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Performance Scrutiny Task Group
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Performance update: Local Agreement for Wiltshire to December 2008

Executive Summary

This report provides an update on progress against the ambitions and actions set out in the Local Agreement for Wiltshire and the targets negotiated with Government for the Local Area Agreement

Proposal

Cabinet is asked to note progress against the Local Agreement for Wiltshire. The Performance Scrutiny Task Group is asked to note progress against the Local Agreement for Wiltshire, and refer any comments to Cabinet.

Reason for Proposal

To inform Members of progress against the Local Agreement for Wiltshire and the Local Area Agreement.

Sharon Britton, **Service Director Performance and Risk**

Cabinet

TBA

Performance Scrutiny Task Group

TBA

Performance update: Local Agreement for Wiltshire to December 2008

Purpose of Report

1. This report provides an update on progress against the ambitions and actions set out in the Local Agreement for Wiltshire (LAW) and the targets negotiated with Government for the Local Area Agreement (LAA).

Background

2. The Local Agreement for Wiltshire (LAW) is an agreement between organisations in Wiltshire to take action over three years to improve the quality of life in the County. It includes the Local Area Agreement (LAA) negotiated with central government, setting targets for improvements that are important to Wiltshire and to central government.
3. At its meeting in July 2008, Cabinet agreed to adopt the LAW alongside the One Council for Wiltshire Programme as its Corporate Plan for 2008/09.
4. Wiltshire County Council is the lead local authority for the Local Area Agreement and reports are presented to Cabinet to enable it to monitor progress against the targets set and initiate any additional action it considers appropriate.
5. Within Wiltshire's 'family of partnerships', Thematic Delivery Partnerships are responsible for managing progress against actions and targets which fall under their area of responsibility and for ensuring that issues are escalated as appropriate. Before we agreed the LAA with government, each of the main partners confirmed that it was committed to taking the action it had identified in the LAW.
6. The LAA is being 'refreshed and reviewed' during winter/spring 2008/09 in accordance with national guidance. This is being separately reported to Council and to the Implementation Executive (IE).

Main Considerations for the Council

7. The main consideration for the Council is to consider progress against each of the ambitions within the LAW. Some of the action and targets are the responsibility of partner organisations rather than the County Council, but as lead body the Council has an interest in the overall achievement.
8. A summary of progress against each ambition is provided at Annex A, with tables showing performance against the indicators at Annex B. The tables show information about all LAA indicators, but LAW indicators are only shown where there is current information to report.
9. This report is 6 months into the LAA. In June 2008 targets were set for 20 of the 28 LAA designated indicators. It is intended to set targets for the other 8 indicators by end of Mar 09. For the 20 targets set, 18 have data available. Data will be

reported annually for the remaining two. 12 are currently on track to achieve the agreed target and 6 are currently behind the desired trajectory. The 6 are;

- NI 8 *Adult participation in sport and active recreation*
- NI 55 *Obesity in primary school age children in Reception*
- NI 112 *Under 18 conception rate of change*
- NI 123 *Stopping smoking*
- NI 117 *16 to 18 year olds not in education, employment or training (NEET)*
- NI 168 *Principal roads where maintenance should be considered*

Further information about these indicators, and the actions which have an effect on them, is available at Annex A and Annex B.

10. Some of these performance indicators, NI 8 & NI 123 in particular, are 'lagging' measures in that they will reflect the results of improvement action after that action has been done (in some cases the time lag can be significant). It is important to look at these results alongside progress against the wide range of activities being undertaken across the county to deliver the Wiltshire's LAW ambition.

11. Further detailed information about performance for each indicator is shown at Annex B. There are 3 type of indicators:

- LAA indicators – agreed with GOSW, subject to Reward Scheme, subject to CAA inspection
- LAA Local indicators – agreed locally, with partners having a duty to cooperate, not linked to Reward Scheme
- LAW indicators – agreed locally, not linked to Reward Scheme

12. Highlights during the third quarter include:

- The numbers of households in bed and breakfast also decreased with only 4 households across the county in B&B accommodation as at 31st December 2008.
- The Homes for Wiltshire Policy is finalised and its IT system procured and under development. New application forms were sent to 16,000 households. The new system will provide a single access route for people seeking affordable housing in Wiltshire.
- A Climate Change Adaptation Strategy is currently being developed with the Wiltshire Wildlife Trust & Wiltshire Biological Records Centre.
- To build capacity within Town and Parish councils to engage in the new democratic arrangements, training courses for councillors and for clerks wishing to undertake the Certificate in Local Council Administration (CiLCA) were held. A total of 30 councillors and clerks were trained. The courses were fully subscribed and it is planned to repeat the event in the spring.
- Two information DVDs have been produced for older people and their families to provide information about choosing a care home and considering alternatives to care homes.
- A local initiative to tackle childhood obesity has been set up in Calne to assess children from all the local primary schools (year 4) and then work with those identified as obese, and their families, to encourage behaviour change.

- A co-ordinated series of initiatives resulted in considerable media coverage to address alcohol related crime and harm over the Christmas and New Year period.

13. The consultant engaged to assess the likely impact of the economic situation has spoken with a wide range of partners to develop and inform the report being produced for the Assembly in March. The outcomes and recommendations from this report may result in changes to some of the actions within the Local Agreement for Wiltshire. This will be progressed during the first quarter of 2009/10.

14. A few preliminary results that feed into LAA or LAW indicators are now available from the first Place Survey. Where available, these results are shown at Annex B. The figures are provisional and will change once weighted by the Department of Communities and Local Government. Results are not available for all of the indicators measured by the Place Survey as some of them have more complex counting rules and we are awaiting the information from government. The final figures should be available by the end of February and will be included in the next report.

Environmental Impact of the Proposal

15. One of the ambitions in the LAW is to 'Tackle climate change and promote a high quality, natural environment that enriches the lives of people'. Actions include increasing the take up of energy efficiency and renewable energy, reducing carbon emissions, climate change adaptation and conservation and enhancement of Wiltshire's biodiversity.

Equalities Impact of the Proposal

16. The LAW identifies the 'people and places' that are intended to benefit from particular action. All Thematic Delivery Partnerships have committed to an assessment of the impact of planned action on equality and diversity. There is no specific impact on equalities from this report.

Risk Assessment

17. All Thematic Delivery Partnerships have committed to maintain a risk register for actions and indicators for which they are responsible, and to reflect risk in their quarterly progress reports. Several partnerships have identified the effects of the economic downturn as a potential threat to the delivery of the targets within the LAA. Most of the targets in this category are being considered for review as part of the first annual Review and Refresh of the LAA.

18. Risk is considered in the Council's financial and performance planning management. The Council's risks are reviewed regularly.

Financial Implications

19. The 2008-2011 LAA regime does not include pooled funding. Instead, the LAW is based on partners committing to take (and resource) action towards shared ambitions. This approach taps into partners' 'mainstream' resources. There are no financial implications arising from this report. However, the government has consulted on Performance Reward Grant that it intends to bring in from 2009 and we made a response which partners were invited to contribute to. The main points were:

- The total amount of the Reward Grant available is considerably lower than previous reward grant regimes.
- The proposal starts reward entitlement when 60% of improvement is achieved (in line with previous reward schemes) but a new sliding scale means that grant does not reflect the extent of improvement. We have suggested that at 60% performance an area should receive 60% of reward grant (as in previous schemes).

The publication of the final scheme has been delayed and further information will be provided once the final scheme is published.

Legal Implications

20. None.

Options Considered

21. This report is a monitoring report so 'alternative options' are not applicable.

Conclusions

22. Performance to the end of December 2008 is shown in this report. There has been a considerable amount of activity towards the ambitions set out in the Local Agreement for Wiltshire, and further information about the progress made is contained in Annex A.

23. It was planned to present this report to Cabinet and the Performance Scrutiny Task Group at meetings to be held in Feb 2009. Both these meeting have been cancelled. Therefore this report will be circulated for consideration by Cabinet members, Performance Scrutiny Task Group, Corporate and Service Directors. It will also be put on the County Council website.

Proposal

24. Cabinet is asked to note progress against the Local Agreement for Wiltshire.

25. The Performance Scrutiny Task Group is asked to note progress against the Local Agreement for Wiltshire, and refer any comments to Cabinet.

Reason for Proposal

26. To keep members informed on progress against the Local Agreement for Wiltshire.

Sharon Britton, Service Director Performance and Risk

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12th February 2009

Background Papers

The following unpublished documents have been relied on in the preparation of this report: Detailed performance information from departments and partner agencies

- Annexes**
- A. LAW - Progress by Ambition
 - B. Performance Indicators by Ambition

Local Agreement for Wiltshire - Progress by Ambition

RESILIENT COMMUNITIES	
Ambition	Build 'resilient communities' with high social capital through people feeling socially included, enabling people and communities to build skills, abilities, knowledge and confidence to take effective action and play leading roles in the development of their communities and so enhance their quality of life.
Performance against LAA/LAW Indicators (see Annex B for additional information)	
<p>This ambition monitors performance against indicators which are mostly public perception and part of either the Place Survey or the Tell-Us survey which took place in December 2008. Provisional data is now available for 3 of the 4 indicators and these figures are shown in Annex B. Targets have not yet been set as the final results will provide a baseline upon which to base the target negotiations. Once the final weighted results are received from Department of Communities and Local Government, targets for these indicators will be negotiated.</p> <p>Finalised data is now available for 5 of the 16 statutory education indicators and, based on the most recent available information, these are all on target.</p>	
Action 1	Engage all our communities in Wiltshire, inclusively, to ascertain their priorities and empower them to be part of the delivery of solutions. This will make their community a better place to live and or work.
<p>OVERVIEW: Good progress is being made. Community Area Partnerships are now established in all parts of Wiltshire. Engagement events are being held and Community Area Plans are being re-freshed ahead of the Area Boards 'going live' in the summer. Resources to core fund Community Area Partnerships for 2009-10 have been agreed and this will help to embed the new governance model in all areas.</p> <p>Other project successes include the development of an equalities framework, and the launch of 'Wiltshire Money'. Wiltshire Money is partnership of agencies that work with people who are financially challenged or excluded from mainstream financial products. It is intended is to hold four events for agencies during 2009. Each will have a theme (fuel poverty, budgeting, saving & affordable credit, tax credits & child trust funds) and those who attend will enhance their knowledge & skills in those areas. As well as being an opportunity for networking, training and sharing projects and ideas, the events should help organisations stay up to date with national and regional trends and provide a route for feeding back their local experiences. For example, at the first event the BBC gave information about a website they are about to launch concerning personal finance and it is hoped to invite the newly appointed Rural Financial Inclusion Champion to a future meeting. The next event should be in April, most likely to be themed about budgeting.</p> <p>The Fit Together project continues successfully and Community Transport project are also meeting its targets. The Council's budget for 2009/10 includes an increase in the public transport budget to allow essential services to be maintained despite continued rises in costs and pressures on the commercial bus network. Community First are continuing to work with the Council and with community transport operators and Link schemes to support and develop community and voluntary transport, and a new Link scheme has been established serving the Lyneham area.</p> <p>All of this work is helping our communities to stand on their own feet and to be more self-sufficient.</p>	

