

WILTSHIRE LOCAL TRANSPORT PLAN 2006/07 – 2010/11

MARLBOROUGH COMMUNITY AREA CONSULTATION

SUMMARY REPORT

Introduction

To assist the County Council in producing its second Local Transport Plan (LTP), a series of public consultation events were held during September and October 2004 in each of Wiltshire's Community Areas.

Invitations were sent to a variety of key contacts and organisations through Wiltshire's network of Community Planners. In addition, notices were sent to all libraries, parish and town councils and placed in the Wiltshire Times, the Gazette and Herald, and the Salisbury Journal.

The Marlborough Community Area consultation event took place at the Town Hall, Marlborough on 22nd September 2004. A total of 70 people signed the attendance sheet (see Appendix A). However, due to the large numbers attending, people were asked to enter without signing so that the event could begin. A head count showed that there were actually around 85 people who attended the event.

This summary report seeks to set-out the context and results of the consultation event. All the participants have been advised that the summary has been placed on the County Council's website.

Purpose of Event

The purpose of the LTP Community Area consultation events was to provide the opportunity for communities and other key organisations to give their views on the local transport issues likely to face them in the period to 2011, and to explore and identify local priorities and areas of concern.

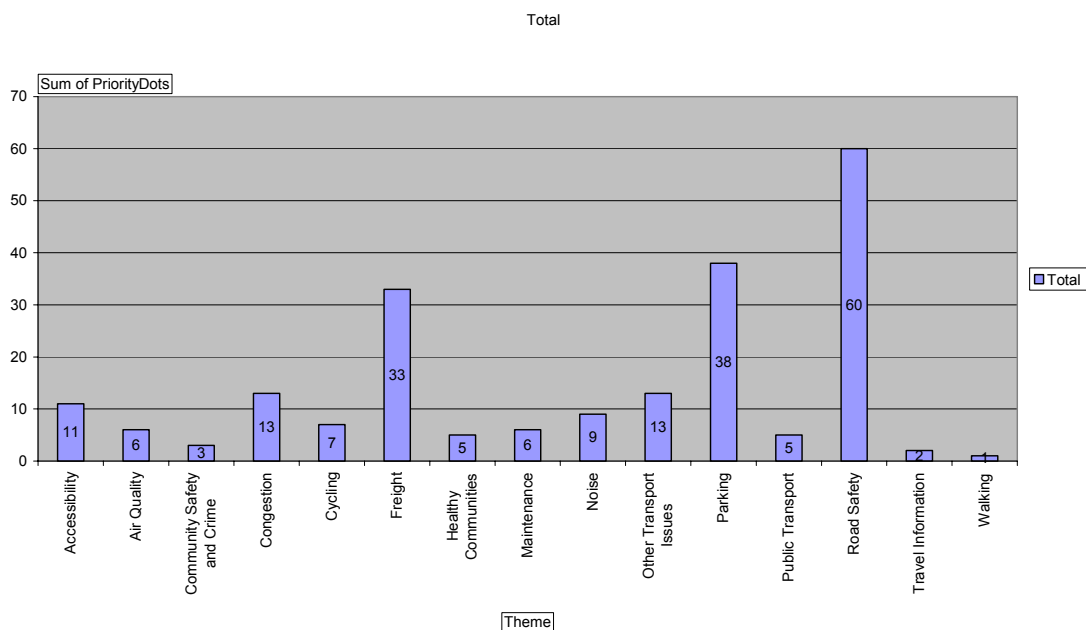
The event also provided the opportunity for County Council officers to explain more fully the current national and regional transport policy and funding context, and set-out what has been achieved by the first Wiltshire LTP.

Format of Event

Following a short introductory presentation, participants discussed and recorded their local transport issues and concerns in groups with Council officers acting as facilitators. The issues and concerns raised were then categorised by each group into broad LTP themes before being prioritised by each participant (four stickers were given to each participant in order to identify their respective priorities).

