	Secondary school persistent absence rate.	5.40%	5.20%	5.20%	-	-	5.10%	Provisional result available from 20 Oct 2009. Performance data related to this KPI will not be available until the end of the academic year 09/10.
NI 092	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest.	35.50%	31.40%	32.40%	29.60%	Y	29.60%	29.2% is the final outturn annual figure for 2009. This exceeds our 2009/10 target of 32.4%.
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2.	87.10%	-	91%	83.30%	-	92%	Provisional result
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2.	76.10%	-	87%	79.70%	-	90%	Provisional result
NI 099	Looked after children reaching level 4 in English at Key Stage 2.	43.80%	44%	37.50%	-	-	44%	Data available Q3
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	37.50%	44%	37.50%	-	-	50%	Data available Q3
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics).	-	11.40%	30.40%	-	-	29%	Data available Q3