Action 2	Enhance the democratic framework in Wiltshire by which people can participate in their local area and feel they can influence the decisions made in their locality
<p>OVERVIEW: This work is well on track with Area Boards now launched in all pilot area and work commencing shortly on the evaluation of learning to date in the pilot phase. A Hand Book with rules and guidance for the operation of the Boards is now largely drafted. New ways of stimulating debate, such as the deployment of a DVD 'Issues Book', are being tested. Training programmes for new councillors and other community leaders will help prepare them for the new way of working.</p> <p>Other points</p> <ul style="list-style-type: none"> • Training courses for councillors and for clerks wishing to undertake the Certificate in Local Council Administration (CiLCA) were held and a total of 30 councillors and clerks trained. The courses were fully subscribed and plans are being for repeated events to be held in the spring. • All Community Area Partnerships are developing strong links with their Area Board, and representative from Community Area Partnership will be members of the Area Boards. • The first stage of developing web information for the public is to rebuild and launch a website for council services - this is on track for April 2009. 	
Action 3	Build a vibrant, strong and influential third sector across Wiltshire.
<p>OVERVIEW: Progress is good. A Voluntary and Community Sector (VCS) Assembly has now become established, following on the heels of the establishment of the Wiltshire Assembly for the statutory sector, and a parallel review of the Wiltshire Compact is also underway. The Volunteer Centres will close in January 2009 due to a lack of funding. In response, the Resilient Communities Partnership has agreed to develop a Volunteering Strategy and delivery plan to consider future support for volunteering in Wiltshire.</p>	
Action 4	Action from the Children and Young People's Plan to: Improve educational attainment and narrow attainment gaps for vulnerable groups of young people by supporting schools and parents, through Children's Centres, early intervention to support inclusion, targeted evaluation of services for children and young people with Special Educational Needs, and through Personal Education Plans for Children in Care.
<p>OVERVIEW: There has been an improvement in overall educational attainment but at the same time the achievement gap in relation to vulnerable groups (children & young people with special education needs, children & young people on free school meals [as a measure children & young people from income deprived households], and looked after children) appears to be widening rather than narrowing. The School Improvement Team working group is looking at the significant issues; there may be a need to distribute more school funding on the basis of need.</p>	

Action 5	Action from the Children and Young People's Plan to: Enable young people to participate in a broader range of positive activities and play, and be involved in service development and delivery by increasing access to facilities and activities, and addressing gaps in service provision.
<p>OUTCOME OVERVIEW: The Sparksite website for children and young people was re-launched in mid October and has been re-developed and re-skinned in attractive modern format designed by young people. Spark Radio achieved additional grant funding from GOSW to update the Spark radio studio, which releases a mixing desk to be used for training, thereby increasing access (e.g. for young people with disabilities).</p> <p>100% of Young Assessors received national accreditation equivalent to NVQ level 2. Young Assessors are young people specially trained to assess the services available to young people.</p> <p>The Tell-Us 3 survey has set a baseline for participation in positive activities at 74% (fourth highest in statistical neighbour grouping). It measures young peoples participation in a range of activities including sports clubs or classes where the young people participate not just watch, a youth club or group with organised activities run by adults, an art, craft, drama or film/video making group or class and music groups or lessons (not in school). A cross agency commissioning group has been formed to allocate appropriate resources for Positive Engagement Activities.</p>	

Local Agreement for Wiltshire - Progress by Ambition

AFFORDABLE HOUSING	
Ambition	Improving affordable housing
Performance against LAA/LAW Indicators (see Annex B for additional information)	
<p>Data is available on two of the LAA targets, NI 141 <i>Percentage of vulnerable people achieving independent living</i> and NI 155 <i>Number of affordable homes delivered (gross)</i> and we are still currently on target to meet both of these for 2008/09 with the completion of affordable homes exceeding last years performance despite the current economic climate. See Action 1 below for more information.</p> <p>For the third LAA indicator NI 154 <i>Net additional homes provided</i> data is collected annually and so not currently available.</p> <p>Performance against other LAW indicators is positive with use of Bed and Breakfast and temporary accommodation both decreasing again during Quarter 3.</p> <p>There is considerable work being undertaken to maintain these levels of performance and limit the impact of the economic downturn, however it is important to remember that these targets will remain challenging as we move through 2009.</p>	
Action 1	More New Affordable Homes: enable a significant and lasting increase in the number of affordable homes together with the improved delivery of new homes to meet the economic and housing needs of the county's strategically significant centres
<p>OVERVIEW: Wiltshire has met and exceeded its 2008/9 target having so far completed 499 affordable homes against a target of 479. Given the economic situation and changes to the housing market it is very significant that performance in the first three quarters this year has exceeded last years performance, itself an exceptionally good year for delivering affordable homes. Work has been commissioned on the Credit Crunch corporately and this will be invaluable in developing our approach in the future. Within the housing service an Enabling Strategy has been partially developed that will set out the potential development sites across Wiltshire. This will enable us to monitor progress and to work with housing associations and the Homes and Communities Agency. An early dividend of the Local Government Reorganisation (One Council for Wiltshire) process has been the approval by the Implementation Executive of an Expression of Interest for Round 6 Housing Private Finance Initiative (PFI). The proposal would see over 400 new affordable homes being built on public sector land in Wiltshire. The proposed new homes will be supported housing, in particular Extra Care housing. This expression of interest has been made possible by bringing together the District Council experience of PFI with the County's capacity for large scale procurement and understanding of adult care needs.</p> <p>Other points</p> <ul style="list-style-type: none"> ▪ The MOD is hugely important as a largest land owner in Wiltshire. Alongside local authority land, the MOD has the greatest potential to introduce public sector land that could be used for affordable housing. The MOD has produced details of sites that may have potential for development. These are being discussed with Forward Planning Officers in order to feed into the Core Strategy ▪ A meeting has now been arranged with the Homes and Communities Agency to review the three Housing Market areas. There has been a delay in arranging this meeting because the Agency itself only came into existence at the end of 2008. ▪ During the past quarter the Implementation Executive has agreed to set up a Housing Reference Partnership. This partnership will meet monthly and involve Housing Portfolio Holders from all 5 councils and officers from key agencies such as Adult Care, Children's Services & Community Safety. It will also have strong stakeholder involvement with 	

representatives from three Stock Transfer Housing Associations and tenant representatives. Lettings agents and house builders will also be represented as well as Citizens Advice Bureau (CAB), the Homes & Communities Agency and Shelter. The Reference Partnership will also nominate a Housing Partnership Representative for the Wiltshire Coordinating Group. Contact has been made with partners who have agreed to take part, and the first meeting has been scheduled for early February. A wider Conference will be held in spring 2009 pending finalisation on new housing structure for Wiltshire Council.

- Salisbury District Council and Director of Housing have continued to work with external advisors to look at the possibility of setting up a local housing company that could borrow and secure grant to build and own new affordable homes. Currently the government is reviewing the subsidy arrangements for the Housing Revenue Account (HRA) and new initiatives to help revitalise housing markets mean that the arrangements for the delivery of new affordable homes are constantly evolving. This is an issue that can be better considered once the government has concluded its review of the HRA and the new council has been elected.
- Work on Community Land Trusts has been scheduled to continue in 2009/10. During the last quarter, Community First have identified some aspirations and potential for work on a Wiltshire Wide Trust, in conjunction with the possible availability of county and MOD land.
- Draft criteria for developing and managing new homes in Wiltshire, which Registered Social Landlords (RSL) will have to demonstrate they meet prior to undertaking any development, have been produced. Discussions have taken place with Developing Housing Associations and a preference has emerged for a new Wiltshire Wide Partnership. This partnership will include all RSLs who meet the criteria set out for membership. This avoids the need for a competitive selection process and also allows us to maintain some of the strong and productive relationships that have developed.
- A common methodology is being developed across the county in order to produce reviewed Strategic Housing Market Assessments for the new council.
- Training has taken place across the county to ensure officers has better understanding of how much affordable housing can be delivered on specific sites. This will improve the council's negotiating position with developers.
- Section 106 agreements across the districts have been incorporated into one document and passed for legal comment. Section 106 agreements can act as the main instrument for placing restrictions on developers. They often require developers to minimise the impact on the local community and to carry out tasks that will provide community benefits.
- Current market conditions have resulted in developers wanting to off load unsold units to housing associations. Officers are assessing these opportunities to see if more affordable housing can be delivered.
- Work continues on groundwork for the development of the Housing Strategy for Wiltshire in 2010.

Action 2

Helping Homeless people: reduce the number of people facing homelessness by offering genuine alternative housing and support options that help people move on in a planned way to more independent living.

OVERVIEW: In quarter 3 the number of people living in temporary accommodation decreased by 37 households, and the target has been exceeded. The number of households in bed and breakfast also decreased, with only 4 households across the county in bed and breakfast as at 31st Dec 2009.

Salisbury has established a money advice service to help and support people with debt that could make them homeless. Salisbury is currently a fast track authority to establish a Mortgage Rescue scheme with Knightstone Housing Association. The aim is to identify vulnerable households at risk of homelessness as a result of their lender taking action to repossess their home. The scheme will enable their property to be purchased by Knightstone and then rented back to them, thus avoiding them being made homeless. In addition Salisbury has established a money advice service in Partnership with Alabarè to deliver money advice to people who are at risk of losing their home

through housing debt (rent or mortgage debt). The service will assess people's financial situation and then provide them with a range of options to help them deal with their debts. The outcome is to enable people to remain in their own home and to support them in re-scheduling debt payments. This is in addition to the advice on housing and related issues being provided at Salisbury and West Wiltshire courts to those attending County Court Possession days.

West Wilts helped 48 households to find alternative accommodation in the private sector with use of the Bond Scheme, and encouraged 23 households to fund themselves by carrying out robust financial assessments and sourcing other forms of financial support.