Results

The outcome of the categorisation and prioritisation process is given overleaf:



From the above chart it is clear that the top priorities were:

- Road Safety;
- Parking; and,
- Freight.

A wide range of other issues were also identified as priorities by the participants.

In recognition that the issues and concerns raised by participants may cross a number of different themes, all the comments, along with the group, categorisation and prioritisation details, are shown in Appendix B. From this, the following main concerns emerge:

- Road safety concerns over the existing Zebra crossing on George Lane as well as general concerns over the difficulty for pedestrians to cross roads – in particular Kingsbury Street, George Lane, High Street and Burbage Wharf Bridges.
- Commuter parking in residential streets results in blocked accesses and dangerous parking. This is thought to be encouraged because of the pricing structure of parking as opposed to the parking provision.
- There are concerns that HGVs are using the A338/A346 route rather than the designated lorry routes which causes unnecessary levels of intimidation, air pollution and damage to buildings which has a detrimental effect on the quality of life in the town centre.

Next Stages

To complement the Community Area consultations, meetings are to be held with a variety of organisations such as business and trade interests, transport providers, transport interest groups and voluntary organisations.

In line with the development of a draft second Wiltshire LTP, it is proposed that a further round of community and stakeholder consultation events will be held during the Spring of 2005.

Appendix A

Title	Initial	Forename	Surname	Organisation
Ms		Kate	Moseley	
Ms	G	Gil	Flashman	
Mr		David	Lines	
Mrs		Judy	Lines	
Mr		Peter	Lines	
Sir/Madam	S	S	Pascall	
Sir/Madam	M	M	Ward	
Mr	H	H	Cripps	Deputy Mayor - Marlborough Town Council
Mr			Cooper	Marlborough Town Council
Sir/Madam	M	M	Gray	Marlborough Town Council
Mr	R	Raymond	White	Friends of Savernake
Cllr	B	Bill	Cauill	Kennet District Council and Marlborough Town Council
Mr	J	John	Powell	Burbage Parish Council
Mrs		R	Whimster	
Mrs	S	Sue	Rumbold	The Cats Whiskers
Mr	F	Frank	Rutland	
Mrs	D	Debbie	Findlay	
Mrs	A	Angela	Hutt	
Mr	G	Gordon	Hutt	
Mrs	M	Margaret	Killick	
Mr	T	Tony	Killick	
Sir/Madam	C	C	Goodfellow	
Mr		John	Sykes	
Mrs		Val	Compton	
Mrs		Jo	Ripley	
Mr	B	Bryan	Castle	Marlborough Town Council
Mrs	T	Thelma	Leuthe	
Mrs	M	M	Young	
Mrs	S	Sue	Rogers	Fyfield & West Overton Parish Council
Mrs	J	Jane	Fogg	
Mrs	G	Gigi	Saye	
Mrs	M	Mel	Cints	Marlborough Town Council
Mrs	A	Alison	Neelia	
Mrs	M	Mel	Gerney	
Mr		Chris	Humphries	APC, Kennet District Council and Wiltshire County Council
Ms		Claire	Cowdrey	Kennet District Council
Cllr		M	Boulton	Wiltshire County Council
Ms	C	C	Noncowls	
Mr		Nick	Fogg	Kennet District Council
Mr	L	L	Fever	Friends of Savernake
Mrs	L	Louise	Rennie	Wessex Business Womens Network
Mr	D	David	Parker	Marlborough Town Council
Mr	A	Tony	Fogg	
Mr	R	Reg	Napier	
Mrs	C	Claire	Napier	
Mr	D	David	Nicholsoxi	
Mrs	J	Jane	Nicholsoxi	