Other points

- The task to mainstream young people's accommodation and support service so that specialist support is available to prevent emergency provision has been successfully completed. The Wiltshire Accommodation and Support for Young People's Board has continued to meet to progress a bid for funding for a young person's night stop scheme and to identify other sources of accommodation for young people.
- The new Board has agreed that establishing a Wiltshire Pathway for single homeless people who can access appropriate accommodation and support is a priority. Salisbury has developed a model which is to be piloted prior to extending this across the county. The aim is to ensure that there is a single process for assessing and accessing supported accommodation for single people.
- WWDC, Selwood Housing Society and DCE has been working together to provide 4 supported self contained units for young people. This initiative offers a smoother transition to independent living for the young person and assists in the prevention of homelessness.
- Work to underpin the review of the Supporting People Strategy is continuing with a review of service providers, a review of needs assessment and a review of how service users can influence service development being undertaken.
- A county wide review of temporary accommodation is underway.
- A single Wiltshire Homelessness strategy is on target to be developed by 1st Apr 2009.
- The Homes for Wiltshire Policy is finalised and its IT system procured and under development. New application forms were sent to 16,000 households. The new system will provide a single access route for people seeking affordable housing in Wiltshire. The system will also provide a more transparent process for the lettings process and give customers an opportunity to choose which property they wish to bid for.

Action 3

Greener and accessible affordable homes: ensure that through good design we create more lasting homes; homes that are environmentally friendly and homes that will support independent living.

OVERVIEW:

The majority of the work to deliver on this objective will take place from April 2009. Progress on related initiatives include:

To find out the levels of fuel poverty and energy efficiency of homes, a county wide survey has been commissioned that will cover private households across Wiltshire offering a free energy survey. This will allow resources to be targeted to reduce fuel poverty and improve the energy efficiency of buildings. This is the first time that such a comprehensive county wide survey on fuel poverty has been carried out.

The Department of Community Services and Careconnect are working together to deliver services to support vulnerable people maintaining their independence in their own home. The support is given by installing assistive technology and telecare products that enable the monitoring of resident in their own home; should they fall or require assistance then, at a push of a button, they will be put through to Careconnect where an operator will provide assistance.

Local Agreement for Wiltshire - Progress by Ambition

LIVES NOT SERVICES	
Ambition	Lives not Services- support more people to have independent and fulfilling lives as part of their local community; support families to provide the strong foundations for children and young people's development; enable individuals to make informed choices to improve their long term health and well being
Performance against LAA/LAW Indicators (see Annex B for additional information)	
<p>There are currently four NIs which are on target. These are NI 39 <i>Hospital admissions for alcohol related harm</i>, NI 125 <i>independent living – older people</i>, NI 130 <i>direct payments</i> and 135 <i>carers</i>. NI 123 <i>Stopping Smoking</i> is currently shown as slightly off target but the position may be better than reported – people must to have stopped smoking for six weeks before they can be shown against this indicator so the next report may show this back on course. Three NIs are not on target:</p> <ul style="list-style-type: none"> • NI 008 <i>Adult participation in active recreation</i> has seen a good increase in numbers of adults participating, but the percentage increase is below target. • NI 055 relates to <i>childhood obesity</i> and is only slightly off target, probably due to an increase in the numbers of children who have been weighed and measured. • NI 112 is the <i>teenage pregnancy</i> indicator and official results for 2008/9 are due in February 2009. Local figures indicate that, if rates continue at the current level we will not hit the target for this year. <p>NI 40 <i>drug treatment</i> only has data available to August 2008 and the target agreed was provisional. Revised figures for 2007/8 have been released for NI 136 <i>independent living – all adults</i>, which means that the target needs to be revisited. The data for NI 120 <i>all age all cause mortality</i> relies on figures which are only produced annually and will be available in May 2009. The service managers for those which only have annual data have been asked to think about whether there are proxy measures which can be used to help to gauge progress.</p>	
Action 1	Improve working across health and social care to provide more appropriate and local services, which help people recover and prevent them being in hospital unnecessarily, or needing long-term care.
<p>OVERVIEW: The accommodation strategy will go to the Implementation Executive in February 2009. The strategy identifies plans for Extra Care Housing (ECH) in partnership between the PCT and the Council. ECH provides a range of facilities for service users and members of the surrounding community to help them live as independently as possible. It provides a realistic alternative to residential care mainly for the elderly and those with long term conditions. A bid was successful for £1.4m for a new scheme in Trowbridge and plans for other schemes are being considered. Wiltshire currently has 50 Extra Care flats with another 24 flats 1 bungalow and 4 houses opening on the 15th January 2009.</p> <p>Bath University is to undertake a review of the effectiveness of the re-ablement service during 2009. Two information DVDs on alternatives to care homes and how to choose a care home have been produced and will be released shortly. The aim is to provide information to people who are considering accommodation and support to enable them to have an informed choice. The falls strategy (called 'Steady on your Feet') is now complete and awaiting approval from NHS Wiltshire Board and the Older People's Physical and Sensory Impairment Board. It will make people of Wiltshire aware of the risk of poor bone health and falls and how they can prevent them.</p> <p>Work has continued with CVS's to evaluate 3rd sector preventative services; 4 evaluation officers have assisted with collating data on people receiving grant funded services. This data will be used to help us commission better preventative services.</p>	

Action 2	Improve access to assessments and services for carers and involve carers in developing services
<p>OVERVIEW: A '4 Carers' focus group has been established to involve carers in planning/commissioning services. Representatives from the 4 carer's focus group will start working on a new carer's strategy which will adopt a bottom up approach to ensure that carers' views are at the centre.</p> <p>The focus sub-groups developed in North Wiltshire provided Carer Support Agencies with additional funding to work with teams to promote carers assessments and help identify increased numbers of carers. This will look at all aspects of the caring and nature of support they require in order to continue their caring role.</p>	
Action 3	Support more people through direct payments/individual budgets to manage own care
<p>OVERVIEW: Direct Payments and Personal Budgets are designed to give people choice and control over the care and support that they need to lead their lives independently.</p> <p>To enable people to make better use of the benefits of direct payments and personal budgets we are moving towards adopting the principles of 'Self Directed Support' (SDS). This is a move away from a conventional direct payment where the recipient was allowed to choose the provider of the service but not the kind of service the payment provided (this would be determined by their statement of social care needs). In the future, an individual assessed using the SDS method, will be able to commission any service to achieve results they need. It is assumed that in most cases the service-user will determine their own outcomes with the help of a social care professional.</p> <p>To help support people in accessing direct payments the process for has now been simplified and training has been provided to social workers and care managers. In addition, 'Direct Payment Surgeries' are being redesigned following feedback from service users who were involved in the pilot.</p> <p>This action supports delivery of our LAA target for NI 130, and Self Directed Support as a care management system is an important part of the strategy to hit this target. In the first year of the LAA, the number of people receiving Direct Payments will be counted to provide the result for NI 130. From April 2009, the definition changes and it becomes a count of people who go through the SDS "support planning process" regardless of whether they finally elect to have a Direct Payment. This means that people can elect to have the Council spend their Personal Budget for them and this will still count towards achievement of the target.</p> <p>The longer-term result of supporting more people to utilise direct payments and individual budgets will be the development of social capital as service users will be in control of their care and support. This will stimulate the care market to think in a more creative way and meet people's outcomes.</p>	
Action 4	Improve access to services for people with dementia
<p>OVERVIEW: The draft action plan is now completed and approved by the multi-agency group. A set of actions are in place to:</p> <ul style="list-style-type: none"> • Increase recognition of dementia, which will aid earlier diagnosis. • Improve the provision of information given to people with dementia and their carers to help ensure that dementia services are person centred. • Improve systems to explore service user and carer experience. <p>The approach is for older people to receive holistic care wherever possible within mainstream services. Representatives from the mental health team have planned meetings with individual service users and carers in their own homes to explain the new developments and seek their views. The Alzheimer's Society support group have assisted in establishing a carers' user group to obtain different views from service users and carers. There was a positive response to a recently completed survey.</p>	

<p>The information obtained from the consultation will be fed into the action plan. Service users and carers have reported a noticeable improvement in the information they can access via Council's website. The website will be regularly updated as new information becomes available. They have also reported increased choice in the services available to them.</p>	
Action 5	Improve access to primary care services for people with learning disabilities
<p>OVERVIEW: NHS Wiltshire is working with GP practices to implement the Directly Enhanced Service for learning disabilities. The Learning Disability Partnership Board has a target to provide learning disability awareness training to 100 NHS staff in the next 12 months. A training pack, developed by self advocates from Wiltshire and two other beacon authorities will be published in March 2009. Self advocates will deliver the training to staff on an agreed programme with the NHS during 2009.</p>	
Action 6	Action from the Children and Young People's Plan to improve services for disabled children and young people by working with key service providers on eligibility criteria, working with parents, families and young people on support and service choices, reviewing short break and respite care and increased the use of direct payments.
<p>OVERVIEW: The Aiming High for Disabled children agenda advocates greater provision of support for the families of disabled children and that the support provided should be more flexible to individual needs. Wiltshire is working towards this and an audit of services provided to disabled children and young people in the County is near completion. This will influence future service provision through a joint commissioning strategy to be in place by February 2009.</p> <p>Work to ensure that young people have a well planned transition pathway to adult services is underway. A full time member of staff started work in November to support the work of the Transition Board. A number of workstreams have been identified, including developing policy and procedures to support transition into adult life, and the crucial work around Person Centred Planning and related training.</p> <p>During November a parents and carers coffee morning was held to consult on current service provision, and to look at ways to involve parents and carers in service delivery and design. Parents and carers are able to apply for a grant to support them in this.</p> <p>In December a residential weekend for young people provided a fun environment for young people to be involved in service design, and to develop on-going opportunities for participating.</p>	
Action 7	Encourage people to make lifestyle changes that will have a positive impact on the health of both themselves and their families:
<p>OVERVIEW: Health Trainers: A proposal to deliver the programme in HMP Erlestoke has been accepted and work has now progressed on developing programme of study. Training of prisoners will begin in Quarter 4.</p> <p>Skilled for Health Programme (Army): This is running successfully, with participants having improved knowledge about health related issues. It has also had a positive impact on learners wishing to extend knowledge or return to either further learning or employment. Work has now taken place to develop a progression pathway so that people in the first cohort (who have undertaken the initial training) move on to 'Understanding Health' and then undertake Health Trainer certificate.</p> <p>Behaviour Change: 30 participants took part in the two courses that took place in Quarter 3. Evaluations show that 63% rated the training as good and 27% excellent. Clear pledges have been made to incorporate increased knowledge into working practice.</p> <p>Weight Management Referral: The Draft Overweight and Obesity Strategy – 'Healthy Weight 4 Life' is available on the NHS Wiltshire website and a three month period of consultation finished at the end of January. Information and links to the strategy were widely disseminated. The first meeting of the Strategic Obesity Group took place in Quarter 3. This group is responsible for the</p>	

development of a pathway for people who are either overweight or obese, which will include weight management referral schemes. The strategy includes sections on healthy growth and development of children, promoting healthier food choices, building physical activity into our daily lives, creating incentives for better health and personalised advice and support. The group has strong representation from key partners including those representing Children and Young People's issues (Children's Centres, Parenting Strategy, Personal Development and Education Team and Wiltshire Community Health Services).