Title	Initial	Forename	Surname	Organisation	
Mr	R	Richard	Allen	Great Bedwyn Parish Council	
Mrs	A	Alison	Allen		
Mrs	J	Justin	Oliver		
Mrs	A	A	Berry		
Mrs	J	Jane	Lander		
Mr			Folwell		
Mrs		Martin	Selby		
Mrs	K	Karon	Hyde		
Mr		Peter	Turvey		
Mr	D	Desmond	Clarke		Broad Hinton & Winterbourne Bassett Parish Council
Mrs	P	Pauline	Welton	MADT & Preshute Parish Council	
Mr	D	D	Welton		
Mrs	L	Lucy	Sillan		
Mr	M	Malcolm	Emery		
Mrs	C	C	Green		
Mr			Dennis		
Mr	M	Melvyn	Lillywhite		
Mrs	K	Kate	Hunter		
Mrs	J	Joan	Davies		Savernake Parish Council & MCASD
Mrs	S	Sally	Gripps		Friends of Savernake
Mrs	A	Alison	Selby		
Mrs	K	Karen	Hyde		
Mr	D	David	Norman		

Appendix B

Theme	Comment	Priority Dots
Accessibility	More transport services required to Savernake Hospital	2
Accessibility	Future accessibility and parking at Savernake Hospital. Lack of parking provision for volunteer vehicles. Parking for all vehicles will be inadequate. Bus service provision will have problems for elderly/disabled and those in outlying villages	3
Accessibility	Specific needs of scattered rural communities. i.e. better public transport, parking in Marlborough and better maintained roads	2
Accessibility	A regular bus service to Savernake Hospital needs to be expanded to meet local needs.	1
Accessibility	Pavements are dangerous for people with mobility problems	1
Accessibility	Problems for wheelchair users, pushchairs, prams particularly at kerb edges. More dropped kerbs?	1
Accessibility	High Street difficulty crossing for disabled persons	0
Accessibility	Lack of defined crossing points on the High Street especially for disabled persons.	1
Accessibility	Buses to Great Western Hospital (Swindon) have been cut to an hourly service during the middle of the day.	0
Accessibility	Marlborough is wheelchair unfriendly, virtually no provision is made.	0
Accessibility	Lack of bus service from High Street to Savernake Hospital	0
Air Quality	Concern over high volume of traffic on High Street which causes air pollution	0
Air Quality	HGVs and standing traffic on High Street causing air pollution	0
Air Quality	Air quality and congestion during peak times on the North/South route. From Herd Street/Barn Street to the new business park.	1
Air Quality	Vehicles in town area causing pollution, noise and congestion all affecting quality of life. Kingsbury street is being used as a rat run short cut.	2
Air Quality	Air pollution caused by HGVs in High Street	0
Air Quality	George Lane lorry park. Air quality problems as drivers leave their engines running all night.	0
Air Quality	Kingsbury Street - poor air quality caused by HGVs. High buildings hold pollution in.	0
Air Quality	Traffic causing air pollution	3
Climate Change	There is a need to reduce the number of single occupancy vehicle trips and thus reduce emissions.	0
Community Safety and Crime	Petty vandalism in the town	2
Community Safety and Crime	"Boy Racers" in George Lane car park	1

Theme	Comment	Priority Dots
Community Safety and Crime	Break-ins at rural tourist sites	0
Congestion	High level of traffic volumes and congestion on Barn Street, Marlborough. Volumes on Kingsbury Street make the turning movement from New Road dangerous.	1
Congestion	Volume of traffic on High Street particularly at 9 a.m. and 3 p.m. cause a safety hazard to children.	0
Congestion	Through traffic causing traffic problems in Marlborough	1
Congestion	Congestion is caused by Heavy Goods Vehicles in the High Street and cars parking on George Street	1
Congestion	Traffic problems on Salisbury Road and Pewsey Hill. Slow journey times caused by congestion in High Street.	1
Congestion	Congestion at junction of A4 and A346. Hold ups along A4 London Road. Long hold ups approaching Marlborough from the South along A346	1
Congestion	Current parking by non-residents in Pewsey Road and George Lane is already causing congestion. When new school opens the traffic flow will greatly increase.	2
Congestion	Vehicles parked on George Lane slowing traffic	0
Congestion	Congestion on High Street and George Lane	0
Congestion	Local taxi and private hire firms are having longer journey times due to congestion but the fare remains the same.	0
Congestion	Town growth is causing congestion and related problems	1
Congestion	School run causing excessive blockage and pollution	0
Congestion	Congestion on George Lane	5
Congestion	Congestion at peak times of the day	0
Cycling	A4 and A346 are dangerous for cyclists. Better maintenance required.	0
Cycling	Insufficient cycleways to (and through) Marlborough town for cyclists. Would help relieve congestion.	1
Cycling	Lack of cycle network in town	3
Cycling	Lack of cycle parking facilities in town	0
Cycling	Congestion on Spur road increasing journey times of cyclists	0
Cycling	Unsafe links on main routes in and out of town	0
Cycling	No facilities to take bikes on buses	0
Cycling	Lack of cycleway from Calne to Hungerford. Narrow path currently running alongside the A4 is overgrown and could be converted to cycle track	0