Exercise Referral Scheme: Exercise referral is currently provided across the county in different formats, NHS Wiltshire are planning to work with the Transport Environment and Leisure directorate of the new Wiltshire Council to move towards a consistent approach in all areas. NHS Wiltshire has agreed to fund DC Leisure to provide Exercise Referral services for 2009/10 and will review the Service Level Agreement to ensure that the information collected about Exercise Referral and assessments is more comprehensive. This will enable more detailed analysis and targeting of promotion of Exercise Referral in areas where there is low take up.

Progress to develop a range of community initiatives to encourage people to make healthier choices has been limited. A number of projects are underway:

- The behaviour workshops have attracted staff from a number of agencies (NHS, private and voluntary). These workers will be well placed to make healthier choices.
- A local initiative in Calne is assessing children from all the local primary schools (year 4). It will work with those who are obese, and their families, to encourage behaviour change. A programme will also be developed for adults. This local project is in its early stages and it is not yet possible to measure its impact.
- The Children and Young People's Trust Board has reported that new anti Binge Drinking Training (16-25 yrs) has been completed and received well with very positive feedback from recipients. There are continuing developments in relation to Healthy Schools.
- Plans are now in place in Wiltshire for the launch of the regional Healthy Schools Plus scheme. Schools that meet certain inequalities indicators and hold the National Healthy Schools Standard will undertake this programme. They will focus on 3 priorities – one of which will be set by partners. This will enable community (school) based initiatives to be put in place where most needed. Roll out from April 2009

Action 8

Implement a universal Chlamydia screening programme for under 25s

OVERVIEW: Wiltshire achieved a 4% uptake of screening in the last reported quarter, which although far below the 17% that we need to achieve before end 2008/9, was second highest in the region. From 1st January 2009, Wiltshire has been running the programme separately from Swindon. The new service is designed to run through the Wiltshire and Swindon Screening office (i.e. the same office as breast and cervical screening). The screening office targets young people between the ages of 15 and 24 through their GP practice on an annual basis. In addition, there are separate screening events in colleges and army bases. Our data is informing us that the numbers that we are screening are continuing to rise. The first Wiltshire Board meeting will be held on 26th January where we will be brainstorming ways in which we can meet our 25% target for 2009/10.

Action 9	Work with particular communities in Wiltshire, in our most deprived areas, to understand their health needs and what they require to support them in avoiding ill health. Alongside this, implement a scheme of preventative work to influence the main causes of ill health and early death
<p>OVERVIEW: There has been a great deal of activity around stopping smoking including the opening of extra clinics in areas with a high percentage of smokers (Melksham, Salisbury, Trowbridge and Amesbury) as well as two new military clinics (one open, one planned) following the success of the one at Tidworth. There has also been considerable publicity about the stopping smoking message with a leaflet mail drop to 120,000 households in the county during December and January, and significant advertising on local radio and in local newspapers, supported by press releases. Extra pharmacists have been recruited into the service and a brief intervention pack has been developed to train pharmacists and counter staff. There are now 21 pharmacies where the service is available. There are two specialist advisors at Salisbury Foundation Trust (one in the neonatal, antenatal & postnatal unit) to make electronic referrals of patients to the stop smoking service, and county wide training sessions with midwives to raise issues around smoking.</p> <p>The impact of all the above should be seen in performance results for Quarter 4. This means that for members of the public who are smoking and want to stop the service is now provided in a range of locations and at different times, making it far more accessible than ever before.</p> <p>The draft Overweight and Obesity strategy mentioned under Action 7 also links with this action and work has been undertaken during Quarter 3 to analyse the 2007/08 national child measurement programme results into community areas. This intelligence has been used in the recruitment process for Healthy Schools Plus – ensuring that schools in areas of higher obesity levels are within the target group. Close links have been formed between the Strategic Obesity Group and a local Obesity Project in Calne which is assessing children from all the local primary schools (year 4). This project will then work with those who are obese, and their families, to encourage behaviour change. If this project is successful, it will be considered for further development to include a programme for adults and roll-out to other areas.</p> <p>The Wiltshire Alcohol Strategy was approved in December 2008. An analysis of alcohol related hospital admissions is being undertaken to inform policy development and provide focus for initiatives. A consultant has been recruited to develop an implementation plan and a treatment and investment plan for alcohol support and treatment services. In addition a community based brief intervention service has been set up and funding for 2 more years of the Alcohol Referral Programme for Offenders and Victims (ARPOV) has been secured. Home Office funding for a Youth Alcohol Related Project has been secured to undertake short-term work with children and young people at risk of experiencing alcohol-related harm. Alcohol training for staff from a wide range of agencies is provided as part of the Wiltshire Drug and Alcohol Training Programme.</p>	

Local Agreement for Wiltshire - Progress by Ambition

ECONOMIC GROWTH	
Ambition	Wiltshire exhibiting a positive and sustainable environment for economic growth
Performance against LAA/LAW Indicators (see Annex B for additional information)	
<p>Two of the four LAA indicators attributed to this ambition are not on target (117 <i>NEET</i> and 168 <i>Principal roads where maintenance should be considered</i>.) As outlined in the Q2 report, NI 117 is a challenging target which is affected by the downturn in the economy. A more detailed explanation about this indicator is shown at Action 3 below. NI 168 relates to the condition of principal roads, and 2008 Scanner results indicate that 6% of Principal Road network is in need of repair. This is higher than the target of 4%. Results reveal an increase in cracking detected which could be attributed to the wet weather during the summer of 2008, but it is anticipated that the target could still be achieved for 2009/10 and 2010/11.</p> <p>NI 152 relates to <i>working age people on out of work benefits</i> and is currently showing on target although official data is still awaited and there is a feeling that the effects of the downturn in the economy will be more apparent in the Q3 and Q4 data which will not be released by government for some time.</p> <p>NI 163 relates to the <i>proportion of the adult population qualified to Level 2</i> (see Annex B) or higher and currently has no data available as these figures are produced annually.</p>	
Action 1	Improve business productivity through innovation – provide businesses with specific advice, information, knowledge events and other support.
<p>OVERVIEW: At this stage the Action Plan remains on target overall. Good progress has been made with the delivery of Business Advice Sessions, Intensive Assists and the Innovation Workshops. However, progress is yet to be made on assessing participating businesses against the Innovation Adoption Ladder (*see below for explanation) and the production of an Information Joint Promotional Plan. It has been identified by the Chair of the Innovation sub group that maintaining partner commitment for the meetings through which this is being progressed is very difficult. However, this should not detract from the fact that there is a great deal of local promotional work being undertaken individually by members of the WSEP Innovation Group.</p> <p>The Innovation Adoption Ladder is a tool developed following research undertaken by the WSEP Innovation Group in 2007. It sets out 8 'steps' to identify the level and type of innovation activities which businesses in Wiltshire are engaged in and categorise them at one of the 8 levels which start at 'Innovation Neutral' (where businesses are unaware of innovation) through to 'Innovation Advocates' (businesses where the culture of innovation is ingrained at every level within the organisation and regarded as an integral part of its business plans).</p>	
Action 2	Research to assess the significance of planned military changes for communities and civilian and military authorities.
<p>OVERVIEW: There has been a great deal of activity taking place as part of the Military Civilian Integration (MCI) Programme and the progress has been positive. During Q3 Wiltshire County Council and HQ 43 (Wessex) Brigade was invited to give a joint presentation at the Building Sustainable Defence Communities Conference in London (the event was organised by the Improvement & Development Agency). The target audience was military and local authority representatives from those from areas where 'super garrisons' are being developed (Aldershot, Catterick, Colchester and Salisbury Plain).</p> <p>Also during this quarter the MCI communications effort was stepped up by publicising the programme in the Wiltshire Magazine (see article in Winter 2008/09 issue p.25) and creating a web presence on the Wiltshire County Council website. The MCI Programme went live on the website on</p>	

19th January and more information about the programme can be viewed at:

<http://www.wiltshire.gov.uk/community-and-living/military-civilian-integration-programme.htm>

A decision has been made to delay the production of the main MCI Research report (due January 09), mainly to allow an over-arching report being produced for the South West Region to be completed first. However, as part of the South West project, a draft report on 'Service Leavers in the SW Region' has been completed. This was informed by a survey carried out in co-operation with MoD's Careers Transition Partnership. The information relating to Wiltshire shows that:

- In Wiltshire around 200 officers and 1400 other ranks leave the military each year
- Potentially there are around 650 Service leavers intending to settle in the County each year
- 'Start own business' was one of the top-5 employment aspirations for Service leavers

This research has profound implications for Wiltshire - year on year - in terms of attracting Service leavers to settle in the county, linking those wishing to 'start own business' with the type of facilities at Castledown Business Park and local business support organisations, and matching the skill-sets of Service leavers to vacancies in the local economy. The main research report is now likely to be completed in March 2009.

Action 3

Tackle pockets of worklessness to help provide an adequate labour supply to meet business demands through raising skills levels, including basic and employability skills, and working with hard to reach groups.

OVERVIEW: Provisional data is now available relating to young people not in employment education or training (NEET) and the data Children and Young Peoples Trust Board reports that the data for recent months shows a worrying increase in NEET levels and reverses the gradual reduction of the last two years. NEET amongst 16-18 year olds in November was 6.8%, 0.9% higher than Nov 2007. This is attributed to a very large decrease in employment opportunities for young people in all parts of the County and is probably a reflection of the economic downturn (the ConneXions service has increased its contacts with employers by 60% but, despite this, has seen a 30% reduction in the number of vacancies available for young people). The effect of the reduction in employment opportunities has been partly offset by an increase in the numbers of young people remaining in education post 16.

To help address the increase in NEET, two programmes have recently been negotiated with Learning and Skills Council (LSC) and Wiltshire College that will provide actual capacity for around 70-100 more young people. Strategies have been implemented and engagement and supportive programmes are taking place to take young people out of the NEET grouping. Partnerships have been successful in increasing the numbers taking up or remaining in a learning opportunity. Wiltshire ConneXions has had its practices highlighted as a good practice case study by the Department for Children Schools and Families (DCSF) in their Guidance for 2009.

The Worklessness programmes designed to help people back into work are exceeding the targets in all locations. The Journeys To Work Programme for December 2008 showed 50 programme participants and 2 job starts. We are also running a programme called Making Changes which is also exceeding targets with the December 2008 position showing a cumulative figure of 79 programme participants and 6 job starts. These programmes are targeted specifically at Wiltshire's 14 designated priority deprived wards and subsequently a great deal of momentum needs to be built here before the programmes show significant results. We are engaging individuals that have been out of work for many many years – the hardest to reach and hardest to help. This is about a cultural problem with engagement which requires much time and effort, hence the three year target. There are no concerns at this stage from our partners or their delivery agents that these targets are not achievable.

Action 4	Broaden the employment base of Wiltshire, increasing higher value and higher skilled jobs and extending Higher Education (HE) provision in the County
<p>OVERVIEW: Progress with this Action Plan has been limited this quarter with several milestones & activities postponed or targets needing to be re-profiled for a variety of necessary reasons. Four main areas need to be highlighted:</p> <ul style="list-style-type: none"> • Draft Employment Strategy - The WSEP Executive Group agreed to appoint consultants to undertake the consultation events and business survey. However, due to the research into the impact of the credit crunch on businesses in Wiltshire, the new strategy is to be delayed until after the credit crunch study is completed. • Wiltshire Higher Education Plan – Wiltshire County Council's lack of satisfaction with the LSC commissioned Analysis of Higher Education Supply and Demand within Wiltshire (commissioned by the LSC) was expressed at the December meeting of the Wiltshire Innovation Network Training Partnership (previously known as South Wiltshire Access To Higher Education, Training & Skills). This view was shared by all present at the meeting. This study has been identified as potentially damaging to any future bid for New University Challenge funding. A critical analysis of the report by partners is currently being coordinated to address this. • Sector Development Plan for Culture & Tourism – Due to long term sickness absence of key personnel, this project has not started. It appears likely that it will not be completed by end of March 2009. • Transnational Workers Research - It is recommended that in light of the economic downturn, this research needs to be reviewed and if necessary re-worked into something more relevant to current circumstances. An alternative approach (to provide an evaluation of EU migration as a means of addressing labour market deficiencies in the Wiltshire economy) has been proposed for consideration by the WSEP Economy Employment and Skills Ambition Group. The group are currently considering this proposal and if approved, this shift in focus will mean that the original target date will require revision. 	
Action 5	Work with the private sector to provide adequate workspace and employment land provision to meet market needs, including incubation space and the development of centres of excellence
<p>OVERVIEW: Production of the Workspace Strategy is nearing completion with final draft anticipated January 2009. Following completion of the feasibility study, the County Council is now developing the business plan for delivery of the Rural Enterprise Centre project.</p> <p>The Castledown Specification for Business Support completed and contracts agreed. Business operating from both the Castledown Business Centre itself and the wider business community are able to take advantage of a wide range of funded business and enterprise support programmes to aid business growth and development. Specific services on offer at Castledown include one to one business clinics, mentoring, innovation, e-commerce and access to finance workshops. These services are delivered by a range of providers including GWE Business West, Business Link, Enterprise Europe Network and UK Trade and Investment (UKTI) within the Government's new 'Solutions for Business' portfolio. Additionally introductory seminars outlining the development and skills training opportunities through the Train to Gain programme will be offered at Castledown. To date, a GWE Business West 'Innovation Workshop' has been delivered and planned business support services at Castledown include: a regular schedule of Business Link Start Up, IT and micro business clinics, a Train to Gain workshop at the end of February and an Enterprise Europe Network (EEN) trade event in April. 3 units opened as an Interim Incubation Centre in November 2008. A number of potential occupiers have viewed the units but are unlikely to occupy until 2009/10. 8 businesses have viewed the units with 2 firm interests in advance of any formal</p>	

marketing campaign.

The one outstanding issue relating to the planning permission for the Porton Down BioScience Technology Centre is the S106 legal agreement which is being handled by the County Council's legal team. However, the applicants requested that their own solicitors handle producing the first draft of the legal agreement in an attempt to reduce the costs they incur. This was some months ago and still the first draft has not been received from their solicitors.

Action 6

Improve journey time reliability on the A350 corridor in Wiltshire, including construction of the Westbury Bypass, and improve the condition and management of Wiltshire's principal road network.

OVERVIEW: There has been considerable progress this quarter: The A350 Westbury Bypass Public Inquiry closed on 8th October 2008 and we are awaiting the report from the inspectors.

In relation to the Strategic Transport Corridor Strategy, GOSW is currently considering the representations made on the Regional Spatial Strategy Proposed Changes. Adoption expected spring 2009.

We have received a letter congratulating the County Council on the considerable progress it has made in relation to the development of its Network Management Plan. A report was presented to Overview & Scrutiny Management Committee on 15th January. It is then to be submitted for approval by Cabinet by end of March 2009.

A Bid has been submitted to Department for Transport (DfT) for Transport Asset Management Plan (TAMP) element 1 funding, and a joint bid with Gloucestershire and Swindon for element 2 funding. These bids should allow the authority to benefit from transport asset data collection using innovative video survey data capture and storage; make use of the expertise gained in this particular area and enable it to be disseminated as 'best practice' to other local authorities.

However, we are still unable to measure performance against the Average Vehicle Journey Time per mile during the Morning Peak on the A350. We have pressed the DfT for data which had been anticipated in December 2008 – it is now expected by end of January 2009.

Local Agreement for Wiltshire - Progress by Ambition

COMMUNITIES THAT ARE SAFE AND FEEL SAFE	
Ambition	Reduce particular crimes, change behaviours and inform the public to bring about communities that are safe and feel safe
Performance against LAA/LAW Indicators (see Annex B below for additional information)	
<p>Three of the six LAA indicators within this ambition are currently either draft indicators or await data from government. These are NI 017 <i>perceptions of anti-social behaviour</i>, NI 030 <i>re-offending of prolific and priority offenders</i> and NI 032 <i>domestic violence repeat incidents</i></p> <p>There are 2 indicators (NI 016 and NI 020) relating to <i>serious acquisitive crime</i> and <i>assault with injury crime</i>, these are both on target. NI 195 relates to <i>improved street and environmental cleanliness</i> and is also on target.</p>	
Action 1	Public reassurance through consistent and regular communication with communities to increase the feelings of safety
<p>OVERVIEW: A great deal of work has been undertaken to promote and publicise existing and additional services through a Christmas Campaign – ‘Who’s Taking You Home Tonight?’ - including coverage within the local media, posters and leaflets to be displayed in locations related to the night time economy. This was a pan Wiltshire campaign, which ensured a consistent message particularly pertinent to reach individuals who cross Local Authority boundaries.</p> <p>We have also worked together to make existing and additional services ‘corporate’ – for example the use of fluorescent jackets for Taxi Marshals, Door Staff, Street Clean Teams etc – in order to present a visible and multi-agency identity in the efforts to tackle violent crime.</p> <p>The existing taxi marshalling scheme from Chippenham had been extended to include coverage in all three hot spot locations (Trowbridge, Salisbury and Chippenham) – plus the expansion of the Chippenham Scheme to cover intensive nights over the Christmas and New Year period. In addition fluorescent jackets will be introduced to ensure this service has a visible and corporate image to the public.</p> <p>Whilst we are still in the early stages of assessing the impact the indications for violent crime reduction are good.</p>	
Action 2	Reduce re-offending by joining up services such as housing, education, and health (mental health and drugs and alcohol) for prolific and priority offenders and ex-offenders. Give due regard to the prevention of the transition of young offenders into the adult criminal justice system
<p>OVERVIEW: A Prolific and Priority Offenders (PPO) action plan is in place that is regularly updated and a full paper will be taken to the Community Safety Partnership (CSP) Executive on 22nd January 2009. The aspiration of the plan is the creation of a pan-Wiltshire and Swindon PPO Strategic Co-ordination Forum, and the establishment of PPO co-located teams in Wiltshire Police Custody by 31st March 2009. In addition, a Reducing Offending Strategy has been prepared which will also be tabled at the CSP Executive on 22nd January 2009.</p> <p>At the end of Quarter 3 performance against key offending and reducing re-offending National Indicators was both stable and improving. Some data which should be provided by the government – National Offender Management System (NOMS) and GOSW has not been delivered, e.g. NI 30 - PPOs. However, on the basis of other information received, there are grounds for optimism. Partnership work has commenced in respect of "Mapping and Gapping" how offenders health needs are being met by mainstream services. A small scale study to inform both commissioners and</p>	

practitioners is envisaged. Wiltshire and Swindon CSPs were also successful (December 2008) in obtaining an award of £12,500 from GOSW as part of the Regional Improvement Efficiency Partnership (REIP), to Map and Gap the "wraparound" (offence related needs - health, housing, education, etc) of offenders and to consider ways of stimulating the market/sector to meet these needs. This approach aims to give offenders the best possible chance of rehabilitation and in-turn reduce re-offending.

The Pathways Co-ordinator for the Probation Service is currently working with the Wiltshire Fire and Rescue service to develop two 'Community Payback' projects for offenders which will provide work for offenders. One of these will also contribute to another community safety initiative which aims to provide e 'survival packs' for the homeless. This is an excellent example of working in partnership to both re-habilitate offenders and provide assistance for those who are homeless in our area.

Further information will be provided as this project progresses.

The 'Magistrates in the Community' project mentioned in the last performance monitoring report aims to engage with communities in order to help them engage with HM Court Service, improve understanding and increase public confidence. They are offering opportunities to find out:

- How sentences are decided
- What support there is for people who give evidence in Court
- How to become a Magistrate
- How the Courts fit in with Police, Probation and other agencies
- How individuals/communities can suggest community payback projects

Action 3

Improve streetscene by working together in communities on street clean ups, community events, safety messages and to reduce crime and anti-social behaviour (ASB). Intergenerational work e.g. through leisure and the arts as well as activities for young people.

OVERVIEW: The last performance report gave information about activities and publicity for Weeks of Action in various communities across the County. The public response to [these latest](#) Weeks of Action is reflected in the level of increased public interest and participation. The following examples demonstrate an increased willingness by local communities to be involved in helping to improve community safety and reduce anti-social behaviour:

- Community litter picks – during 2008 six community groups have organised and run their own litter-pick events. These were in 5 different towns; Wootton Bassett (2), Cricklade, Chippenham, Corsham and Purton. The previous year there were events in Calne and Corsham but these were organised by council officers.
- Safe walks to school – 13 schools in North Wiltshire prompted to organise their own events.
- More young people engaged (and consulted with) – during the staging of the West Wiltshire Street Cup tournament. The event involved 17 teams and around 100 young people
- Wider community engagement and interest – people of all ages visited the community safety partners' awareness raising and consultation event in Devizes Market Place.
- Distraction activities – a range of distraction alternative sport activities organised for young people in Laverstock.

Action 4

Tackle domestic violence by challenging attitudes to domestic violence, increasing reporting and providing earlier intervention and commissioning appropriate services to support victims and their children

OVERVIEW: Throughout October 2008, work concluded on the consultation for the draft Domestic Violence (DV) Strategy. The consultation report was presented and accepted by the DV Delivery Group.