Theme	Comment	Priority Dots
Cycling	Narrow pinch point past Savernake hospital where there is an island in the middle of the road. Difficult for cars to pass cyclists at this point. Is 50 mph speed limit appropriate?	0
Cycling	Lack of safe cycle routes	3
Freight	HGV traffic increasingly using minor A roads such as A345 (North and South).	1
Freight	HGVs mounting pavements and parking/unloading causing obstructions.	0
Freight	HGV intimidation especially on narrow pavements	1
Freight	Too much HGV traffic through Marlborough	2
Freight	Increase use of Kingsbury Street by HGVs	0
Freight	Through HGVs should not be using Marlborough, they should use A34 past Newbury.	0
Freight	George Lane lorry park causes extra unnecessary HGV traffic	0
Freight	HGVs causing noise and air pollution and intimidation affecting quality of life in town centre and Kingsbury Street in particular	3
Freight	HGV traffic flow through town is too high. Lack of weight limits	3
Freight	Structural damage to historic buildings and vibration caused by HGVs	0
Freight	Too much HGV traffic in Herd Street	0
Freight	Swindon Road - too much HGV traffic	1
Freight	Unnecessary through HGV traffic in Marlborough.	0
Freight	A346 is not a strategic lorry route. HGVs should be using the A34 instead.	0
Freight	Kingsbury Street - HGVs are damaging buildings, reducing quality of life, reducing house prices, affecting businesses and are dangerous for pedestrians	0
Freight	HGVs using Kingsbury Street. Nearly all houses have cellars, danger of subsidence. Nature of buildings on Kingsbury Street means poor dispersal of noise and air pollution.	0
Freight	Once a month a slurry lorry drips all over Kingsbury Street.	0
Freight	A346/A338 Burbage Wharf Bridges - safety concerns over HGVs in this area	4
Freight	HGVs causing damage to buildings in Kingsbury Street	2
Freight	Cellars under Kingsbury Street are not strong enough to cope with HGV traffic	1
Freight	Use of A346 by HGVs causing problems in Marlborough town	1
Freight	Through lorries to/from South Coast not using the designated freight route (A34)	0
Freight	Use of Marlborough as a short cut for HGVs rather than using designated freight route	10

Theme	Comment	Priority Dots
Freight	HGVs causing danger to pedestrians	3
Freight	HGVs attracted to the town by the lorry park	1
Freight	Large volume of HGVs on Herd Street	0
Healthy Communities	Hyde Lane is being used as a short cut / rat run	0
Healthy Communities	Rat run from Manton Drove Road	0
Healthy Communities	Kingsbury Street being used as a rat run	5
Healthy Communities	Kingsbury Street is being used as a rat run	0
Maintenance	Road surfaces in general are poor	0
Maintenance	Uneven pavement surfaces in High Street are a danger to pedestrians	0
Maintenance	Damaged pavements, drains and roads are a problem	1
Maintenance	Maintenance of road network and gritting during winter is inadequate	1
Maintenance	Ruts in road caused by HGVs	0
Maintenance	Poor maintenance of road markings throughout the County	0
Maintenance	Maintenance problems through continuous heavy traffic	4
Noise	Noise caused by traffic volumes (particularly HGV traffic) on Kingsbury Street.	0
Noise	HGVs causing noise in Marlborough town	3
Noise	HGVs creating noise pollution	6
Noise	Noise pollution on High Street	0
Other Transport Issues	There is a lack of information on transport spending in Wiltshire generally. More visibility of transport expenditure North/West/Kennet/Salisbury etc.	0
Other Transport Issues	Visibility required of transport funding and spending throughout Wiltshire.	0
Other Transport Issues	Traffic and parking problems will be caused by the proposed theatre/cinema development	0
Other Transport Issues	New Chopping Knife Lane development will increase traffic levels at the junction with the A4. Needs investigating.	0
Other Transport Issues	New Business Park roundabout on a hill will cause problems for HGV traffic	0
Other Transport Issues	New school access road will create a dangerous junction	0
Other Transport Issues	Proposed school rationalisation to one site: Shifting focus of traffic from east of town to inadequate road on western side (Granham Hill)	1
Other Transport Issues	Safety concerns over the proposed exit of the new school on Pewsey Road.	3
Other Transport Issues	The future development of St. Johns school and St. Peter's school relocation will make congestion on George Lane and Ducks Meadow worse.	3
Other Transport Issues	There appears to be an uncoordinated related to major developments in the town	4

Theme	Comment	Priority Dots
Other Transport Issues	Devaluation of property due to traffic volumes	2
Other Transport Issues	HGVs shaking houses in the town	0
Parking	Lack of adequate parking	2
Parking	Parking on roadside in residential areas causing problems with movement e.g... Manton, Barton Park and Hyde Lane	0
Parking	High cost and lack of parking spaces in Marlborough. Town depends on shoppers for its economic prosperity.	2
Parking	Parking on pavements causing problems for disabled / mothers with prams & buggies.	1
Parking	Lack of residents parking scheme (solution)	1
Parking	Need to provide additional parking on edge of town for park & Ride (solution)	0
Parking	Need resident parking scheme in Kingsbury Street (solution)	1
Parking	No additional parking charges in Marlborough please (e.g. Sunday charges)	1
Parking	Parking difficulty on Kingsbury Street	1
Parking	Carers for elderly / disabled persons have difficulty parking where required. Could a short stay system be put in place to assist?	0
Parking	Marlborough is losing custom to other towns as parking is seen as inadequate	0
Parking	Cars parking on pavements - very dangerous for visually and mobility impaired and pushchairs/buggies.	1
Parking	Parents parking on double yellow lines outside St. Mary's school endangering pedestrians.	1
Parking	Double Parking on High Street	1
Parking	Fly parking on Frees Avenue	0
Parking	Long stay parking in central car parks blocking those using to use car parks for short stay only. This has an impact on economic vitality.	0
Parking	Lack of parking enforcement	0
Parking	Non residents parking in Ducks Meadow. Residents scheme could solve this.	1
Parking	Lack of parking facilities in town	0
Parking	Parking too expensive in town	0
Parking	Congestion on George Lane particularly when High Street is closed	0
Parking	Demand for parking at Great Bedwyn Station outstrips supply	0
Parking	The main parking problems are caused by school parking and local workers	4
Parking	High parking charges in town encourage/force local workers to park in adjoining streets	1
Parking	Car parking in Ducks Meadow (on corners and across driveways) all day long causing aggravation to residents	3