In October, the Wiltshire MARAC (Multi Agency Risk Assessment Conference) underwent its 2nd stage review by CAADA (Co-ordinated Action against Domestic Abuse). MARACs are a regular multi agency forum for sharing information and taking action that will reduce harm to Very High Risk victims of domestic violence and their children. The Wiltshire MARAC was rolled out across the

County in July 2007, following best practice from the Home Office, as it had been recognised that the development of MARAC could positively contribute towards the reduction of repeat victimisation, which had been evident across other areas. The 2nd stage review contained positive feedback and recognition for the continued development and agency engagement. There was particular recognition of a case presented that was linked to Honour Based Violence and Forced Marriage. The hearing of the case at MARAC and the support of the IDVA (Independent Domestic Violence Advocate), helped to secure immigration status in this county. Prior to the introduction of the MARAC, the monthly repeat victim rate averaged 44% in Wiltshire. Since the initiative began, this figure has started to reduce and indeed, the current year to date repeat victim rate is recorded at 30.2% (April – Oct 2008), which is a significant reduction. It is recognised that MARACs are not the only programme that serve to reduce repeat victimisation in DV cases; however, it has been acknowledged that the Wiltshire MARAC is making a significant contribution towards this reduction. One recent example of the impact a MARAC can have is a case which was brought to the MARAC in October and involved a lady who had fled domestic violence in Birmingham and was now residing in the Salisbury area. Since the MARAC staff have continued working with this lady to try and secure her right to remain in this country and, as a direct result of her case being heard at the MARAC, she has recently been granted indefinite leave to remain in the UK.

To continue to raise awareness of the work that is being delivered across the County, presentations were made to the 3 LSCB (Local Safeguarding Children’s Board) Fora and to WCC members of the Children’s Scrutiny Panel. Wiltshire held its 3rd DV Awareness week, during November. Throughout the week activities and events (including 5th Annual DV conference and awareness raising events in several locations across the county) were organised to raise the profile of DV and recognise the work that is being delivered locally. These events generated media coverage through both local press and radio, which included interviews with service providers, and a male survivor (one of the speakers from the conference).

Action 5

Reduce alcohol related crime and harm, particularly violent crime and anti-social behaviour through 4 strands of activity: prevention, intervention, enforcement, resettlement and rehabilitation.

OVERVIEW: Wiltshire Alcohol Strategy formally approved by Wiltshire Council Implementation Executive and NHS Wiltshire Board in December 2008. Over the Christmas period there were a number of initiatives media campaigns :

Police Christmas campaign “Who’s taking you home tonight” with posters in licensed premises raising awareness of risks of binge drinking, extension of taxi marshalling scheme, and joint work by police and paramedics to provide street triage to deal with minor injuries and increase police visibility.

Analysis of alcohol related admissions is being undertaken to inform policy development and provide focus for initiatives.

A freelance consultant has been recruited to undertake development of alcohol strategy implementation plan and to develop a treatment and investment plan for alcohol support and treatment services.

Funding for 2 more years of the Alcohol Referral Programme for Offenders and Victims (ARPOV) has been secured (from April 2009).

Action 6	Reduce road traffic collisions in Wiltshire by understanding the reasons for the high rates of serious injury and death as a result of road traffic collisions in Wiltshire.
<p>OVERVIEW: A new Road Safety Partnership Structure has been agreed which is now being put into place, which ensured a more joined up approach, which will commission operational initiatives to reach set targets. A Neighbourhood Policing Team are piloting a village speed watch initiative, to help the community identify issues around persistent speeding cars and communities are being trained by the police to use specialised equipment. The community are working closely with the police to ensure that action is taken to reduce speeding through these areas and for the police to take action where persistent speeders do not take notice of warnings. In addition partners are working together to promote safer driving messages as the number of Road Traffic Collisions in Wiltshire continues to rise. One example of a hard hitting attempt to get drivers to understand the risks of careless driving is shown below:</p> <p>The damaged remains of a car in which a young driver was killed has been displayed at the roadside in the Warminster Services on the A36/A350 junction. Wiltshire Fire and Rescue Service (FRS) and Wiltshire Police joined forces to highlight the potential consequences of speeding, losing concentration when using a mobile phone, not wearing a seat belt and drinking and driving. The car displayed belonged to teenager from Trowbridge, who was killed near Melksham last February. The 17 year old had passed his driving test just one day before. The young person's mother took part in the event and gave newspaper, radio and TV interviews about how her family had been affected by her son's death. It is hoped to take the display to other locations within Wiltshire in 2009 as a progression of the successful Safe Drive Stay Alive partnership. Comments from members of the public greatly supported the hard hitting approach and stated the display will affect their driving in the future. Wiltshire FRS is working with the Headmaster of Malmesbury School following a letter written by the deputy head to the Chief Constable of Wiltshire Police. The letter asks for help in supporting the community and promoting a joint initiative to draw attention to and address a number of fatalities of pupils from the school (or recent leavers) in Road Traffic Collisions. The Safe Drive Stay Alive team will shortly visit the school together with the display from Warminster to help tackle the problem. In particular the visit is designed to give a range of strategies and confidence to youngsters not to travel cars where the person driving is making them feel unsafe.</p>	

Local Agreement for Wiltshire - Progress by Ambition

HIGH QUALITY, NATURAL ENVIRONMENT	
Ambition	Environment: Tackle climate change and promote a high quality, natural environment that enriches the lives of people
Performance against LAA/LAW Indicators (see Annex B below for additional information)	
<p>Four of the five LAA indicators are currently on target;</p> <p>NI 175 <i>Access to services and facilities by public transport, walking and cycling</i> NI 188 <i>Planning to Adapt to Climate Change</i> NI 191 <i>Residual household waste per household</i> NI 197 <i>Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented</i></p> <p>NI 186 <i>Per capita reduction in CO2 emissions in the LA area</i> will be reported on by DEFRA in the fourth quarter.</p>	
Action 1	Increase uptake of energy efficiency and renewable energy measures.
<p>OVERVIEW: An application has been submitted by the County Council to the Energy Saving Trust under their one-on-one support programme for Local Authorities in the South West, funded by Defra. If successful, the application will help the One Council to collect baseline data on energy related activities, review progress and develop an action plan for the way forward.</p> <p>Wiltshire's Energy Advice Service, based at Wiltshire Wildlife Trust, gives impartial, expert advice to help cut the amount of energy used at home. The Service has been working closely with local authorities and energy suppliers and advises on grants or offers available.</p> <p>The Wiltshire Wildlife Greener Living Roadshows which will take place from 6th Feb to 25th Mar 2009. Advisors from the Energy Saving Trust and WRAP (Waste and Resources Action Programme) will give information about energy conservation in the home.</p>	
Action 2	Reduce carbon emissions from public sector business through efficiency measures, new technology and improved management practices.
<p>OVERVIEW: This year much work was done on the Display Energy Certificates (DEC) project. The Energy Team managed the inspection and assessment of 176 buildings in accordance with the newly introduced Energy Performance in Buildings Directive. The County Council was one of very few authorities to have all of their qualifying buildings assessed by the deadline of 1st October 2008. They accounted for 5% of the national total of DEC's lodged on time.</p> <p>The Energy Team has set up a network of energy officers from the District Councils to ensure from April 2009 all relevant energy and water data is collated and stored in the TEAMsigma energy database. This group has also been working together on getting the new Council ready for DEC's and the introduction of the Carbon Reduction Commitment in 2010. They are also working to ensure that renewal of energy contracts are aligned.</p>	
Action 3	Increase use of sustainable energy measures in new developments (encouraged by planning policy) and delivered through planning development control decisions
<p>OVERVIEW: New policies relating to sustainable energy are to be included in the emerging Local Development Framework (LDF). Action will proceed once the LDF programme has been agreed.</p>	

Action 4	Reduce carbon emissions from transport through more balanced development, sustainable transport, and demand and traffic management and new technology
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OVERVIEW: A wide range of activity is taking place including:

- Key Bus Route infrastructure improvements continue, with 25 bus stops improved so far this year (including 10 new shelters) on the Salisbury - Tidworth - Andover and Salisbury - Amesbury - Pewsey routes.
- Performance of the Real Time Passenger Information system has been improved following a thorough review of radio coverage and further work is continuing
- Corsham Town Council approved the draft cycle network in principle in November 2008. The Council is now consulting the public. The consultation ends 16th Feb 2009.
- The Westbury Market Place scheme is now nearing completion and is due to be opened at the end of February 2009. Feedback has generally been positive and further feedback will be provided by consultants Ringway once the 'Considerate Constructors Audit' has been undertaken. In addition, two weekly progress meetings are held with the Town Council. The Town Council are supporting improvements to Maristow Street and High Street/Edward Street and are in the process of writing to the Council to request that feasibility work commence for a scheme to improve Maristow Street - this will be considered in due course for inclusion in the Council's Integrated Transport budget. Other town centre measures are included in the overall package for Westbury Bypass and are subject to a separate funding bid. These measures are dependant upon approval by the Secretary of State for the bypass scheme.
- 2008 Local Transport Plan (LTP) Progress Report - In its assessment of the Council's 2008 LTP Progress Report, the GOSW stated that: "In conclusion, I consider that overall you are making good progress on your LTP2 delivery and your report has clearly demonstrated what improvements you are making to the transport system in Wiltshire. Moreover, your risk assessment shows that you are fully aware of the issues and difficulties in delivering a sustainable transport system that seeks to balance the economic, social and environmental needs of Wiltshire".
- LTP3 - A Wiltshire LTP Consultation Issues Paper has been developed and public, member and stakeholder consultation is due to commence in mid-February 2009.
- Network Management Plan - Following the presentation of the draft Network Management Plan to the Council's Overview and Scrutiny Management Committee on 15th Jan 2009, consultation will be undertaken with communities, stakeholders, partners and others during 2009 prior to the formal adoption of the Plan in 2010.
- Congestion 'hot spots' - After some delay, the County Council received traffic data for Wiltshire from the Department for Transport. This will now be processed and analysed to establish whether it can be utilised to identify congestion 'hot spots' in Wiltshire.
- Review of Parking Plan - It is hoped that a draft 'Parking Plan - Core Strategy' will be developed by the end of March 2009.