Theme	Comment	Priority Dots
Parking	Ducks Meadow and other residential streets suffering from all day parking problems. Possible parking restrictions or residents parking scheme	2
Parking	Ducks Meadow - dangerous parking by parents of St. Mary's school and all day parking from workers in town	2
Parking	Car Parking for all residents apart from behind Waitrose	4
Parking	Lack of car parking in town centre	1
Parking	Workers parking all day in side roads and residential areas	3
Parking	Concerns over the lack of parking provision at the new St. John's school	1
Parking	Parked cars in Ducks Meadow preventing waste collection lorry reach the end of the street.	1
Parking	Cars parking in residential streets all day	3
Public Transport	Better transport from Bedwyn area to Andover	0
Public Transport	Lack of direct rail service	1
Public Transport	Lack of provision for buses collecting and dropping off passengers on the High Street	1
Public Transport	Connection to Devizes - Lengthy Journey Time	0
Public Transport	Mildenhall/Ramsbury/Aldbourne Kennet Valley service is not frequent enough	0
Public Transport	No direct bus service from Marlborough to Devizes	0
Public Transport	Only one bus a day from Marlborough to Heathrow	0
Public Transport	Not enough buses between Marlborough and Pewsey	0
Public Transport	Better integration of bus service between Marlborough and Great Bedwyn rail station	0
Public Transport	Insufficient public transport provision	3
Quality of Public Spaces	There is an imbalance in the space given to Traffic / Parking and Pedestrians in the High Street	0
Road Safety	Motorcyclists on Marlborough to Beckhampton stretch of the A4 used as a 'racetrack'. Excessive speeding.	1
Road Safety	George Lane (by St. Mary's Infant School) - poor visibility at crossing. HGV and car traffic adding to danger. Not helped by coach and truck stop in the area.	0
Road Safety	Road safety problems caused by continuous deterioration in road surface conditions.	0
Road Safety	Bath Road (at town end) - safety concerns about the random nature of students crossing.	1
Road Safety	Turning out of Manton Village onto the A4 both at the village turning and the Clatford turning. Visibility is poor and traffic is fast and heavy.	0
Road Safety	Speeding traffic on George Lane	0
Road Safety	Speeding on George Lane. There are no speed limit signs and no school signs.	2

Theme	Comment	Priority Dots
Road Safety	Bath Road. Students and young people cross without due care. Visibility is poor and traffic rarely slows.	0
Road Safety	Zebra crossing on London Road by St. Margaret's Mead is insufficient to cope with traffic volumes (585 in 30 mins). Can the crossing be upgraded to a pelican / toucan?	2
Road Safety	George Street - existing zebra crossing is dangerous. Critical as it serves children from two schools.	5
Road Safety	Lack of safe crossing facility on George Lane near the Police Station - large pedestrian volumes crossing here (particularly school children).	4
Road Safety	Speeding traffic on George Lane. No signs saying there is a speed limit and no signs warning of a school crossing.	1
Road Safety	High Street - existing crossing points are not indicated as such to pedestrians or vehicles. Dangerous to cross especially for those who are mobility impaired.	3
Road Safety	Burbage Wharf bridges. These bridges are a safety concern due to poor visibility and general design.	4
Road Safety	Amount of through traffic on High Street	1
Road Safety	Safety on A4 near Manton Hollow	0
Road Safety	Speeding traffic	1
Road Safety	Speeding on George Lane	0
Road Safety	Speeding on Kingsbury Street	1
Road Safety	Current crossing of railway and canal at Burbage Wharf is inadequate	1
Road Safety	Difficulty in crossing Herd Street particularly for children and elderly	0
Road Safety	Access from minor roads to A4 (particularly west of Marlborough). Fatal accidents have occurred.	0
Road Safety	In Manton at the bend near the Oddfellows public house. There is no footpath and a lack of signage/road markings. This bend has to be negotiated by pupils/parents at Preshute School.	1
Road Safety	Vehicle drivers mounting George Lane at pinch points	1
Road Safety	Swindon Road safety concerns	0
Road Safety	Speeding on Chopping Knife Lane past the hospital	0
Road Safety	Lack of pedestrian crossing facility on Kingsbury Street. Particularly needed at exit from St Mary's passage to pavement outside Oxfam shop.	1
Road Safety	High Street - Dangerous as pedestrians crossing in between parked cars and meeting speeding traffic.	0
Road Safety	A4 Manton. Speeding traffic heading east. Could the 40 mph speed limit be extended to the town boundary?	0