Action 5	Improve the reduction, re-use and recycling of household waste through increased participation by the community, including so called hard to reach groups
<p>OVERVIEW: At the end of Q3, overall municipal waste arisings were lower than previously forecast. As a result of the overall economic situation, recyclates markets are both depressed and volatile. However, no items sent for recycling are being landfilled, no items sent for recycling are being incinerated and no extra accommodation is currently required for stockpiling.</p> <p>Other points Waste minimisation:</p> <ul style="list-style-type: none"> • Sales of home composting units and food waste digesters continue to be low, but we have gained from the new, higher calculation of tonnage diversion from home composting which was reported last quarter. • Real nappies promotion work also continues to be lower than target. • Schools waste minimisation and recycling remains on target <p>Recycling services:</p> <ul style="list-style-type: none"> • The blue-lidded bin collection of plastics and cardboard began operating in October 2008 in Salisbury District. 832 tonnes were diverted from landfill in the first quarter's operation. • The preliminary findings of a participation survey of the black box service in West Wilts show that average participation across the district is 75.5%. 	
Action 6	Increase awareness of climate change adaptation leading to action being taken by individuals, communities and businesses
<p>OVERVIEW: Wiltshire Wildlife Trust is co-ordinating the 'Love your Planet' days on 14th Feb 2009. Events are happening in Urchfont - energy event, Highworth - tree planting, Downton - greener living roadshow, Bradford on Avon - plastic bag event and Neston - Junk Swap. Green living roadshows will be touring the village and town halls of Wiltshire and Swindon from 6th Feb to 25th March 2009. The road shows will have a wealth of the best green living tips and free information about how families and individuals can really make a difference to the planet, their pocket and future generations. There will be 10 events across the county.</p>	
Action 7	Targeted conservation and enhancement of Wiltshire's biodiversity in line with the Wiltshire Biodiversity Action Plan and the South West Nature Map; in particular improve monitoring, advice, and management of County Wildlife Sites, where possible through community action. Ensure high quality biodiversity information is available to decision makers
<p>OVERVIEW: The Wiltshire Wildlife Sites Project Officer working with the Council and the Wiltshire Biodiversity Forum has been liaising with statutory agencies and landowners to influence and monitor the increase in the number of local wildlife sites that are in positive management in order to attain the first year target. The results will be known at the end of quarter four.</p>	
Action 8	Ensure new developments are designed for greater community cohesion, to promote physical and mental health, reduce crime and enhance wildlife
<p>OVERVIEW: Development of Wiltshire Local Development Frameworks (LDF) will require the promotion of 'green infrastructure' policies. Action will proceed once LDF programme has been agreed.</p>	

WORKING TOGETHER

Ambition

Working together to achieve the ambitions.

OVERVIEW:

The 'family of partnership' arrangements are continuing to mature. Recent Wiltshire Co-ordinating Group meetings have considered the impact of the economic downturn, how to most effectively use RIEP funding to further develop the partnerships and a communications across the family of partnership.

A communication strategy, to cover both internal and external communications is being developed to ensure both the citizens of Wiltshire and all members of the partnership are well informed about the scope and impact of the LAW.

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Resilient Communities

LAA indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 004	Percentage of people who feel they can influence decisions in their locality.			32.6				Place Survey provisional data - definitely agree or tend to agree. Targets to be set once official result available
NI 007	Environment for a thriving third sector. <i>(The contribution that local government and its partners make to the environment in which independent third sector organisations can operate successfully)</i>						4.1	National Third Sector Survey results available Jan 09
NI 110	Young people's participation in positive activities. <i>(The proportion of young people in school year 10 responding 'yes' to the question "In the last 4 weeks, have you participated in any group activity led by an adult outside school lessons?)</i>	66		74.1				Weighted final result from Tell-Us 3 survey. Target will be set now that this baseline is established

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 072	Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy.	53	56.8	57	Y	57.2	not set	
NI 073	Achievement at level 4 or above in both English and Maths at Key Stage 2.	70	not set	73		80	not set	Provisional data
NI 074	Achievement at level 5 or above in both English and Maths at Key Stage 3.	70	not set	67		79	not set	Provisional data. KS3 Indicator to be deleted 2010.
NI 075	Achievement of 5 or more A*- C grades at GCSE or equivalent including English and Maths	49.3	56	53.4	N	58	not set	Provisional data
NI 083	Achievement at Level 5 or above in Science at Key Stage 3.	77.4	80	75	N	84	not set	Provisional data. Results for KS3 problematic - not yet validated. KS3 indicator - to be deleted 2010.
NI 087	Secondary school persistent absence rate.	5.4	5.2	5.2	Y	5.1	5	Based on term 1 data, term 2 not yet available
NI 092	Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest.	35.5	33.4	31.4	Y	32.4	not set	Final result 08/09 (Q2 result).
NI 093	Progression by 2 levels in English between Key Stage 1 and Key Stage 2.	87.2	not set	87		91	not set	Provisional data
NI 094	Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2.	76.2	not set	76		87	not set	Provisional data
NI 095	Progression by 2 levels in English between Key Stage 2 and Key Stage 3.	32.6	not set			41	not set	KS3 indicator to be deleted 2010. Data for 08/09 not available because of national issue with KS3 data.
NI 096	Progression by 2 levels in Maths between Key Stage 2 and Key Stage 3	65	not set			72	not set	KS3 indicator to be deleted 2010. Data for 08/09 not available because of national issue with KS3 data.
NI 097	Progression by 2 levels in English between Key Stage 3 and Key Stage 4.	60.6	not set	64.9		70	not set	Provisional data. KS3 indicator to be deleted 2010.
NI 098	Progression by 2 levels in Maths between Key Stage 3 and Key Stage 4	29.3	not set	23.3		41	not set	Provisional data. KS3 indicator to be deleted 2010.
NI 099	Looked after children reaching level 4 in English at Key Stage 2.	43.8	31.3	44	Y	37.5		
NI 100	Looked after children reaching level 4 in mathematics at Key Stage 2	37.5	31.3	44	Y	37.5	not set	
NI 101	Looked after children achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and mathematics).	0	12.5	na		30.4	not set	Data not available

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Resilient Communities

LAA Local Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 001	Percentage of people who believe people from different backgrounds get on well together in their local area.			83.5				Place Survey provisional data - definitely agree or tend to agree. Targets to be set once official result available
NI 006	Participation in regular volunteering.							Place Survey - awaiting draft data.

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Affordable Housing

LAA indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 141	Percentage of vulnerable people achieving independent living. <i>(The number of service users who have moved on from supported accommodation in a planned way, as a percentage of total service users who have left the service)</i>	66	67	73.6	Y	68	70	
NI 154	Net additional homes provided.	2670	2229	N/A		2517	2565	Data collected annually.
NI 155	Number of affordable homes delivered (gross).	636	479	499	Y	554	590	Data collected annually nationally. Local information indicates 169 delivered in Q3.

LAW Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
ESDHOU 2	Bed and Breakfast: end the use of bed and breakfast accommodation for all homeless households by 2011, all except emergency use.	45	34	4	Y	23	11	
ESDHOU 3	Temporary accommodation: halve the use of Homeless temporary accommodation between 2008 and 2010			197	Y			This is the same as NI 156 - we have based our indicator on the LAA target of halving use by 2010.
ESDHOU 4	Reduce the number of people facing homelessness by offering genuine alternative housing and support options.			261	Y			

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Lives not Services - LAA Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 008	Adult participation in sport and active recreation. <i>(The percentage of the adult population in a local area who participated in sport and active recreation, at moderate intensity, for at least 30 minutes on at least 12 days out of the last 4 weeks (equivalent to 30 minutes on 3 or more days a week).</i>		26.1	25.5	N	27.1	28.1	Although not currently on target, the participation levels in the repeat sample were 1.3% higher than the baseline sample, this represents about 5000 more people taking regular sport and active recreation and compares very favourably to national and regional figures of 0.32% and 0.64% respectively. 1% per year was always a very challenging target and it is generally agreed that a very poor summer and the credit crunch have taken their toll. (It must also be noted that at both the regional and county level the sample size is insufficient to say with the required level of confidence (95%) that this change is reflected in the wider population of Wiltshire). Wilts County Council Dept of Community Services has introduced a local self-reported measure asking service-users if they feel they have enough opportunities to participate in sport and recreation. Results of baseline survey of approximately 1000 customers expected April 09
NI 039	Rate of Hospital Admissions per 100,000 for Alcohol Related Harm.		1303	1121	Y	1356	1406	
NI 055	Obesity in primary school age children in Reception (PCT indicator) <i>(The percentage of children in Reception who are obese, as shown by the National Child Measurement Programme)</i>	8.48	8.49	8.64	N	8.5	8.5	Final result (academic year 07/08- only marginally over target (8.6% reported for 07/08, target 8.49% for 08/09. Coverage in 07/08 increased from 85% to 90% and rate of obesity increased from 8.5% so the rise can be attributed potentially to the increased coverage). Full programme of work in place
NI 112	Under 18 conception rate of change. <i>(The change in the rate of under-18 conceptions per 1,000 girls aged 15-17 years resident in the area for the current calendar year, as compared with the 1998 baseline rate, shown as a percentage of the 1998 rate)</i>		-27	N/A	N	-39	-50	This is measured by calendar year. Official 2008/09 result not available until Feb 2010. 2007 result due Feb 09. ONS collates these figures by calendar year not financial year. Local data suggests that we are not on target if current rates continue. A full programme of work is in place.
NI 120	All-age all cause mortality rate. <i>(The directly age standardised mortality rate per 100,000 population, from all causes at all ages. The indicator is reported and monitored as two separate mortality rates; one for males/one for females)</i>			N/A				This data is only available annually (so for 2008 calendar the information will be available approx April/May 2009).
NI 123	Stopping smoking. <i>(The rate of self-reported 4-week smoking quitters per 100,000 population aged 16 or over are to be used.)</i>	583	679	1532	N	679.3	679.4	To reach the target rate we need to achieve 1889 quitters, the figure of 1532 is based on numbers in mid Jan 2009 with approx 4 more weeks of data collection to come. Compared with the trajectory this has been almost on target but looking at the annual target the position is not so definite which is why reported not on target. Activity in relation to the stop smoking service was greatly increased in Q3
NI 125	Achieving independence for older people through rehabilitation/intermediate care. <i>(The proportion of older people discharged from hospital to their own home or to a residential or nursing care home or extra care housing bed for rehabilitation, with a clear intention that they will move on/back to their own home).</i>			71%	Y			During Q3 118 people received rehabilitation, 76 people continue to remain living at home independently & 42 people continue to receive re-enablement at any one time. The aim is provide people with more choice and control when returning home from a period in hospital. The Pathways flat in the Extra Care Housing Scheme continues to be used for individuals leaving hospital and requiring a period of additional support and confidence building. The figure relates only to the work of the Re-ablement service, which provides intensive
NI 130	Social care clients receiving Self Directed Support per 100,000 population. <i>(Number of adults, older people and carers receiving social care through a Direct Payment (and/or an Individual Budget) in the year to 31st March per 100,000 population aged 18 or over)</i>	105.8	127.2	200	Y	158.9	211.6	Target exceeded. In 2008/9 NI 130 is a count of people who get Direct Payments. From April 2009 until the end of this LAA period, the definition changes and becomes count of people who go through the "Self-directed Support Planning Process" whether or not they finally elect to have a Direct Payment.
NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information. <i>(The number of carers whose needs were assessed or reviewed by the council in a year who received a specific carer's service, or advice and information in the same year as a percentage of people receiving a community based service in the year)</i>	9	10	9	Y	20	25	
NI 136	People supported to live independently through social services (all adults). <i>(The number of adults all ages per 100,000 population that are assisted directly through social services care planned, funded support to live independently)</i>	3058	2500	3302		3000	3500	This indicator measures two kinds of support to live in the community: 1) traditional social care services following a statutory social care assessment; 2) universal services provided through the third sector and funded by the Council. The second part of the measure is new to national performance management and this component shows Wiltshire to be a leading authority in grant-funded universal service provision. The 2007/8 figure is provisional and target is to be refreshed in light of changing baseline.