Theme	Comment	Priority Dots
Road Safety	Frees Avenue junction with Hyde Lane. Poor visibility if cars are parked, minor accidents occurred. Extension of double yellow lines required?	0
Road Safety	A4 junction at the bear is hazardous. Cars mount pavement for two-way traffic.	0
Road Safety	Bend in Kingsbury Street near the Town Hall is very dangerous.	0
Road Safety	Drivers parking on pavements and double yellow lines	0
Road Safety	Safety concerns at dangerous access to St Johns School at Granham Hill.	3
Road Safety	Crossing at T.H. White on London Road A4 is dangerous	0
Road Safety	Speed limits should be extended to town boundary (solution)	0
Road Safety	Crossing George Lane near the Police Station is dangerous	2
Road Safety	Speeding on High Street	0
Road Safety	Speeding vehicles on Frees Avenue	0
Road Safety	Speeding vehicles on A345 South of Marlborough	0
Road Safety	Speeding vehicles on A4 east and west	1
Road Safety	Speeding vehicles on A346 north and southbound	1
Road Safety	Speeding vehicles on George Lane	0
Road Safety	Hyde Lane being used as a rat run	1
Road Safety	A345 at Ogbourne is an accident black spot	1
Road Safety	High Street - cars overtaking on both sides	2
Road Safety	A346 top of common - difficulty in crossing road	1
Road Safety	Difficulty in crossing the High Street	0
Road Safety	Difficulty in crossing at The Green	0
Road Safety	Concentrate on fatal and serious accident sites	1
Road Safety	Speeding on High Street particularly when it is quiet.	0
Road Safety	Dangerous to cross Kingsbury Street	0
Road Safety	Not enough crossing points on George Lane, High Street, Barn Street, Herd Street, St. Martins and Kingsbury Street.	0
Road Safety	A346 Marlborough to Swindon Road. Too many fatal accidents have occurred on this road	0
Road Safety	Danger at Burbage Wharf Bridges.	0
Road Safety	A4 west of Marlborough. Vehicles ignoring overtaking prohibition	0
Road Safety	A4 east approach to Lockeridge turn is badly signed and not enough warning.	0
Road Safety	Unsafe pavements in Marlborough town. Concerns for mobility impaired, the elderly and pushchair users.	0
Road Safety	Kingsbury Street - excessive use of this road by HGVs. Not safe to cross the road.	3

Theme	Comment	Priority Dots
Road Safety	George Lane - Not safe to cross the road, even at the current crossing point, as a result of speeding traffic.	2
Road Safety	Safety concerns on A4361 at Broad Hinton and Uffcott turnings	1
Road Safety	Speeding traffic through Winterbourne Bassett	2
Road Safety	George Lane - sheer volume of traffic creating safety concerns	1
Road Safety	Speeding traffic (cars and HGVs) on Kingsbury Street. Particular difficulty for shops loading and unloading stock to delivery lorries.	6
Road Safety	Difficulty crossing roads for pedestrians	2
Road Safety	Speed of traffic through town centre	0
Road Safety	Pedestrian crossing by the town hall is dangerous	0
Road Safety	Difficulty in crossing at The Green from St. Martins	0
Social Exclusion	Lack of bus service from High Street to Savernake Hospital that integrate with the village bus service.	0
Travel Information	Lack of travel information for tourists	2
Travel Information	Lack of night time travel information	0
Walking	Pedestrian crossing near the Town Hall is dangerous due to poor visibility of crossing for drivers.	0
Walking	Crossing at Burbage Wharf is dangerous	0
Walking	Burbage Wharf crossing is dangerous	1
Walking	No crossing point on Herd Street / Barn Street. Danger to pedestrians.	0
Walking	Lack of pedestrian space in High Street	0
Walking	Uneven pavements all along High Street. Many trip hazards.	0
Walking	A4 / Ridgeway at Overton Hill. Pedestrian safety near entrance to the car park area. No warning signs of pedestrians crossing the 60 mph road.	0
Walking	Pavements are too narrow on the High Street	0