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Lives not Services

LAA Local Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 040	Number of drug users recorded as being in effective treatment.		Not Set	623	N/A			This is a local indicator and the target has not yet been agreed due to problems with the baseline. The figure of 623 is a rolling 12 months to August 08.

LAW Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 056	Obesity in primary school age children in Year 6 (PCT indicator)	13.46	13.4	15.9	N	13.31	13.2	Final result (Academic year 07/08). Increased coverage significantly from 68% in 06/07 to 83% in 07/08. Rates of obesity changed from 13.5% to 15.9%, again this increase is not as steep an increase as in the coverage. Full programme of work in place to tackle child obesity
NI 131	Delayed transfers of care. <i>(The average weekly rate of delayed transfers of care from all NHS hospitals, acute and non-acute, per 100,000 population aged 18+.)</i>	35.1	10.1	18.6	Y			Significant improvements have been achieved since the last quarter.
NI 139	The extent to which older people receive the support they need to live independently at home.			67.3	N/A			Place Survey - Data currently being collated. Provisional data. The placement survey had now been completed and the results will be reported on quarter 4.
NI 146	Adults with learning disabilities in employment.		75	N/A	N			There are issues with agreeing baseline and finalising targets for this indicator and we have been advised that we no longer have to agree a formal target, just a statistically significant increase for 2009/10. GOSW are organising a workshop during Q4 to progress this. This indicator is only showing red because we have no information on which to base a different assessment at present.

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Economy and Skills

LAA indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 117	16 to 18 year olds who are not in education, employment or training (NEET).	5.8	4.1	6.75	N	4.1	4.1	Provisional figure yet to be confirmed by DCSF. See comments in Annex A for further detail re 'off target'
NI 152	Working age people on out of work benefits. (The percentage of the working age population who are claiming out of work benefits).	6.75	6.6	6.75	Y	6.3	5.9	Still awaiting official data from DWP who have advised that for future releases this data will have at least a 6 month time lag. Target within scope of LAA refresh and may be adjusted to take account of economic downturn. The full years data for 2007 is now available; 18,112 of the working age population (270,100) were claiming out of work benefits (6.71%) The data shown for Dec 08 is based on the first two quarters of 2008 ; 18,295 of the working age population (270,100) are claiming out of work benefits (6.75%). The data for Q3 and Q4 will not be released for some time.
NI 163	Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher.	66.4	72.4			73.6	75.8	No update available as data is released annually.
NI 168	Principal roads where maintenance should be considered. (The percentage of the principal road network which is in need of repair)	4	4	6	N	4	4	2008 Scanner (Surface Condition Assessment for National Network of Roads) results indicate that 6% of Principal Road network is in need of repair (higher than 4% target). Results reveal an increase in cracking detected which could be attributed to the wet weather during the summer of 2008. Subject to appropriate funding the original target of 4% could still be achieved for 2009/10 and 2010/11.

LAW Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
ESDAJT 1	Average vehicle journey time per mile during the morning peak on the A350.			N/A				No data update available at this time. WCC has continued to press the DfT for receipt of data which is now expected by end of January 2009.
ESDECON1	Number of businesses supported (Intensive Assists)	589	600	483	Y	700	800	As at the end of Q3 483 Intensive Assists have been delivered. Based on current performance rates we are well on course to meet the year end target of 600. Intensive Assist defined as support to businesses in the form of intensive one-to-one sessions to offer more tailored advice on a whole range of matters. Where bespoke support is identified the Intensive Assist would provide a signposting service to relevant providers.
ESDECON2	Number of businesses moving 1 step up the innovation adoption ladder		80	N/A		80	80	No data update available at this time. A progress report is to be presented to the Innovation Group meeting on 16th January. The Innovation Adoption Ladder (developed after research by WSEP Innovation Group) sets out 8 steps to gauge the level of innovation within an organisation.
ESDWWM1	Neighbourhood Worklessness Measure - Working age people claiming out of work benefits in the 14 designated priority deprived wards.	10.3		10.2	N/A			Still awaiting official data from DWP who have advised that for future releases this data will have at least a 6 month time lag. The 2007 data for the full year is now available and shows a total of 10.30% for the 14 designated priority deprived wards based on a total of 4,784 claimants as a proportion of the working age population at 46,374. The result based on the first two quarters of 2008 is 10.2% for the 14 designated priority deprived wards based on 4,803 claimants as a proportion of the working age population at 47,001.
NI 161	Number of Level 1 qualifications in literacy (including ESOL) achieved.	1991	2093	1582	Y	2407		Current achievement stands at 1582 (79%) this should increase when final data collection is complete in February 2009.
NI 162	Number of Entry Level qualifications in numeracy achieved.	90	129	16	Y	155		Current achievement stands at 16 this should increase when final data collection is complete in February 09.

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Communities that are Safe and feel Safe

LAA Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 016	Serious acquisitive crime rate. (<i>Serious Acquisitive Crime includes: Burglary in a dwelling, Theft or unauthorised taking of a vehicle, Theft from a vehicle, Robbery of business or personal property</i>)		8.58	7.32	Y	8.41	8.24	853 serious acquisitive crimes occurred in Quarter 3 of 2008/09. This projects to 7.32 crimes per thousand population, against a target of 8.58, thus achieving a rate below the target figure for 2008/09.
NI 017	Perceptions of anti-social behaviour.		-0.5	tbc		-1	-1.5	Awaiting baselines from Place Survey.
NI 020	Assault with injury crime rate.		5.49	4.67	Y	5.38	5.27	525 assaults with less serious injury occurred in Quarter 3 of 2008/09. This projects to 4.67 per thousand population against a target of 5.49, thus achieving a rate below the target figure for 2008/09.
NI 030	Re-offending rate of prolific and priority offenders.		-19	tbc				Data is expected from the National Offender Management System later in January. Some work has been undertaken to report this measure locally and will be validated against the NOMS issued data. Once confident that this local data is an adequate reflection of local performance this will be reported to the partnership.
NI 032	Repeat incidents of domestic violence. 2009/2010 (<i>Final definition still to be confirmed by DCLG</i>)			N/A				Not being reported until April 2009.

LAA Local Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 195	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting).		11	9.75	Y	10.5	10	NI 195 data is collected every four months (Apr - July, Aug - Nov & Dec - Mar). Figure shown is latest result. The data will be available for the last period at the end of March.

Please note information on other LAW indicators will be added to future updates when data is available

Communities that are Safe and feel Safe

LAW Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 019	Rate of proven re-offending by young offenders.			9.91				Due to the nature of this target, the figures will always be at least a quarter in arrears. The figure shown for December is the Q1 2008/9 figure which is the latest available at this time. Q2 is currently being validated by the Youth Justice Board and will be available in February.
NI 041	Perceptions of drunk or rowdy behaviour as a problem.			20.6				People who think it is a very big problem or a fairly big problem. Provisional data.
NI 047	People killed or seriously injured in road traffic accidents. <i>(The percentage change in number of people killed or seriously injured during the calendar year compared to the previous year. Figures are based on a 3 year rolling average, up to the current year)</i>		11.70%	N/A	Y	5.40%		Figures for the first half of 2008 suggest that the outturn figure for 2008/09 will be close to target. The % change in the 3 year rolling average is based on calendar years. That means that this figure cannot be calculated until we have the 2008 figure, probably in March next year. There are some figures available, but there is still work to be done to split these between Swindon and Wiltshire before the percentage change can be calculated.
NI 143	Offenders under probation supervision living in settled and suitable accommodation at the end of their order or licence.			82%	Y			Data supplied is for Wiltshire Performance only. Target is 70%. End Q1 82% (98/120) End Q2 83% (194/234) End Q3 (Provisional) 82% (269/327)
NI 144	Offenders under probation supervision in employment at the end of their order or licence.			56%	Y			Data supplied is for Wiltshire Performance only. Target is 45%. End Q1 62% (61/98) End Q2 58% (109/187) End Q3 (Provisional) 56% (150/268)

Please note information on other LAW indicators will be added to future updates when data is available

Performance indicators by Ambition – Natural Environment

LAA Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 188	Planning to Adapt to Climate Change. <i>(The level of preparedness local authorities have reached against the 5 levels of performance, graded 0 to 4)</i>				Y			A Climate Change Adaption Strategy is currently being developed with the Wiltshire Wildlife Trust, Biological Records Centre. This will be supported by the development of a new Climate Change Team within the Economy & Enterprise Division from April 09.
NI 191	Residual household waste per household. <i>(The number of kilograms of residual household waste collected per household)</i>		697.5	658	Y	690.19	663.11	Still on target. Wood waste was being stockpiled in November and December ready for sending to Energy from Waste in January but this indicator still includes this diverted waste as it is not reused, recycled or composted.
NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented. <i>(Performance will be calculated as a percentage of all Local Sites in the local authority area where positive conservation management has taken place up to five years prior to the reporting date)</i>	39.5	42.5	N/A	Y	47.5	52.5	The Wiltshire Wildlife Sites Project Officer working with the Council and the Wiltshire Biodiversity Forum has been liaising with statutory agencies and landowners to influence and monitor the increase in the number of local wildlife sites that are in positive management in order to attain the first year target. The results will be known at the end of quarter four.

LAA Local Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec 08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 175	Access to services and facilities by public transport, walking and cycling <i>(Access to selected core services and facilities by individuals via non-private modes of transport, which may include, but is not limited to: public transport, demand responsive transport, walking and cycling.)</i>	54	48	N/A	Y	46	44	This is collected annually.
NI 186	Per capita reduction in CO2 emissions in the LA area.				N/A			Information from DEFRA will be reported annually

LAW Indicators

PI	Name	2007/08 Actual	2008/09 Target	Dec-08	On Target	2009/10 Target	2010/11 Target	Comment (if 'on target' is N)
NI 005	Overall/general satisfaction with local area			86.8				Q3 - Place Survey - very satisfied or satisfied . Provisional data. Targets will be set once the final weighted data is received from DCLG